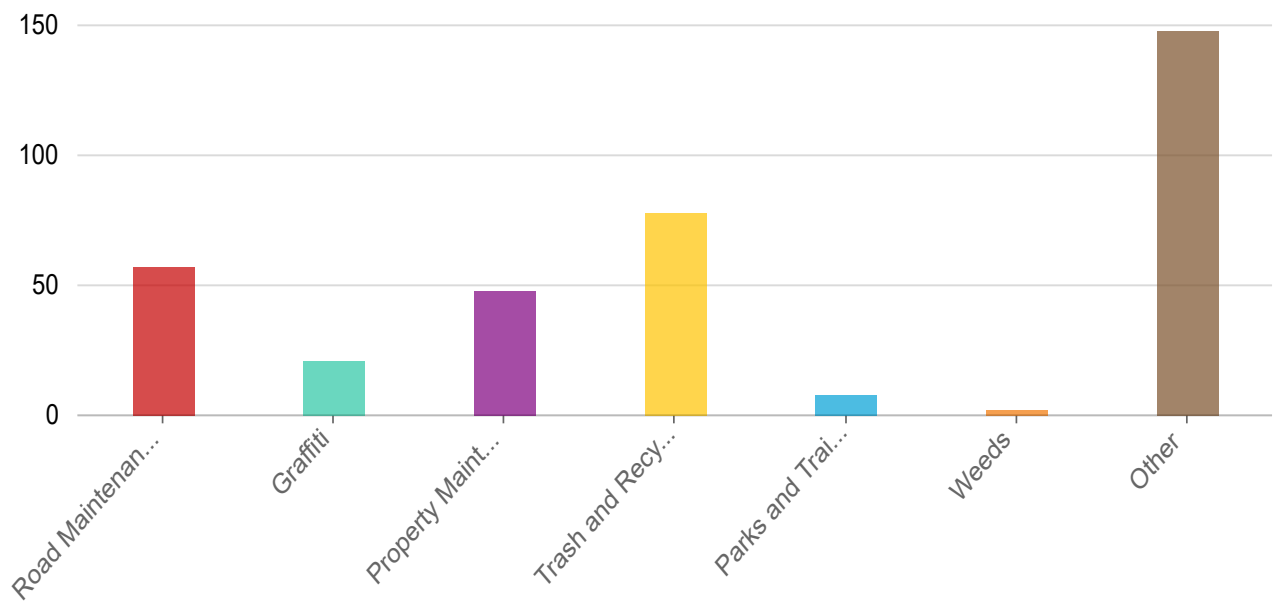


CRM - Report a Problem

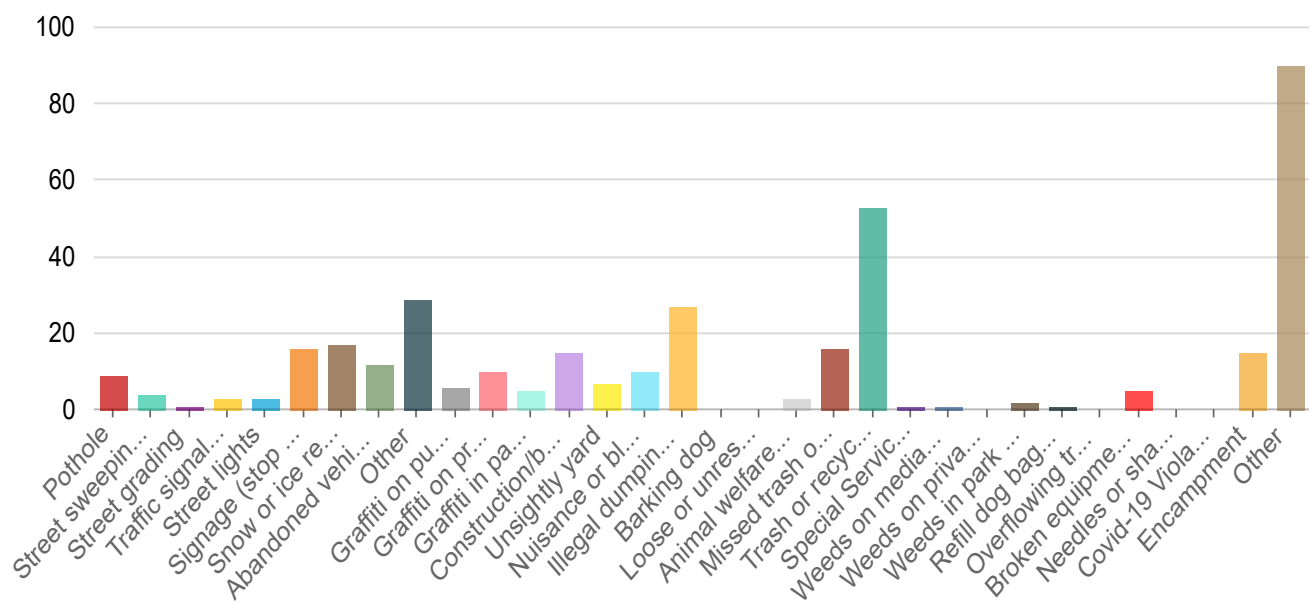
What is the type of issue you are reporting? *



Answers	Count	Percentage
Road Maintenance	57	15.57%
Graffiti	21	5.74%
Property Maintenance / Code Violations	48	13.11%
Trash and Recycling	78	21.31%
Parks and Trails	8	2.19%
Weeds	2	0.55%
Other	148	40.44%

Answered: 366 Skipped: 0

What is the issue you are reporting? *



Answers

Count

Percentage

Pothole	9	2.46%
Street sweeping	4	1.09%
Street grading	1	0.27%
Traffic signals	3	0.82%
Street lights	3	0.82%
Signage (stop signs, speed limit signs, street signs, etc.)	16	4.37%
Snow or ice removal	17	4.64%
Abandoned vehicle	12	3.28%
Other (damaged street signs, sidewalk/curb repair, stormwater drains, etc.)	29	7.92%
Graffiti on public property	6	1.64%
Graffiti on private property	10	2.73%
Graffiti in park, playground, trail, or open space	5	1.37%
Construction/building without a permit	15	4.1%
Unsightly yard	7	1.91%

Nuisance or blighted property	10	2.73%
Illegal dumping	27	7.38%
Other (historic district concerns, murals, outdoor lighting, illegal signs, etc.)	0	0%
Barking dog	0	0%
Loose or unrestrained animal	0	0%
Animal welfare check	3	0.82%
Missed trash or recycling pickup	16	4.37%
Trash or recycling receptacle repair or replacement	53	14.48%
Special Service / Commercial Pickup	1	0.27%
Other (special collections route/refuse bag delivery, new service, property damage assessment, etc.)	0	0%
Weeds on medians	1	0.27%
Weeds on private property	0	0%
Weeds in park or playground	2	0.55%
Other	0	0%
Refill dog bags	1	0.27%
Overflowing trash cans	0	0%
Broken equipment (playground, bench, etc.)	5	1.37%
Needles or sharps	0	0%
Graffiti in park or playground	0	0%
Weeds in park or playground	0	0%
Covid-19 Violations	0	0%
Encampment	15	4.1%

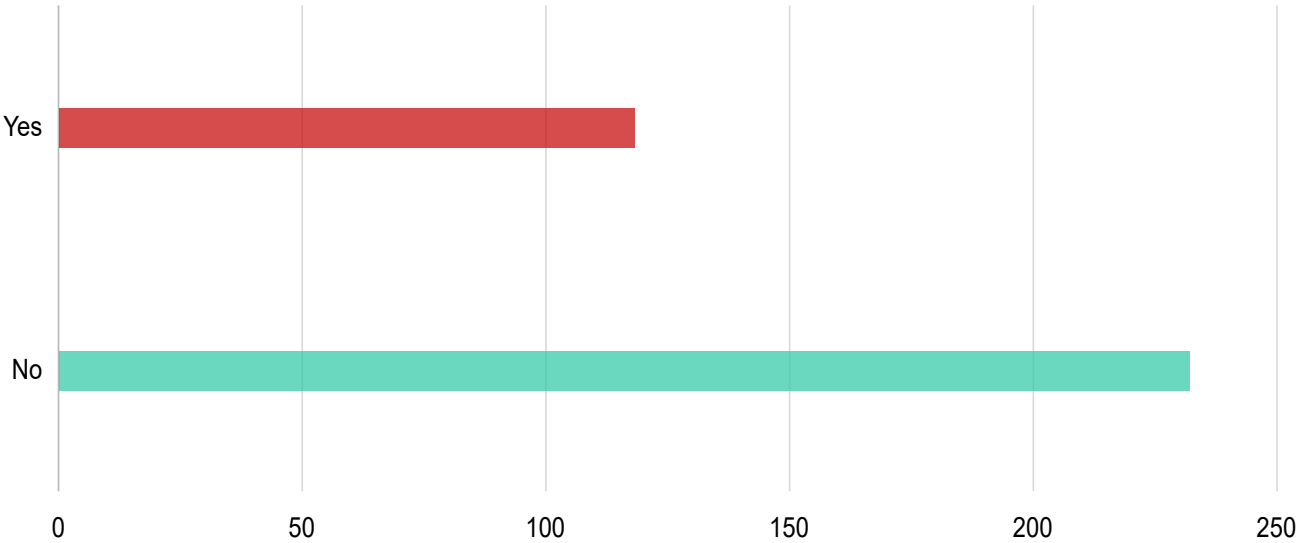
3/1/2021

CRM - Report a Problem

Other	90	24.59%
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Answered: 361 Skipped: 5

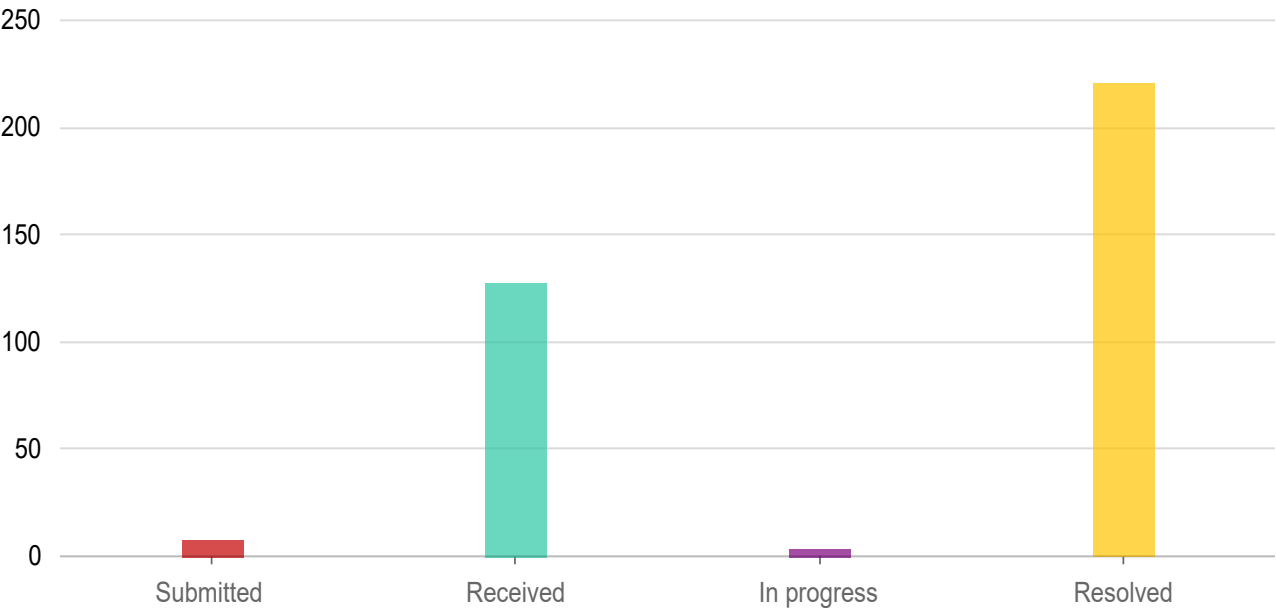
Are you an employee of the City of Santa Fe submitting on behalf of a constituent?



Answers	Count	Percentage
Yes	118	32.24%
No	232	63.39%

Answered: 350 Skipped: 16

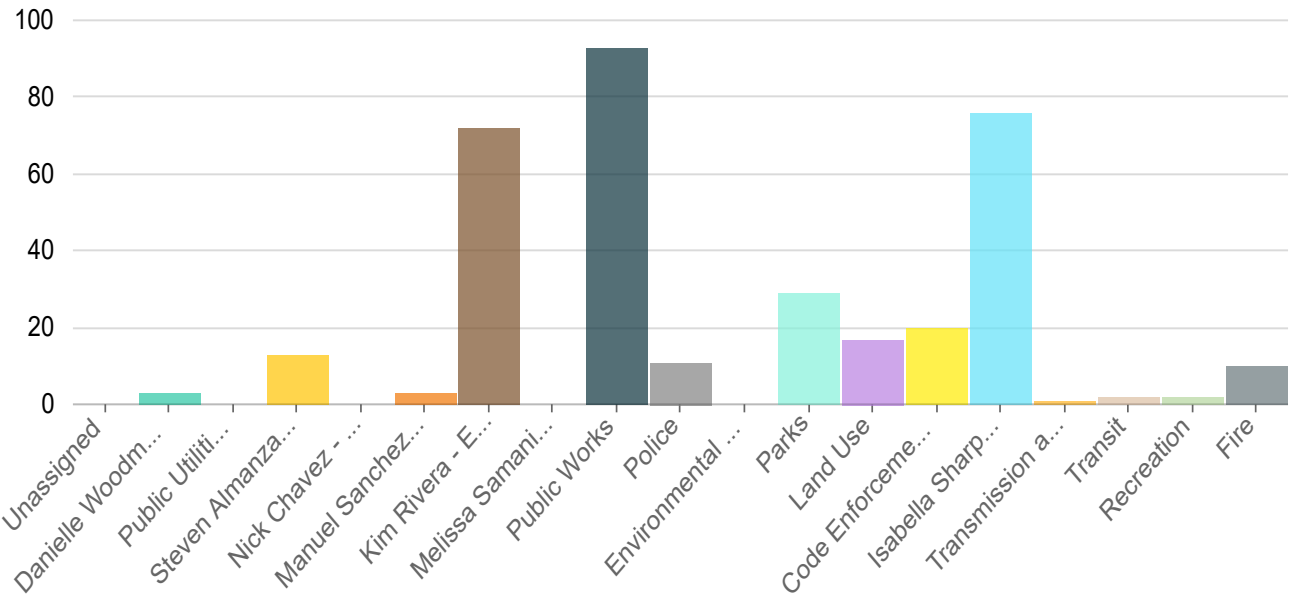
Status



Answers	Count	Percentage
Submitted	8	2.19%
Received	128	34.97%
In progress	4	1.09%
Resolved	221	60.38%

Answered: 361 Skipped: 5

Assigned to



Answers	Count	Percentage
Unassigned	0	0%
Danielle Woodman - Police	3	0.82%
Public Utilities	0	0%
Steven Almanzar - Environmental Services	13	3.55%
Nick Chavez - Environmental Services	0	0%
Manuel Sanchez - Environmental Services	3	0.82%
Kim Rivera - Environmental Services	72	19.67%
Melissa Samaniego - Environmental Services	0	0%
Public Works	93	25.41%
Police	11	3.01%
Environmental Services	0	0%
Parks	29	7.92%
Land Use	17	4.64%
Code Enforcement	20	5.46%

3/1/2021

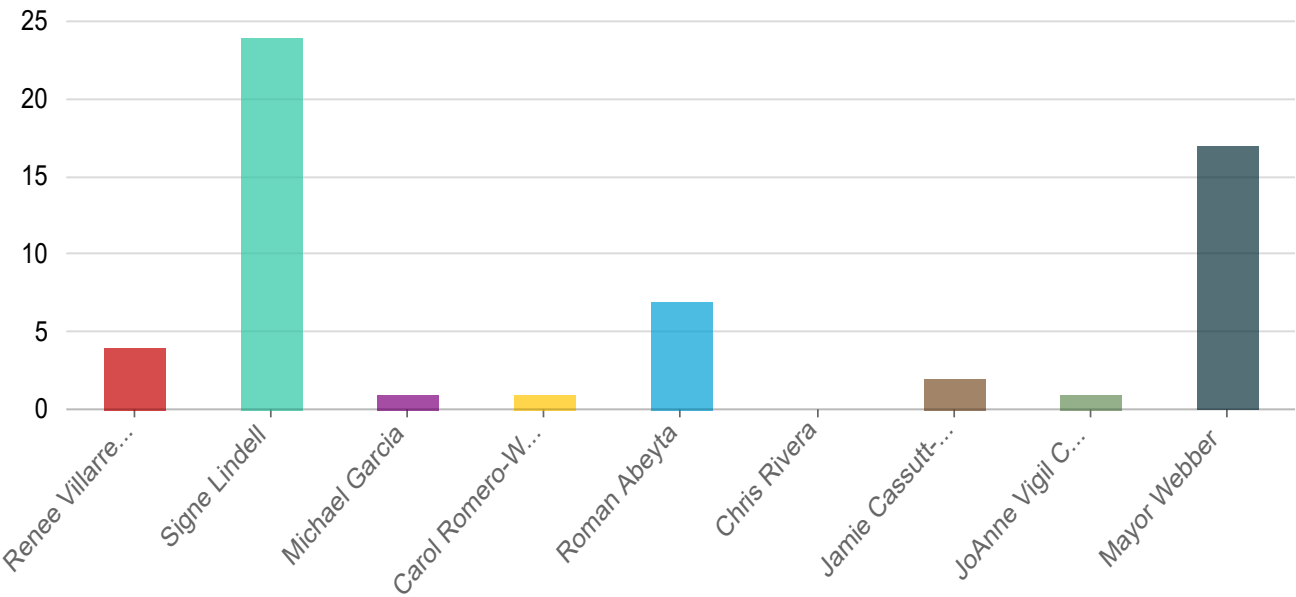
CRM - Report a Problem

Isabella Sharpe - Constituent Services	76	20.77%
Transmission and Distribution	1	0.27%
Transit	2	0.55%
Recreation	2	0.55%
Fire	10	2.73%

Answered: 352

Skipped: 14

On behalf of Councilor



AnswersCountPercentage

Renee Villarreal	4	1.09%
Signe Lindell	24	6.56%
Michael Garcia	1	0.27%
Carol Romero-Wirth	1	0.27%
Roman Abeyta	7	1.91%
Chris Rivera	0	0%

Jamie Cassutt-Sanchez	2	0.55%
JoAnne Vigil Coppler	1	0.27%
Mayor Webber	17	4.64%

Answered: 57 Skipped: 309