Security Services for the Santa Fe Solid Waste Management Agency
Technical Proposal

Request for Proposals Name:
ITB No. ‘20/23/B

Security Services for the Santa Fe Solid Waste Management Agency Issued: June 10, 2020
Deadline for Receipt of Proposals: July 16, 2020, 2:00 p.m. (Local Time)

ORIGINAL

3D SECURITY SERVICES GROUP

Point of contact
Christopher Sweetin, CEO
csweetin@3dssg.com
505-750-1663
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SECTION I
PROPOSAL FORMS
Acknowledge receipt of addenda:

This Addendum must be signed and returned with your bid. Failure to do so may cause your bid to be considered non-responsive.

Receipt of Addendum No. 1 to ITB No. 20/23/B is hereby acknowledged

[Signature]

Authorized Signature

Date: 13 July 2020

Company Name

Bid Submittal Form:

SANTA FE SOLID WASTE MANAGEMENT AGENCY

BID SUBMITTAL FORM

ITB No. 20/23/B

EXCEPTIONS TO SPECIFICATIONS

Bidder must check one of the following:

a. (X) All specifications, terms and conditions are met.
b. (___) Exceptions have been taken and noted on attached sheet(s).

All variations and/or exceptions to the specifications must be documented, referencing applicable paragraph(s) and explained in detail. Attach as many pages as necessary. If no exceptions are taken, it will be assumed that the bid meets all specifications, terms and conditions as stated in this complete bid package. Failure to list exceptions may disqualify bid. Delivery of non-conforming goods or services is at the expense of the Bidder and/or other parties.

All other specifications not detailed herein shall be as listed in the Owner's printed literature for the current standard model. Owner's printed literature and specifications sheets shall be submitted with the bid.

Exceptions will not necessarily eliminate the bid. Agency staff shall determine acceptance or non-acceptance of exceptions. Unless otherwise noted and approved, it is assumed that delivery of the goods or services shall be as stated.

Signed submission of this bid represents that the Bidder has accepted all specifications, terms and conditions of the bid unless a written exception is made and, if awarded, the bid will represent the agreement between the parties. Additionally, by signing this bid, the Bidder warrants that there was no collusion of any kind in submission of this bid.

3D Security Services Group

[Signature]

Authorized Signature

Christopher L. Sweetin

Printed Name

CSweetin@3dsec.com

Email Address

3201 Golf Course Rd. Suite D-3 Box 202

Albuquerque, NM 87120

Mailing Address

City, State & Zip Code

CEO

Title

505-750-1660

Telephone Number / Fax Number
Triskelion Group of NM DBA: 3D Security Services Group (3D SSG):
FEIN#: 47-5502161
NMCRS#: 03-342095-00-5

**Offeror Identification:** 3D Security Services Group is a division of the Triskelion Group of New Mexico (TGoNM). Triskelion Group of New Mexico is a multifaceted corporation comprised of three companies dominating the security industry in New Mexico. These companies are the industry standard in personal protection, overt security officers, security training, and premier private investigations company giving you the utmost certainty. The Triskelion Group of New Mexico ensures a full spectrum overview of your needs and guarantees your companies’ piece of mind.

3D Security Services Group (3DSSG) is a for-profit New Mexico LLC. Our physical address is 5643 Paradise Blvd NW, Albuquerque, NM 87114, NM 87120. Christopher Sweetin, CEO, John Hughes, COO, and Jennifer L. Sweetin, CFO, are authorized to execute the Draft Agreement with no exceptions. Christopher Sweetin can be reached by phone at (973) 954-0450 or by email at CSweetin@3dssg.com. John Hughes can be reached by phone at (704) 222-6735, or by email at JHughes@3dssg.com. Jennifer Sweetin can be reached by phone at (973) 954-0530, or by email at JSweetin@3dssg.com.

**Current Experience:** 3D SECURITY SERVICES GROUP (3D SSG) is a resident veteran owned small business, with management operations located in Albuquerque, serving private commercial and government customers. 3D SSG is a no fail organization based upon Military and Law Enforcement traditions and philosophy. Senior staff and management have worked tirelessly over the last 6 years to ensure we can control all the variables within our craft. Our business model is based on professionalism, courtesy, compassion and ethical treatment of all individuals with whom we have contact. You will find that our staff is trained to work with a smile. As trained professionals we strive to deescalate emotional situations while maintaining a profession security presence.

3D Security Training Services (STS), is the premier New Mexico Security Officer Training Company whose job it is to identify, select, and train qualified applicants who meet the high standards of our companies. 3D SSG employees have received over 138 hours of Private Security Training over a two-year period. 3D SSG Officers are New Mexico Regulation and licensing department certified security officers and are American Red Cross certified in CPR/AED/First Aid. Is a Service Disabled Veteran Owned Small Business (SDVOSB).

3D Security Investigative Services (SIS), has the best tools in the civilian environment to conduct detailed background checks, leaving no stone unturned, ensuring our employees are beyond reproach.

3D SSG’s vision is to provide safety and security to Customers and Employees, and act as ambassadors for Management and the City of Santa Fe. We will accomplish this by employing the highest quality officers in New Mexico, and by providing the finest skilled private security officers in the community. 3D’s core doctrine is: Professionalism, Integrity, Confidentiality, and Dedication.

3D SSG will continue to set the standards for Security Officers by following its core doctrine. As of this date, we employ the most Level 3 security offices in New Mexico, and we continue excellent client satisfaction and mission accomplishment. We have not received a single complaint from the New Mexico Regulation and Licensing Division (RLD). 3D SSG’s working relationship with 3D Security Training Solutions, LLC (3D STS) ensures the most up-to-date requirements are being instructed, and officers receive the highest level of certification.
Resident Veteran Business Preference:

STATE OF NEW MEXICO  
TAXATION AND REVENUE DEPARTMENT

RESIDENT VETERAN BUSINESS CERTIFICATE

Issued to: 3D SECURITY TRAINING SOLUTIONS, LLC  
DBA: CHRIS SWEETIN  
3D SYT  
8201 GOLF COURSE RD NW # 202 STE D-3  
ALBUQUERQUE, NM 87120-5820

Expires: 12-Oct-2020

Certificate Number: L0881181488

John Montforte, Acting Cabinet Secretary

THIS CERTIFICATE IS NOT TRANSFERABLE

Santa Fe Business License:

BUSINESS REGISTRATION

City of Santa Fe  
Treasury Department  
200 Lincoln Ave.  
Santa Fe, New Mexico 87504-0909  
505-965-6551

Business Name: 3D SECURITY SERVICES GROUP LLC  
DBA: 3D SECURITY SERVICES GROUP LLC

Business Location: 5843 PARADISE BLVD NW  
ALBUQUERQUE, NM 87114

Owner: JENNIFER SWEETIN

License Number: 227888

Issued Date: July 15, 2020

Expiration Date: December 31, 2020

License Type: Business License - Renewable
Classification: Out of Jurisdiction Business License
Fees Paid: $10.00

3D SECURITY SERVICES GROUP LLC  
8201 GOLF COURSE RD NW  
ALBUQUERQUE, 87120-5842

TO BE POSTED IN A CONSPICUOUS PLACE

This is not a construction permit or sign permit. Appropriate permits must be obtained from the City of Santa Fe Building Permit Division prior to commencement of any construction or the installation of any exterior sign.

This registration/license is not transferable to other businesses or premises.
**Bid Form:**

**BID FORM**

ITB No. '20/23/B
SECURITY SERVICES
FOR THE
SANTA FE SOLID WASTE MANAGEMENT AGENCY

All Offerors MUST use the format provided

The Bid Form shall include all services described in the Specifications of this ITB.

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<tr>
<td>Vehicle Usage Fee</td>
<td>4-WD Vehicle for Patrolling Required</td>
<td>$300.00</td>
</tr>
<tr>
<td>GPS Tracking and Reporting Fee</td>
<td>GPS Tracking and Reporting System with Geofencing</td>
<td>$30.00</td>
</tr>
<tr>
<td>New Mexico Gross Receipts Tax (NMGRT)</td>
<td>Labor Only</td>
<td>7.875% $185.85</td>
</tr>
<tr>
<td><strong>Total Weekly Cost</strong></td>
<td></td>
<td><strong>$2,875.85</strong></td>
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<tr>
<td>X 52 Weeks/Year</td>
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**BIDDER'S INFORMATION**

3D Security Services Group
Firm/Company Name

5643 Paradise Blvd NW, Albuquerque NM 87114
Address, City, State, Zip Code

Authorized Signature

Christopher J. Sweetin
Printed Name

CEO
Title

6 July 2020
Date
SECTION II
TECHNICAL INFORMATION
1) PERSONAL EXPERIENCE

EXECUTIVE STAFF 3D SSG

CEO: Christopher (Chris) Sweetin is the President of the New Mexico Professional Security Association (NMPSA) a 501c-3 not for profit agency. Chris maintains a special relationship with the New Mexico Regulation and Licensing Division (RLD), helping update governing documents and recommending changes to established training standards to enhance officer performance. As the Co-founder and President of Triskelion Group of New Mexico (TGoNM), Chris is responsible for running all facets of the business. Chris is bringing more than 10 years of executive experience as the CEO of 3D Security Training Solutions (3D STS) and Retiring as the Superintendent of Vertical lift operations in the 150 Special Operations Wing. Prior to co-founding TGoNM. In the last six years as the CEO he grew the companies from seven employees in 2014 to over 70 in 2019 with a 24% profit each year. (Exhibit 3).

COO: John E Hughes As the Co-founder and Chief Operating Officer of the Triskelion Group of New Mexico (TGoNM), John is responsible development and execution of all short-term strategy for all the divisions, driving team initiatives, as well as planning and conducting logistic management. John has over thirty-five years in the Security and Intelligence industry. He is Retired from the US ARMY and a former Law Enforcement Officer in Charlotte, NC. John sits on one of 7 seats of the RLD Advisory Board for Private Investigators, Security Officers and Polygraph Board, consulting regularly with RLD Senior Staff on compliance and training matters. He is a graduate of the Department of Homeland Security Transportation Security Administration (DHS-TSA) National Explosives Detection Canine Team Program (NEDCTP) Handlers Course. His experience includes responding to high risk calls involving known and unknown IEDs; Managing, training, conditioning and implementing K-9 programs for security and law enforcement needs (Exhibit 3).

CFO: Jennifer L Sweetin As a Co-owner and Chief Financial Officer of the Triskelion Group of New Mexico (TGoNM), she is responsible for Day-to-Day processing of accounts receivable and directs annual budgeting of all three divisions. Jennifer served over 20 years in the United States Air Force as a Cybersecurity IT professional. She has managed multiple networks throughout her career with the largest valued at over $8.5 million while overseeing a management budget of $1.2 million. Jennifer graduated Magna Cum Laude with a Bachelor of Arts degree in Organization Management and multiple Associate degrees in Information Technology and Business Administration. (Exhibit 3).

DIRECTOR of GUARD OPERATIONS: Brian Finucan works for 3D SSG as an armed Level 3 Security Officer/ Director of Guard Force. Brian is responsible for leading the development and execution of the Company’s short-term strategy. Abides by specific internally established control systems and authorities, to lead by personal example and encourage all employees to conduct their activities in accordance with all applicable laws and the Company’s standards and policies, including its environmental, safety and health policies and to ensure that the Company maintains high standards of corporate citizenship and social responsibility wherever it does business. (Exhibit 3).
AREA OPERATIONS DIRECTOR: Daniel Segura is an armed Level 3 Security officer for 3D SSG and is the Northern Area Operations Director. He is responsible for equipping qualified security officers with the skills, ability, knowledge and most importantly, attitude, that will enable the successful security service protocols of Detect, Deter and Defend against all subversive, distributive and harmful actions toward our clients in any given situation. He conducts line-ups and officer inspections to ensure that they are properly attired and equipped, as well as knowledgeable of daily security requirements, assign security personnel to posts and security areas and maintain contact with supervisory personnel and officers, ensures that all posts are properly and effectively manned. (Exhibit 3).

Supervisors: All of the 3D Security Services Group Supervisors have extensive background in this industry, each supervisor has logged around 150 hours of security training and over 40 hours supervisor’s professional development. Many have law enforcement, corrections, and/or military experience as well. (Exhibit 3).

Clifford (Tripp) Maxwell works for 3D SSG as an armed Level 3 Security Officer, protection agent, and instructor. He began his career in the protection industry in the U.S. Army and served in the 82nd Airborne Parachute Infantry Regiment. After service he went to Basic Law Enforcement Training in North Carolina and graduated first in his class before becoming a municipal police officer. Mr. Maxwell left North Carolina and continued serving in the protection industry as a contract armed officer protecting Federal offices and buildings as well as working for the University of Nebraska Medical Center security team. After moving to New Mexico, he continued his career working as certified level 3 Security Officer and then used his experience to become a state certified Level 1, 2 and 3 security instructor. He is also NM Department of Public Safety concealed handgun instructor. He continued to go to various security related courses to broaden his knowledge and skills. (Exhibit 3).

Andrew Oliver works for 3D SSG as an armed Level 3 Security Officer/ Night Shift Supervisor. He began his career serving 2 years Active duty in the Army as an Infantryman and deployed to Ar Ramadi, Iraq. As a supervisor for 3D SSG, he coordinates all the night shifts activities, such as scheduling shifts and patrols. He ensures that all the nightly security operations run smoothly and effectively. (Exhibit 3).

Zackary Duran works for 3D SSG as a state certified level 3 Security Officer/ level 2 Supervisor. Zachary works for 3D SSG; Zachary began as a member of the Chavez County Search and Rescue member for 2 years while attending Eastern New Mexico University. He coordinates all the shifts activities, meeting with client liaison officers for multiple locations weekly. He ensures that all the security operations run smoothly and effectively. (Exhibit 3).

Beverly Gonzales works for 3D SSG as an Armed Level 3 Officer. In addition, as a Security Officer for 5 years prior to working at 3D SSG. She began her career in the protection industry as an Adult and Juvenile Correction Officer of 7 years. Working in corrections involved being in a high-risk industry while handling disputes, disciplining, managing a maximum-security unit. She has also worked as a Medical Assistant, Nursing Assistant, and a Sterile Tech at Presbyterian Hospital. She has innovated Security Programs as she communicates flaws through her skills of observation and understanding of each position in a Security Operation. (Exhibit 3).

Statement of Compliance: 3D SSG operates within the guidelines and laws mandated by the NM Regulation & Licensing Department (RLD) and the Private Investigations Advisory Board, Governing Documents: Title 16 Chapter 48 Parts 1-8 and NMSA 61-27B through 61-27B-36 and Rules 1978. All Officers have the proper NM license and 3D SSG is a Trade PPO registered with the State of NM. (Exhibit 2) Our directors and managers maintain a list of all Officers, their qualifications, and expiration dates of same. 90 days from the date of licensee expiration, we start the recertification process.
3D SSG Structure is based off our Law Enforcement and military backgrounds. All of our Officers are New Mexico Regulations & Licensing Department (NM RLD) Level 1,2,3 or Private Patrol Operators (PPOs). The company's leadership is comprised of a Chief Executive Officer, Chief Operating Officer, Chief Financial Officer, and the 3DSSG Director. The Director of Guard Operations and Area Operations Director oversee the entire guard force. To ensure success we have an established chain of command; Captains, Lieutenants, Sergeants, Corporals, and Security Officers.

Director of Guard Operations and Area Operations Director will be available during normal business hours, after hours on call to assist with issues outside the Supervisors scope of authority.

Supervisors will be available 24 hours, 365 days a year to assist with scheduling issues, backup officers when needed, attend coordination meetings when required and any additional requirements under the RFP.

Executive Staff will make themselves available at any time when needed.

3D SSG's approach to staffing this project consists of identifying the total number of personnel needed by the RFP post requirements, **working with a no overtime budget, except on request and approval from Santa Fe Waste Management Agency** coupled with guard certification levels outlined by the city. Based on the below-mentioned schedule, 3D SSG believes we will need no less than 2 Primary Uniformed Personnel and 1 Backup Uniformed Personnel to effectively staff this project.

3D SSG staff at each level will be able to interact with the Agency staff as needed. Each level of officer from the basic level understands that, they are a representative of the Santa Fe Solid Waste Management Agency. The basic level officers as well as the supervisors are there to support the facility managers for on the spot concerns. The Area Operations Director will be available to attend meetings as needed, ensuring the continued officer standards. The 3D SSG executive staff is there on an as needed basis for the Agency for any contract discussions.

**Organizational Chart**
2) COMPANY EXPERIENCE and REFERENCES

In 2019 3D Security Services Group grossed approximately $2.1 Million dollars with over 76 security Officers operating throughout New Mexico. Our team has demonstrated a high degree of managerial skill focused on planning, executing, and sustaining operations for our clients at multiple locations. We have performed at the highest levels based on our client’s requirements, maintaining certifications set forth by the State of New Mexico and RLD. No matter how diverse or complex the client’s mission 3DSSG was always able to ensure the client’s needs were met.

**First Nations Community Health Source:** Starting 2018 to present 3DSSG provides security services in four separate locations. Our post orders with First Nations Community Healthsource was to provide a visible deterrent for property crimes and crime against the client, which include criminal mischief, making graffiti, larceny, burglary, criminal tampering, trespass, and criminal trespass, misapplication of property. We were charged with alerting the proper law enforcement authority of the incident immediately. We are anticipating this customer to renew their Contract with 3DSSG and increase their security service hours to over 14,000 in 2021. Reference information for this customer may be obtained by contacting:

Linda Stone,
First Nations Community Health Source
5608 Zuni Road SE, Albuquerque NM 87108
Email: Linda.Son-Stone@FNCH.org
Phone: 505-235-9998

**Pinkerton Agency:** Beginning in 2017 to present, 3D SSG became the Prime Contractor for Pinkerton New Mexico. We provide officers in Smiths Grocery stores, corporate Verizon retail stores along with on call officers for dynamic environments and executive protection in the State of New Mexico. 3D Security Services Group has the largest number of Level 3 Security Officers in the State available on our manning roster. In 2019 we increased our security services for Pinkerton from 16,000 to over 19,000 hours. Reference information for this customer may be obtained by contacting:

Contact: Jason Maddox
Pinkerton Agency
Address: 2201 San Pedro Drive NE
Albuquerque, NM 87110
Phone: 405-627-7314
Email: Jason.Maddox@Pinkerton.com
New Mexico Bank and Trust: Since July 2018 to present, 3DSSG provided Security Services in five separate locations for New Mexico Bank and Trust between Albuquerque, Rio Rancho, and Santa Fe. The client depends upon the maturity and experience of our level 3 Officers in a high-risk professional banking environment to keep their customers and staff safe. We this client has renewed their Contract with 3DSSG and increased their security service hours to over 10,000 hours. Reference information for this customer may be obtained by contacting:

Stephen R. Montoya,
New Mexico Bank & Trust
320 Gold SW
Albuquerque, NM 87102
Email: SMontoya@NMB-T.com
Phone: 505-830-8150

Sandia National Laboratories: Since January 2019 to present, 3DSSG provided Security Services at an off-site location in Albuquerque. At the facility we provide inside & outside security services Monday through Friday, providing employee escorts, First Responder escort, Medical emergency assistance, detain intruders and alert proper authorities as needed. We are anticipating this client to renew their Contract with 3DSSG and increase their security service hours in 2021. Reference information for this customer may be obtained by contacting:

Lauren Riley,
Subcontract Manager/Sandia National Laboratories
National Technology and Engineering Solutions of Sandia
Infrastructure Operations Procurement
Email: lnriley@sandia.gov
Phone: 505-844-2939
3) PROPOSED APPROACH to the TASK

3DSSG APPROACH
Here at 3D SSG, we understand that Officer retention is the key to successful critical infrastructure support staffing. We fully grasp the time and effort it takes from conception to fielding of a new Officer that will be assigned to the Santa Fe Waste Management facilities. Based on an abundant amount of shared investment, we think it’s better to keep a good employee than create the revolving door effect like other security companies. 3D SSG believes employees should feel valued, be fairly compensated for competence and performance, receive time off to decompress, and have a feeling of job satisfaction. These beliefs are the cornerstone of our management philosophy. Based on these fundamental ideas, we have been able to maintain a 92% retention rate even through the COVID-19 economic disaster. If a company is only projecting an 8% loss in their workforce, then screening, selecting, hiring and training simply the best becomes possible. That’s the 3D SSG way!

3D SSG Structure is based off our Law Enforcement and military backgrounds. All of our Officers are New Mexico Regulations & Licensing Department (NM RLD) Level 1,2,3, or Private Patrol Operators (PPOs). The company’s leadership is comprised of a Chief Executive Officer, Chief Operating Officer, Chief Financial Officer, and the 3DSSG Director. The Director of Guard Operations and Area Operations Director oversee the entire guard force. To ensure success we have an established chain of command; Captains, Lieutenants, Sergeants, Corporals, and Security Officers.

3D’s mission is to be a good ambassador for the City of Santa Fe and Santa Fe County, by providing safety, security, and customer service that exceeds the expectations and requirements of the Santa Fe Solid Waste Management. Our company motto is, “Greater love Hath no man than this…” taken from the Bible, John 15:13. Security is a growing problem in New Mexico and 3D SSG is leading the charge in effecting real change in the local communities.

3D SSG has already started the identification and selecting phase for this project. One of our selection criteria is to guarantee all individuals meet or exceed the Employment Requirements outlined in Exhibit A Scope of Services of the RFP. Currently 3D SSG is issuing conditional job offers based on the projected winning of this RFP.

Our affiliate company, 3D STS, will be hosting training and certification classes for all NM Guard levels throughout the remaining of the year in preparation for the increased in staffing. Once the award has been announced 3D Security Services Group will set a self-imposed cutoff date guarantees new hires to insure any security officer hired for this project has received their NM RLD State required certification training along with the NM RLD licensing packets and application has been delivered to NM RLD for approval no later than 20 days from stand up, ensuring the officers have received their cards in accordance with RLD rules.

Our most important goal is to support the Santa Fe Solid Waste Management Agency mission by protecting it employees, facilities, and customers. We will relentlessly seek to strengthen the relationship with Santa Fe Solid Waste Management Staff. We will comply with contractual obligations under the Santa Fe Solid Waste Management Agency Statement of Work (SOW), assist in the enforcement of the Santa Fe Solid Waste Management Agency Security Management Plan, recognize the connection between security objectives, selected security measures, comply with state regulatory requirements, City of Santa Fe and Santa Fe County policies and procedures. 3D SSG security officers work will include but not limited to, performing security patrol, clearing visitors at gates/guard shacks, enforcing badge procedures, protecting property from theft, sabotage, and writing reports on observations, accidents, and suspicious activities. Additionally, be responsible for contracting, coordinating and working with all law enforcement agencies.
STAFFING and OPERATIONS
3D SSG’s approach to staffing this project consists of identifying the total number of personnel needed by the RFP post requirements, working with a no overtime budget, except on request and approval from Santa Fe Waste Management Agency coupled with guard certification levels outlined by the Agency. Based on the below-mentioned schedule, 3D SSG believes we will need no less than 2 Primary Uniformed Personnel and 1 Backup Uniformed Personnel to effectively staff this project:

Based on the RFP, 3D SSG’s understanding of staffing and post requirements, we will be using a weekday and weekend shift approach.

- The Monday through Saturday 11.5 hour, 365 days of the year post will be executed:
  o 1600 - 0330
- Sunday 11 hours, 365 days of the year will be executed:
  o 1630 - 0330

Director of Guard Operations and Area Operations Director will be available during normal business hours, after hours on call to assist with issues outside the Supervisors scope of authority.

Supervisors will be available 24 hours, 365 days a year to assist with scheduling issues, backup officers when needed, attend coordination meetings when required and any additional requirements under the RFP.

Executive Staff will make themselves available at any time when needed.
**Existing Officer No-Show** for an established post during a regular schedule shift: Having a Level 3 certified Supervisor per shift who can act as the backup officer armed or unarmed and temporarily cover any shortages that occur. During the time the Supervisor is covering the distressed post, the Area Operations Director will request a backup officer from the approved staffing list to cover the No-Show post. Once the backup officer has arrived on post, Supervisor will reassume original duties. 3D SSG plans to have no less than one (1) Backup Officer trained and certified at all times. We anticipate little problem in filling No-Show post without absorbing any overtime cost.

**Staffing Requests for On Call Activities and Special events, etc.**

This demand causes an increase in staffing levels: Unplanned events on any contract that require an increase in rapid staffing levels can be looked at as short-term changes in staffing levels and long-term changes in staffing levels.

At any time, the Santa Fe Solid Waste Management Agency request 3D SSG to increase staffing levels, we have the ability to utilize the weekend shift team to fulfill the increase in requirements along with additional trained individuals who are current employees of 3D SSG but not permanently assigned to the Santa Fe Solid Waste Management Agency team.

These individuals can work back up relief, new posts and any other requirements handed down by the Santa Fe Solid Waste Management Agency.

This approach will help in reducing overtime cost as well as worker burnout for a short period of time.

Once 3D SSG has received a permanent change to the SOW we will interview, select, hire, train, and certify these long-term employees who meet or exceed the Santa Fe Solid Waste Management Agency expectations.
SCOPE OF SERVICES:
APPENDIX A
SCOPE OF SERVICES
The initial security plan will provide physical security coverage to two (2) main facilities which includes unarmed security services. The following security coverage is requested.

1. Caja del Rio Landfill (Landfill)
   - Close front entrance gate of the landfill to deter and incoming cash-paying hauler after 1600 (Monday – Saturday)
   - Three (3) perimeter checks of the Landfill throughout the night between 1900 and 0330
   - Perimeter check includes both the perimeter dirt road and access roads
   - Turn off and heavy equipment that is left running if all the landfill employees have left the facility

2. Buckman Road Recycling and Transfer Station (BuRRT)
   - Provide security at end of shift closings from 1630 to 1830
   - Contractor will be stationed at the middle entrance gate to deter any incoming customers after 1645 and until the majority of the BuRRT personnel leave the facility around 1800
   - Random patrols three (3) times

3. Landfill and BuRRT
   - Four-wheel drive vehicle to patrol
   - Immediately notify the fire department, sheriff’s department, and executive Director and appropriate managers for any emergency
   - Use an effective GPS tracking and reporting system to track officers movements
   - Shift hours: Monday – Saturday (1600 – 0330), Sunday (1630 – 0330).
   - Make Periodic checks of all administration offices scale houses, transfer station, IHHW Collection center, Maintenance building and other areas to ensure they are locked and secured
   - Complete a daily log
   - Possess a NM Driver’s license

3D Security Services Group will provide security guard services to cover two (2) main facilities 7 days per week. This shall be accomplished by utilizing professional unarmed Uniformed Security Officers (SO’s) to protect employees, and property, and to prevent opportunities for successful completion of criminal activities on Santa Fe Solid Waste Management Agency property. The Agency reserves the right to alter the days and/or hours of the Contractor. The Agency also has the discretion to change the security personnel duties and schedules if the Agency determines it is in the best interest of the Agency to do so. The work will include, but is not limited to, the following: performing security patrols, protecting property from theft, sabotage, and writing reports on observations, accidents, incidents and suspicious activities. The Contractor will also be responsible for contacting, coordinating, and working with all law enforcement agencies as needed during the course of this work.
Santa Fe Solid Waste Management Agency

Area Operations Director

Caja del Rio Landfill (Landfill) & Buckman Road Recycling and Transfer Station (BuRRT)

Shift 1600 - 0330
(11.5 hours) (M- Sat)

Shift 1630 - 0330 (11 hours)
(Sunday)
SECTION III
COST PROPOSAL
The Bid Form shall include all services described in the Specifications of this ITB.

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The Santa Fe Solid Waste Management Agency reserves the right to alter quantities based on availability of budget and needs of the Agency. If this will alter the bid amount, the Bidder must note the percent increase for lesser quantities.

**BIDDER'S INFORMATION**

3D Security Services Group
Firm/Company Name

5643 Paradise Blvd NW, Albuquerque NM 87114
Address, City, State, Zip Code

[Signature]
Authorized Signature

Christopher J. Sweetin
Printed Name

CSweetin@3dssg.com
E-Mail Address

505-750-1663
Telephone Number

6 July 2020
Date

N/A
Fax Number
SECTION IV
EXHIBIT
## EXHIBIT 1: Proof of Insurance

### CERTIFICATE OF LIABILITY INSURANCE

**THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFER NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.**

**IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not convey rights to the certificate holder in lieu of such endorsements.**

**PRODUCER:**
Menitux Insurance Agency LLC  
2116 Vista Del Lago NW, Bldg 5  
Albuquerque, NM 87120

**COMMUNICATION:**
ALCN, Ext. (505) 883-3683  
FAX (505) 883-2827

**INSURED:**
3D Security Services Group, LLC  
8201 Golf Course Rd NE #3 Box 202  
Albuquerque, NM 87120

**INSURER A:** The Cincinnati Specialty Underwriters Insurance Company  
13037

**INSURER B:** United Financial Casualty Company  
11770

**INSURER C:** New Mexico Southwest Casualty Company  
10207

**COVERAGES**

**CERTIFICATE NUMBER:**  
**REVISION NUMBER:**

**THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WHEN STATEMENTS OR AFFIRMATIONS STATED HEREIN CONFORM TO THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN HEREIN MAY HAVE BEEN REDUCED BY PAID CLAIMS.**

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<th>POLICY NUMBER</th>
<th>POLICY EFFECTIVE</th>
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**DESCRIPTIVE OF OPERATIONS LOCATIONS VEHICLES ACORD 424. Additional coverage Schedule, may be attached if more space is required.**

**LIMITS OF LIABILITY SHOWN ARE THOSE IN EFFECT AT INCEPTION.**

---

**CERTIFICATE HOLDER:**

The City of Santa Fe

**CANCELLATION:**

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

**AUTHORIZED REPRESENTATIVE:**

[Signature]

ACORD 25 (2010/03) © 1988-2015 ACORD CORPORATION. All rights reserved.
EXHIBIT 2: Private Patrol Operator License & Trade PPO, Trade PI and PI License:

State of New Mexico

Private Investigations Advisory Board

Regulation and Licensing Department
PO Box 29101 - Santa Fe, NM 87504 - (505) 476-4622

This is to certify that

3D Security Services Group  #TPS169

Having complied with the provisions of the New Mexico Private Investigation Advisory Board is hereby granted a license to practice as a

Trade PPO

Issue Date: 12/21/2015  Date Expires: 12/21/2021

THIS LICENSE MUST BE CONSPICUOUSLY POSTED IN PLACE OF BUSINESS

State of New Mexico

Private Investigations Advisory Board

Regulation and Licensing Department
PO Box 25101 - Santa Fe, NM 87504 - (505) 476-4622

This is to certify that

3D Security Investigations Services  #TP3301

Having complied with the provisions of the New Mexico Private Investigations Advisory Board is hereby granted a license to practice as a

Trade Investigator

Issue Date: 05/16/2017  Date Expires: 05/31/2021

THIS LICENSE MUST BE CONSPICUOUSLY POSTED IN PLACE OF BUSINESS
EXHIBIT 3: CEO RESUME

Name: Christopher J. Sweetin

Title: CEO, Protective Agent, Instructor

Division: Operations:

As the Co-founder and President of Triskelion Group of New Mexico (TGoNM), Chris is responsible for running all facets of the business. Chris is bringing more than 10 years of executive experience as the CEO of 3D Security Training Solutions (3D STS) and Retiring as the Superintendent of Vertical lift operations in the 150 Special Operations Wing. Prior to co-founding TGoNM, Chris was the Chief Executive Officer for three company's 3D STS, 3D Security Services Group (3D SSG), and 3D Security Investigations Services (3D SIS) responsible for all strategic development, company organization, and implementation of long-term strategy. In the last seven years as the CEO he grew the companies from seven employees in 2014 to over 70 in 2019 with a 24% profit each year. In 2015, Money Magazine recognized Chris for financial success of Veteran owned companies. Chris has graduated from the SBAs Boots-to-Business Two-day program as well as the eight-week program, completed the 2018 Emerging Leaders eight-month program. All while leading 3D STS to win the SBA 2018 Veterans Small Business Champion Award, and the 2019 SBA Veterans Small business of the year award. He is also the President and founding member of the New Mexico Professional Security Association (NMPSA), Co-Chair for the Rio Rancho Regional Chamber of Commerce Veterans Business Support Collation (VBSC), and has been recently nominated for a position on the Others May Live Foundation Board of Directors.
EXHIBIT 3: COO RESUME

Name: John E. Hughes

Title: COO, Protective Agent, Instructor

Division: Operations

As the Co-founder and Chief Operating Officer of the Triskelion Group of New Mexico (TGoNM), John is responsible for development and execution of all short-term strategy for all the divisions, driving team initiatives, as well as planning and conducting logistic management. John has retired several times over the course of his life from following careers: US Army, Law Enforcement and the Private Security Sector, he has over thirty-seven years in the Firearms Security and Intelligence Industry. John’s experience can be best summarized by the following: Having professional, tactical and special mission experience with the Army’s Special Operations Forces (SOF). Planning, managing and executing the protection of high value targets in non-permissive to permissive environments for Department of State (DOS) and Department of Defense (DOD) under contract. Collecting, analyzing, reporting and exploiting intelligence gathered from many formats to support mission requirements. Advanced knowledge of Research and Development, Operational Test and Evaluation and the procurement process for both DOD and Law Enforcement communities. Understanding, implementing and testifying to state and local laws as a police officer. Resourcing, planning, implementing the full gambit of live fire range operations insuring safety is paramount. Responding to High Risk calls involving known and unknown IED’s, Simple and Complex Active Shooter situations and conducting Pre-Developmental Site Surveys, Crime Prevention Through Environmental Design, managing, training, conditioning and implementing K-9 programs for Security and Law Enforcement needs. Instructing at all levels from University Clemson University to state local Law Enforcement.
EXHIBIT 3: CFO RESUME

**Name:** Jennifer L. Sweetin

**Title:** CFO, Protective Agent, Instructor

**Division:** CFO, Administration, Finance

As a Co-owner and Chief Financial Officer of the Triskelion Group of New Mexico (TGoNM), she is responsible for Day-to-Day processing of accounts receivable and directs annual budgeting of all three divisions. Jennifer served over 20 years in the United States Air Force as a Cybersecurity IT professional. Jennifer has had a distinguished career in various network management positions. She has worked as a help desk technician, small computer maintenance, quality assurance, network certification trainer and finally network operations manager. Additionally, she performed duties as an event planner and violence prevention instructor. She has been involved in large scale dignitary planning to include the Acting Secretary of Defense, visiting members of Congress, and senior military leaders. Jennifer established multiple quality assurance offices and performed personal evaluations, monthly inspections, and over 1,120 hours to network professionals. She has managed multiple networks throughout her career with the largest valued at over $8.5 million while overseeing a management budget of $1.2 million. She performed contract manager oversight duties of base information technology personnel directing maintenance and control measures for long-haul circuits and telephone equipment. She also has 3 combat deployments where she built networks from ground while managing team members in austere conditions. Finally, she ended her career as a violence prevention campaign leader, teaching over 2,500 students over 128 hours. Jennifer has a Magna Cum Laude Bachelor of Arts degree in Organization Management and multiple Associate degrees in Information Technology and Business Administration.
Name: Brian Finucan

Title: Director of Guard Force Operations

Division: Operations

Brian Finucan works for 3D Security Services Group as an armed Level 3 Security Officer/ Director of Guard Force. He began his career in the protection industry in the U.S. Army and served in the 101st Airborne Infantry Division. After 21 years of service, he retired and went to work for Transportation Security Administration (TSA) agent. Brian graduated National American University with a bachelor’s degree in Business Management. He is responsible for development, implement, and monitor training programs within the organization. Supervise technical training for staff, conducts orientation sessions. Prepares and implement yearly budget.
Name: Daniel Segura

Title: Director of Guard Force Operations

Division: Operations

**AREA OPERATIONS DIRECTOR:** Daniel Segura started his career as a Volunteer fire fighter and became the Captain of training for La Cienega Volunteer Fire department 1987-1997, while he was in the Fire Department, he joined Santa Fe County Sheriff's Department Communication Division and was promoted to supervisor for the training Division. In 1990 to 2007 he was also an Instructor with the New Mexico Law Enforcement Academy as well as a Reserve Deputy assigned patrol Division. Daniel has been Nationally certified as a Hostage Crisis Negotiator, SWAT negotiator, as well as Bike patrol from 1996-2007. After his time in Santa Fe he became a licensed New Mexico Bail bond agent and a Public regulation commission Fugitive Recovery Agent, as well as a Target Loss prevention specialist. Daniel founded Knight Guardian Security armed guard service patrol & private investigations, he is an American Red cross Instructor train the trainer for CPR/AED, Disaster volunteer. Daniel finished off his career as the Heritage Hotels Head of security before he joined the 3D SSG team.
EXHIBIT 3: SUPERVISOR RESUME

Name: Clifford (Tripp) Maxwell

Title: Level 3 Security Officer,

Division: Operations

Clifford (Tripp) Maxwell works for 3D Security Services Group as an armed Level 3 Security Officer, protection agent, and instructor. He began his career in the protection industry in the U.S. Army and served in the 82nd Airborne Parachute Infantry Regiment. After service he went to Basic Law Enforcement Training in North Carolina and graduated first in his class before becoming a municipal police officer. Mr. Maxwell left North Carolina and continued serving in the protection industry as a contract armed officer protecting Federal offices and buildings as well as working for the University of Nebraska Medical Center security team. After moving to New Mexico, he continued his career working as certified level 3 Security Officer and then used his experience to become a state certified Level 1, 2 and 3 security instructor. He is also NM Department of Public Safety concealed handgun instructor. He continued to go to various security related courses to broaden his knowledge and skills.
Name: Andrew Oliver
Title: Level 3 Security Officer,
Division: Operations

Andrew works for 3D Security Services Group as an armed Level 3 Security Officer/ Night Shift Supervisor. He began his career serving 2 years Active duty in the Army as an Infantryman and deployed to Ar Ramadi, Iraq. As a supervisor for 3D Security Services Group, he coordinates all the night shifts activities, such as scheduling shifts and patrols. He ensures that all the nightly security operations run smoothly and effectively.
EXHIBIT 3: SUPERVISOR RESUME

Name: Zak Doran

Title: Level 3 Security Officer

Division: Operations

As a state certified level 3 Security Officer/ level 2 Supervisor, Zachary works for 3D Security Services Group. Zachary began as a member of the Chavez County Search and Recuse member for 2 years while attending Eastern New Mexico University. He coordinates all the shifts activities, meeting with client liaison officers for multiple locations weekly. He ensures that all the security operations run smoothly and effectively.
EXHIBIT 3: SUPERVISOR RESUME

Name: Beverly Gonzales

Title: Level 3 Security Officer,

Division: Operations

Beverly Gonzales works for 3D Security Services Group as an Armed Level 3 Officer. In addition, as a Security Officer for 5 years prior to working at 3D SSG. She began her career in the protection industry as an Adult and Juvenile Correction Officer of 7 years. Working in corrections involved being in a high-risk industry while handling disputes, disciplining, managing a maximum-security unit. She has also worked as a Medical Assistant, Nursing Assistant, and a Sterile Tech at Presbyterian Hospital. She has innovated Security Programs as she communicates flaws through her skills of observation and understanding of each position in a Security Operation.
EXHIBIT 4: SECURITY OFFICER UNIFORM

The standard 3D Security Services Group Security Officer Uniform consists of black tactical pants, black boots, and a Gray Polo Shirt. The 3D Security Polo is marked with a large “Security” patch across the upper back, with a left shoulder 3D security Logo patch. The emblem of the 3D Security Badge is placed on the left front chest Area. The Security Officer also has the option of wearing a black baseball style hat with an embroidered 3D Security Services Group Logo on the front.
EXHIBIT 4: SECURITY SUPERVISOR UNIFORM

The 3D Security Services Group Security Supervisor Uniform consists of black tactical pants, black boots, and a Gray or Maroon Polo Shirt. The 3D Security Polo is marked with a large "Security" patch across the upper back, with a left shoulder 3D security Logo patch. The emblem of the 3D Security Badge is placed on the left front chest area.