

**SUMMARY OF ACTION
HUMAN SERVICES COMMITTEE MEETING
MARKET STATION CONFERENCE ROOM
TUESDAY, OCTOBER 15, 2019, 2:00 PM**

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**HUMAN SERVICES COMMITTEE MEETING
MARKET STATION CONFERENCE ROOM
TUESDAY, OCTOBER 15, 2019, 2:00 PM**

1. CALL TO ORDER

The meeting of the Human Services Committee was called to order by Marizza Montoya-Gansel, Chair, at 2:00 pm at the Market Station Conference Room, 500 Market Station, Santa Fe, New Mexico.

ROLL CALL

MEMBERS PRESENT

Marizza Montoya-Gansel
Patricia Boise
Jesse Cirolia
Tres Hunter Schnell
Dr. Doug Zang

MEMBERS ABSENT

Brian Serna, Excused

OTHERS PRESENT

Kyra Ochoa, Director, Community Services
Julie Sanchez, Liaison, Community Services
George Carrasco, Community Services
Natalie Sko, Aspen Solutions
Arianna Trott, Aspen Solutions
Elizabeth Martin for Melissa Byers, Stenographer

2. APPROVAL OF AGENDA

MOTION A motion was made by Dr. Zang, seconded by Ms. Schnell, to approve the agenda as presented.

VOTE The motion passed unanimously by voice vote.

**3. APPROVAL OF MINUTES
AUGUST 20, 2019**

Postponed

4. NEW BUSINESS/ACTION ITEMS

A. DISCUSSION: CENSUS 2020: COMPLETE COUNT

Ms. Sanchez said the City is participating in the Census 2020 Complete Count.

Ms. Boies said our Board of County Commissioners creates a committee for Santa Fe County around the concern about a likely under count. She is managing the committee as staff and we have a consultant to help with that. We have had a couple of meetings and are in the process of putting together an outreach plan. We also have subcommittees looking into groups who are traditionally undercounted. The Governor created a statewide Complete Count Commission and through Finance and Administration authorized grants for counties for additional outreach. We applied and received a grant. There are funds for separate contracts with nonprofits who are particularly well versed with particular groups for outreach and media. She will have more later

Ms. Sanchez said we are in the beginning stages. It has been very interesting looking at demographics and data of areas in our community that are undercounted such as Tribal lands.

Ms. Boies said almost all parts of Santa Fe County are designated as hard to count. The designated hard to count categories are low income, Hispanic, Native American or otherwise not white, a high percentage of seniors and less access to internet are all a huge part of the County.

Ms. Sanchez introduced guests, Natalie Sko and Arianna Trott with Aspen Solutions and George Carrasco who is a brand new staff member. This is his second week. We were so impressed with George and his direct service work with young people in the community that we pulled the dollars together and hired a second project administrator. He will take over a number of the committees. His big project is the youth participatory budgeting project. It is a huge lift. He is a fantastic addition to our team. This is his first Board meeting.

Ms. Boies noted that for some reason if you Google Santa Fe Census one thing that comes up is a photo and address for the Solano Center which is where the County has some offices. The census is federal. There is not a census office in the County.

B. DISCUSSION: MUNICIPAL DRUG STRATEGY TASK FORCE RECOMMENDATIONS

Ms. Sanchez reported that she was not able to attend the last couple of meetings. She can say they are winding down. In December they will term out as a Task Force and bring their recommendations to Council for approval. They will come to this Board first and then to Council in January.

Ms. Cirolia gave an overview of the process of the Task Force. We are currently reviewing the recommendations in each category as a combined Task Force. We are reviewing any of them that had questions or concerns or more than four members that did not support it. We will then come up with a clean set of recommendations.

Ms. Ochoa said a lot of it now will be in the organization and distilling of the recommendations. There is somewhat of a tension between the idea to recommend radical, forward thinking things that may not be realistic, versus what the City can do and giving us things the City can actually do in short order. Rachel O'Connor was present at the last meeting and identified things the County is doing that are related. There is still a lot of process stuff including that they are a municipal group versus a community group.

Ms. Ochoa said we are in conversation with Emily as to identifying things already underway. Such as an idea of a more coordinated approach community wide and how to get the final report to inform Council and public that some of these things are underway and should be supported and bolstered.

Ms. Boies asked at what meeting would this Body consider them.

Ms. Sanchez said our December meeting.

C. DISCUSS AND APPROVE: 2020 MEETING CALENDAR

Ms. Sanchez said the City Clerks Office requested that we approve our meeting calendars now for 2020. We wanted to open it up for discussion. We have to get our calendar to them before the end of the month.

There was a discussion regarding the time of the meeting.

MOTION A motion was made by Ms. Schnell, seconded by Ms. Cirrola, to continue to have the meeting on the third Thursday of every other month and changing the time of the meeting to 3:00 pm.

VOTE The motion passed unanimously by voice vote.

5. OLD BUSINESS

A. DISCUSSION AND UPDATE: CITY OF SANTA FE AND SANTA FE COUNTY MOA/MOU UNITE US

Ms. Ochoa reported that they are very close, but it has morphed. Now we are going with our own contract with Unite Us that is exactly the same, in content, as the

County has for \$20,000 for 20 logins. We are close to signature on that. It still is a rider contract procured under the health exemption with the County and we enjoy the same terms. The County is firm in ensuring integration with other entities' databases would be provided for free. Where we don't have a lot of entities clamoring for integration right now we know it is there. That is exciting. We estimate that we could have a portion of October and all of November and December's data with our Navigators using the system which will give us a nice portrait of what these folks are seeing and how they are performing. In terms of an MOU between the City and County, it is becoming clear that it is a necessity to define the network and how we cooperate around it and make decisions around it.

Ms. Sanchez said we are collecting the screening tool and assessments now. We will compile them into a database for us to look at.

Ms. Cirolia said we did get hospital approval to participate and get up to three Hospital Navigators in the system. One in Hugs, one in Nurse Navigators and one in Behavioral Health.

B. DISCUSSION AND UPDATE: COMMUNITY HEALTH COUNCIL RESOLUTION

Ms. Ochoa said we received a draft back from Legal. We need your help. It is a big beast of an Ordinance that tries to do a lot and she thinks we lost site of what a health council is and how it relates to the City Operation. If anyone is willing to review this it would be amazing.

Ms. Cirolia and Ms. Schnell both said they would be glad to help.

Ms. Ochoa said maybe look at it and route it on from one member to the next.

Dr. Zang said he would be happy to participate at some point.

Ms. Ochoa said related to this discussion, in the Mayors Office they are working to create a new Council Committee around Community Services. The make up of the Committee would be all Council members. Anything human services related would go through them. In the draft of this Ordinance we removed any Councilor membership on the Community Health Council because they will report to the Governing Body. Also they will look at stuff like affordable housing and economic development. In some ways it seems like another layer, but in some ways it is a legitimization of community services.

Ms. Cirolia said maybe we could have a meeting about the pieces of it.

Ms. Ochoa said we need it to be structured similarly to how other Council

Committees are structured.

Ms. Boies asked this Body now, when we approved contracts, it would go to the new council and then Council.

Ms. Ochoa said yes.

Chair Montoya-Gansel said the Resolution does not sound like a DOH Health Council. What is it that you really want.

Ms. Ochoa said she thinks this warrants a meeting unto itself. She has heard the need for the entity to deal with health and human services in a broad manner with multiple stakeholders. What we need is to bring some issues to our many committees and have some central brain on matters that are community health related. The delegate structure makes sense. She has staffed and participated in health councils. Not one structure makes sense. There are a lot of hybrids. There is flexibility in it. It would also give us an avenue to what is happening statewide so Santa Fe is not its own island unto itself. One stone with multiple birds. That confusion comes out in the draft. Maybe we should have a presentation from DOH on what a health council is.

Ms. Boies said there was another piece of legislation passed this year that talks about health councils. Our Health Policy and Planning Commission is quite different from most other health councils. It was created by the Board of County Commissioners. They appoint the members. We do have many members of the public who attend, but they are not on the Commission.

Ms. Sanchez said the Ordinance has to do with GRT funding and the Resolution with membership.

Ms. Schnell said it might be helpful to get the current structure of the health council for DOH. Might be useful for her to give a presentation and to also see if they are open to City based health councils.

Chair Montoya-Gansel asked what if we just say we want to learn what a health council is and say nothing about what the City wants to do. We as a Committee want to learn more.

Ms. Schnell said sure. It has evolved so much over the years. It is an up and down thing. We tried hard with funding from the Affordable Care Act for councils. It would be useful to have a presentation.

Ms. Boies said the person to talk to is Amy Sandoval.

Ms. Schnell said that is the regional office, but we also have access to the State office. She can find out who that person would be. She will reach out.

Ms. Sanchez said for the December meeting we will invite DOH to come in and have a learning session about what a health council is and maybe a work session to draft a simplification of the Ordinance. She will add that to agenda as well as the Drug Task Force recommendations.

Ms. Schnell said she will get contact information at the State level for her.

Ms. Ochoa said she will get the Committee the Ordinance after Legal makes their changes.

Ms. Ochoa said for her, it is less about the money and more about the formal relationship with DOH.

6. COMMENTS FROM THE CHAIR AND COMMITTEE MEMBERS

Ms. Boies said the County Office is moving to downtown to the new building. We are moving next week. Keep checking the website for meeting locations. The Annual Policy Forum on legislation will be in Albuquerque. The New Mexico Public Health Association meets on December 6th in Albuquerque. Mr. Estrada is now working for HSD and that bodes well.

Ms. Schnell asked is the City open to our Committee bringing forth recommendations that would fall within the purview of other areas of the City. For example the helmet law for under age 18 is not being enforced. She has a lot of concerns about traumatic brain injury among young people.

Ms. Sanchez asked would the recommendation be to strengthen the current Ordinance.

Ms. Schnell said it would be to think about how to make a recommendation to the Police Department to enforce and encourage.

Ms. Ochoa said she thinks that is a big reason to make changes around the redefinition of the Human Services Committee. Making the change will help position that Body to inform the next Body to inform the Council.

Ms. Sanchez said she has seen other Boards make policy requests around enforcement such as the Immigration Committee. She can talk with the Chair about how they implemented some of their recommendations. They brought in leadership such as Chief Padilla. If nothing was done she suggested meeting with City Councilors about the concern. Then take on the legislative process of redrafting a Resolution for enforcement.

Ms. Cirrola said the season has started for full time service at the Interfaith

Shelter. This year we are really short of volunteers. If we could reach out to our networks for volunteers that would be great. They only have four paid staff and it is run by volunteers. It is very difficult.

7. REPORT FROM STAFF

Ms. Sanchez said we will send Tres and Jesse the draft Ordinance and will have DOH present at the next meeting for a learning session and will have a working session on the draft Resolution potentially. We will also supply everyone with an updated 2020 calendar and eventually a Board binder to everyone.

Ms. Ochoa asked is this Committee aware of the Veteran Committee Navigator.

Ms. Sanchez said a brand new Navigator has been funded by the VAB with money from the State. This Navigator will work with specifically Veteran populations and will be using Unite Us and the County system. Her hope is as soon as someone check marks that a client is a Veteran it goes to her.

Ms. Sanchez said we also got funding for an RFP for navigation for the Municipal Court from the forfeiture program. We will position them in Homeless Court and Drug Court. Kyra and Anna Cale will attend the Build for Zero Conference in October in Denver as well.

Ms. Ochoa said we have made some progress on the Code Blue Program with the Fire Department to reach out to people living outdoors. We are refining those protocols and will continue to pilot and implement it this year. We are looking at ER policies during cold weather. We met with the newly appointed Salvation Army folks in town who may be interested in participating. We are working closely with the MIHO team at the Fire Department to better operationalize the Code Blue. Helping to connect to services is a longer term goal.

Ms. Cirolia said the Community Health Needs Assessment has been released since we last met. She can send it out.

8. MATTERS FROM THE FLOOR

Ms. Sko reviewed a report of comments received during their reviews.

Ms. Cirolia said there is a theme of safety and privacy in the comments. Maybe there should be another training for Navigators on that specific situation.

Ms. Ochoa asked do we know where we are with the Business Agreements with the entities.

Ms. Sanchez said she will check in on that and push it.

Ms. Sko said they are continuing to collect data and share success stories and final reports. There are some challenges with some of the reports.

9. ADJOURNMENT

There being no further business for the Committee the meeting adjourned at 3:10 pm.

Marizza Montoya-Gansel, Chair



Elizabeth Martin, Stenographer