



Agenda

CITY CLERK'S OFFICE

DATE 9/14/13 TIME 4:30pm

SERVED BY Terrie Rodriguez

RECEIVED BY [Signature]

HUMAN SERVICES COMMITTEE MEETING

Thursday, September 26, 2013

Councilors' Conference Room

City Hall, First Floor

5:30pm – 6:30pm

1. Call to Order
2. Roll Call
3. Approval of Agenda
4. Approval of Minutes of May 8, 2013
5. New Business
 - a. NM Behavioral Health issue and how it affects Santa Fe providers
 - b. Transitional Education Program update
6. Old Business
 - a. Santa Fe Resource and Opportunity Center (SF ROC) update
 - b. Veteran's Services update
 - c. Collaboration with SF County and CHRISTUS St. Vincent to produce a community health assessment
 - d. LEAD Task Force information
7. Matters from the Committee
8. Matters from the Floor
9. Adjournment

Persons with disabilities in need of accommodations should contact the City Clerk's office at 955-6520 five (5) working days prior to the meeting date.

INDEX OF
CITY OF SANTA FE
HUMAN SERVICES COMMITTEE MEETING

September 26, 2013

| <u>ITEM</u> | <u>ACTION</u> | <u>PAGE (S)</u> |
|--|-------------------------------|------------------------|
| CALL TO ORDER | | 1 |
| ROLL CALL | Quorum | 1 |
| APPROVAL OF AGENDA | Approved | 1 |
| APPROVAL OF MINUTES OF: May 8, 2013 | Approved | 2 |
| NEW BUSINESS | | |
| a. NM Behavioral Health issue and how it affects Santa Fe providers | | 2 |
| b. Transitional Education Program Update | | 2-5 |
| OLD BUSINESS | | |
| a. Santa Fe Resource and Opportunity Center (SF ROC) update | | 5 |
| b. Veteran's Services update | | 6 |
| c. Collaboration with SF County and CHRISTUS/St. Vincent to produce a community health assessment | | 6-7 |
| d. LEAD Task Force Information | | 7 |
| MATTERS FROM THE COMMITTEE | | 7 |
| MATTERS FROM THE FLOOR | None | 8 |
| ADJOURNMENT | Adjourned at 7:30 p.m. | 8 |

MINUTES OF THE
CITY OF SANTA FE
HUMAN SERVICES COMMITTEE
MEETING

Santa Fe, New Mexico

September 26, 2013

A meeting of the City of Santa Fe Human Services Committee was called to order by Betty Ann Rose, Chair on this date at 5:30 p.m. at City Hall, First Floor, Councilors' Conference Room, Santa Fe, New Mexico.

Roll Call indicated the presence of a quorum for conducting official business as follows:

MEMBERS PRESENT:

Betty Ann Rose, Chair
Shirlee Davidson
Marizza Montoya-Gansel
Kathleen Rowe
Steve Shepherd
Dorothy Shepherd
Richard Tavares

MEMBER(S) ABSENT:

None

STAFF PRESENT:

Terrie Rodriguez, Youth and Family Services Division Director
Chris Sanchez, Children and Youth Commissioner

OTHERS PRESENT

Jo Ann G. Valdez, Stenographer

APPROVAL OF AGENDA

Ms. Montoya-Gansel moved to approve the Agenda as published. Mr. Shepherd seconded the motion. The motion passed unanimously by voice vote.

APPROVAL OF MINUTES:

May 8, 2013 Meeting

The following change was made to the Minutes of the May 8, 2013 meeting:

Ms. Marissa Montoya-Ganzel was changed to read: Ms. **Marizza** Montoya-Gangel throughout the entire document.

Ms. Rowe moved to approve the Minutes of the May 8, 2013 meeting as amended. Mr. Tavares seconded the motion. The motion passed unanimously by voice vote.

NEW BUSINESS

a. NM Behavioral Health issue and how it affects Santa Fe providers

Ms. Montoya-Gansel distributed copies of the handout entitled "*Revised July 2, 2013*" regarding the transitional Behavioral Health providers. These are behavioral health providers that were brought in from Arizona.

Ms. Montoya-Gansel said Santa Fe is only affected by the Team Builders. They mainly see children. The provider taking over for them is Agave.

The Committee discussed the impact of this on the clients/patients in getting behavioral health services and the medications that they need.

b. Transitional Education Program Update

Ms. Rodriguez introduced Chris Sanchez, the Children and Youth Program Manager. Mr. Sanchez manages about 35 contracts that they have for different organizations in the City, as well as special projects that have to do with children and youth.

Mr. Sanchez thanked the Board for having him. He noted that a lot of the work he has done has to do with juvenile justice for the last 20 years or so. Ms. Rodriguez has given him an opportunity to work with the Children and Youth Commission. He explained that the Children and Youth Commission funds \$1 million to about 35 different non-profit organizations and schools throughout the City of Santa Fe.

Mr. Sanchez said over the last seven months, they have been focusing on the high school dropout rate here in Santa Fe. He referred to the *Voices for Children* report that recently came out noting that it ranked New Mexico as 50th for the well being of children throughout the United States. One of the indicators for this is the high school drop-out rate and Santa Fe is the third highest in the state. This is not good and one of the first goals is to try and figure out how they begin to work within this realm to help the students.

Mr. Sanchez reported that he and Ms. Rodriguez attended a meeting at the Santa Fe Community Foundation where there was discussion on the statistics about Santa Fe and the public schools and some say that the dropout rate is about 40-50%. The majority of the dropout rates are from the south side of Santa Fe. They contacted the Superintendent to see what is in place for the students who are suspended and found that

there is nothing in place for these students.

Therefore, Ms. Rodriguez, Mr. Sanchez and Richard DeMella developed an initiative which is called the "Transitional Educational Program". This will include wrap around services for suspended students, as opposed to suspending them. They know that the majority of these students have behavioral issues, mental health issues and educational issues and abuse issues, etc. The goal is to have assessments done when the kids come to the program to find out where they are in terms of the areas of school, home, mentally, physically and emotionally and put programs and services in place around these areas. They want to build the program from the kid's perspective and they plan to have a centrally located area where the kids can have a voice.

Mr. Sanchez said in connection with Zona del Sol, a kick-off event was held yesterday and there were approximately 95 attendees. Some of the attendees included representatives from Senator Heinrich's office, Congressman Ben Lujan, State Representative Jim Trujillo, Mayor Coss and some City Councilors.

Mr. Sanchez explained that there are a lot of issues that contribute to the high drop-out rate, which include the lack of basic needs and the issues that the students face. They found that the kids did not want to talk about education; they wanted to talk about the issues that they are facing on the streets and what they are facing at home. Some kids talked about not having the basic needs, like clothing, health issues (such as not having the proper eye glasses), dental issues, etc.

Mr. Sanchez said their first goal is to get the kids to get their high school diploma and students will be referred by the Superintendent to the program, as opposed to getting suspended. He said there are a lot of stakeholders involved in the program and there is a tremendous amount of support to include City Councilors and the Mayor.

Mr. Sanchez noted that there are 14 agencies that are funded by the Children and Youth Commission that have agreed to participate and provide wrap around services for the kids. They are looking to kick off the program on January 1, 2014 and will start with 50 kids initially. They believe that they can start curbing the dropout rate with this program and by holistically working with the families. Statistics show that most of the parents that are in poverty situations do not have a high school education or GED and don't have the skills to be able to get a good job. Most parents in this situation have to work more than one job to support their family structure and they want to work with these people.

Mr. Sanchez explained that they want to create a 1-stop shop to bring the community together to address this issue. He invited everybody to come out to Zona del Sol on January 1, 2014 at 6600 Valentine Way, across the Southside Library. He asked the Committee Members to let him know if they are interested in participating.

Mr. Sanchez said in talking to the kids, they found that one of the biggest issues to getting access to services was transportation.

Chair Rose said at one time, Phoenix used the schools as a 1-Stop Shop and this is

something to think about.

Ms. Davidson asked if this is going to be for kids who have been suspended.

Mr. Sanchez said it is for kids who are going on long-term suspension.

Ms. Davidson asked what long-term suspension meant.

Ms. Rodriguez said for a student who is suspended for over a quarter of the year at a time.

Mr. Sanchez said most of these students are averaging about a year (in suspension). He said they are looking at this as an alternative to suspension. The kids would not be suspended but rather realigned with community services that they need. He said one of the kids that spoke yesterday was very powerful. He has walked with the gangs since he was five or six years old, and has gone through everything you could imagine. He said if he had had an opportunity to have something like this, he might have not walked on this same path. He explained that schools do not have the resources to really get to the core issues of these kids and this program could help a lot of students get back on the right track - and not get incarcerated in order to receive the services that they need.

Ms. Davidson mentioned that there is an individual in our community who has retired here that used to be the head of the New York school system and security. She founded their alternative high school, which received many awards and she continues to hear from these students in terms of their successes. She said she would be a wonderful resource and asked Mr. Sanchez for his card so she can give it to her.

Ms. Rodriguez said this program is one program that they are hoping will address the high school drop-out rates. She noted that they are working with the Santa Fe Community Foundation and brought together the Community College and the Santa Fe Public Schools and they are looking at gathering data for funders to have and consider funding those indicators to make changes to the indicators, such as suicides, etc.

Mr. Tavares asked if it was too early to be talking about looking at specific performance measures.

Mr. Sanchez said it may be premature to look at specific measures but they want to start by looking at attendance at the Transitional Education Program to ensure that they are coming every day. He said before they can touch education, they want to get to the basic needs and figure out what is going on with the student, so that they can be happy students. He said it is also important to look at how to transition adolescents into the community. He explained that they want to have a focused plan in changing the indicators that have been identified within the community. The goal is to help the organizations to have the (data) documentation to support that it is reaching the indicators that the Children and Youth Commission have identified, so that they can meet the outcomes that they want to achieve.

Ms. Rowe said the *Behavioral Risk Factor Survey* may have some of the answers to some of the questions that they are tracking, such as a basic one: "Do you have someone in your life that cares about you?" She said there may be opportunities for peer-mentors.

Ms. Davidson said another big factor is the feeling of loneliness and it can be a huge impact on the lives that they will have.

Mr. Sanchez said they are looking at all angles. He noted that the costs to operate this program are very minimal because they are just realigning the services, and the way we do business.

OLD BUSINESS

a. Santa Fe Resource and Opportunity Center (SF ROC) update

Ms. Rodriguez said the SF ROC has been a collaborative effort and it takes a lot of work to continue to address the issue of homelessness. They have been working on this for two years now and it has been successful, in terms of the winter Interfaith Community Shelter. Since opening the Shelter, less people have died from exposure to weather.

Ms. Rodriguez explained that some non-profit organizations have been willing to help with the Resource and Opportunity Center in providing meals and service and this summer was the first year that they tried to operate the Center. However, this has changed mainly due to personality conflicts.

The Interfaith Community Shelter Group had agreed to be the fiscal agent for the Resource Opportunity Center and a subcommittee was created to look at what can be done to get to the next step for the Center. A recommendation was made that there be a single-point of authority to manage the Center. They asked for an administrator who would work for the ROC, rather than one of the individual organizations who offer services at the ROC. Ms. Rodriguez noted that Barbara Goldman is now the Executive Director of the ROC. She is an employee of the Interfaith Community Shelter Group and she has a contract with the City of Santa Fe for \$70,000, which will pay her salary and the salary for an administrative assistant as well. The Interfaith Community Shelter Group and the Santa Fe Community Foundation will also contribute to the salaries. The Santa Fe Community Foundation has indicated that they would pay \$20,000 a year, for three years, for the Executive Director position.

Ms. Rodriguez said the Interfaith Community Shelter group used to have churches and people that would bring food in to provide meals at the Center. However, the Environmental Department of Environment is now requiring them to cook in their kitchen, which has to be a certified kitchen. This has created a problem in providing meals at the Center and it could be a problem to get to the level of having a certified kitchen.

Ms. Rodriguez mentioned that she will be meeting with Barbara Goldman and the Santa Fe Community Foundation tomorrow. She noted that they have extended their

hours of operation from two weeks in May to two weeks in November. She said they are looking at how they can be sustainable.

b. Veteran's Services update

Ms. Rodriguez reported that they are still looking to see whether they can get some housing for veterans and Councilor Calvert is working on ensuring that this funding goes to where it is needed the most.

She said the Veterans' Administration will be opening what they are calling a CBOC (Community Based Outpatient Clinic) across the new Wal-Mart.

c. Collaboration with SF County and CHRISTUS/St. Vincent to produce a community health assessment

Ms. Davidson said the County held a provider forum at Santa Fe Community College and it went extremely well. There were over 100 agencies that were represented. The County Health Policy and Planning Commission facilitated the forum. The purpose of the forum was to take the key issues that were identified in the community health assessment and prioritize them.

Ms. Davidson spoke about the community health assessment that the County and CHRISTUS/St. Vincent Regional Medical Center did. She said they took the top 10 issues from this and met with the providers to really look at the important issues that they are dealing with in the County. They are taking these issues and formulating a plan to see what is feasible to do in a strategic plan and a certain timeline. They hired a woman who is an expert in policy and planning and she is working with Ms. Rowe and the Chair of the Health Policy and Planning Commission (Judith Williams) in formulating the plan.

Ms. Rowe said they looked at the priorities and the health indicators (like the drug overdoses) to see whether they can really make a difference or an impact on these issues. This list of health indicators includes teen pregnancies, low birth rates, obesity and lack of nutritional food, etc. She said the final plan should be done by next Friday.

Ms. Davidson said one of the overriding issues that came out of the forum is the issue of the high level of poverty here. Poverty is the driving force of a lot of these issues that we are dealing with.

Ms. Davidson noted that there will be a "Safe Opiates Use" Committee meeting tomorrow. There will also be a fourth "Drug Take-Back" at the end of October and this has been very successful. She said they are working with the providers to get the word out in terms of the prescriptive issues of opiates.

Ms. Rodriguez said she passed this information on to the LEAD Task Force because there is more than one way to approach this to be able to assess a change.

Ms. Rowe said one column of their matrix is the problem, the indicators and the baseline data - and to try to identify who may be the lead agency to start coordinating all

of this. She said the role of government is not to provide all of these services, but rather to monitor the services that are being provided. There will be some areas where the County government will be responsible for doing something. She said they are hoping that once the key agencies have been identified, they will convene on the issues.

Ms. Davidson said it is really about putting in an infrastructure.

She noted that one of the things that came out of the health assessment is that Santa Fe County is ranking low in pre-natal care and this is something that needs to be looked at. She said the County Maternal Child Health Council is looking at this. She does not know where these people are falling through the cracks and not getting early care. She thinks it might be that some of these people are on heroin and possibly other drugs, and therefore there is a real fear about coming in to get any kind of care because they know there is a drug issue. She said this is another thing they are working on – how do you establish a care environment versus a punitive environment.

Ms. Davidson said another thing that they are doing is trying to connect the County Mobile Health Van with the adult detention facility (jail). She noted that they tried to hire a nurse practitioner for the Van but they have had problems with this, so they are looking at not hiring an independent nurse practitioner so that they would follow the County protocols.

d. LEAD Task Force Information

Ms. Rodriguez gave an update on the LEAD Task Force noting that they are in its second phase, which is operations-development. An operational team will be appointed by the Mayor.

She noted that they are looking at having a smaller group of LEAD Task Force members that would exclude providers that may bid on running the LEAD project. The City has allocated \$100,000 for the first six months of operation and \$200,000 for the following year.

Ms. Rodriguez reported that the LEAD Task Force went before the Legislature and they invited them to go to the preliminary groups and make a proposal. She offered to provide updates to the Committee as they move forward.

MATTERS FROM THE COMMITTEE

Ms. Rodriguez asked the Committee Members if they want to meet more often.

Chair Rose asked if the Committee Members want to start meeting on a monthly basis, starting in November.

Ms. Rodriguez will e-mail the Committee Members to see if the second Tuesday or Thursday of the month will be a good time for the members.

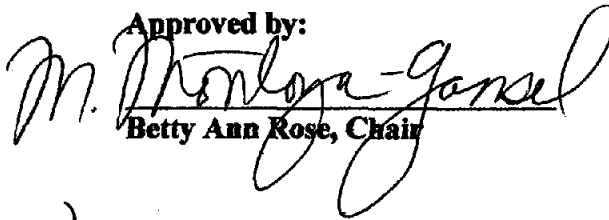
MATTERS FROM THE FLOOR

There were no matters from the floor.

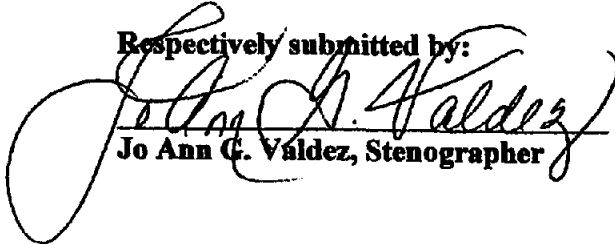
ADJOURNMENT

Having no further business to discuss, Ms. Rowe moved to adjourn the meeting, second by Ms. Davidson, the meeting adjourned at 7:30 p.m.

Approved by:


Betty Ann Rose, Chair

Respectively submitted by:


Jo Ann G. Valdez, Stenographer