



Agenda

DATE 3/6/13 TIME 8:45a

SERVED BY Luis Gonzales

RECEIVED BY [Signature]

**DIVISION OF SENIOR SERVICES
PUBLIC HEARING**

March 14, 2013

9:00 a.m.

*******Mary Esther Gonzales Senior Center*******

1121 Alto Street, Santa Fe, New Mexico

- I. Call to Order
- II. Invocation (Andres Romero, Chairman)
- III. Pledge of Allegiance (Andres Romero)
- IV. Introduction of Advisory Board Members (Andres Romero)
- V. Introduction of Division of Senior Services Staff (Ron J. Vialpando, DSS Director)
- VI. Purpose of Hearing
- VII. Service Delivery Presentation, by Ron J. Vialpando & DSS Staff (Power Point Presentation)
- VIII. Prioritize Services / Items From the Floor
- IX. Final Program Recommendations
- X. Closing Statements
- XI. Adjournment

Persons with disabilities in need of accommodations, contact the
City Attorney's Office at 955-6512, five (5) working days prior to meeting date.

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DIVISION OF SENIOR SERVICES

PUBLIC HEARING

March 14, 2013

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ADJOURNMENT	Adjourned at 10:40 a.m.	5

MINUTES OF THE
DIVISION OF SENIOR SERVICES
PUBLIC HEARING

March 14, 2013

The Public Hearing of the City of Santa Fe Division of Senior Services Public Hearing was called to order by Ron Vialpando, DSS Director at 9:10 a.m. on this date at the Mary Esther Gonzales Senior Center, Santa Fe, New Mexico.

The Sign-in Sheet is hereby incorporated with these Minutes as Exhibit "A".

INVOCATION

Invocation was led by Dennis Gonzales.

PLEDGE OF ALLEGIANCE

The Pledge of Allegiance was recited by all present.

INTRODUCTION OF ADVISORY BOARD MEMBERS

Mr. Andres Romero introduced the Board Members of the Division of Senior Services Advisory Board. The City of Santa Fe Division of Senior Services Advisory Board represents the City of Santa Fe and is made up of 11 Board Members and meets monthly to discuss program issues, as well as policies and procedures. These individuals volunteer their time, expertise and knowledge which make a difference with the senior program. The Board Members are as follows:

Andres Romero, Chairman
Mary Louise Giron, Vice Chairman
Gilbert Alarid
Bernardo C de Baca
Tonie Ann Gallegos
Dennis E. Gonzales

Elaina K. Gonzalez
Virginia M. Lucero
Corrine Sanchez
Doug Schocke
Rosemarie Trujillo

INTRODUCTION OF DIVISION OF SENIOR SERVICES STAFF

Mr. Romero introduced Ron Vialpando, the Director of the Division of Senior Services. Mr. Vialpando introduced Isaac Pino, the Director of the Community Services Division.

Mr. Pino thanked the senior citizens for taking their valuable time today to participate in the public hearing to help them improve the senior services here in Santa Fe. He said they want to take care of the senior community the best that they can and the comments and feedback they receive today will help them direct their efforts in doing so.

Mr. Vialpando introduced Jenny Martinez, the Non-Metro Director for the Area Agency on Aging, which is one of the funding sources for the senior programs.

Ms. Martinez said the Area Agency on Aging is mandated by federal law to distribute both the state and federal funding they receive to the various senior programs, like the City of Santa Fe Division of Senior Services. She explained that the senior citizens are the real advocates for the funding. She noted that the monies come down from the federal government and from the New Mexico Legislature; goes to Aging and Long Term Care Services Department and then it goes down to Area Agencies. There are four area agencies in the State of New Mexico, which include the Indian, the Navajo, the City of Albuquerque and the Santa Fe Area Agency on Aging covers the rest of the State. There are a total of 32 counties, with the exception of the City of Albuquerque.

Ms. Martinez said as of Monday, they found out that there is no vehicle funding in this year's Capital Outlay, which is funding for the senior vans. She encouraged the seniors to contact their Legislators, House Representatives and the Governor to hopefully get the critical vans funded. She thanked the City for their funding contribution to the senior programs.

Mr. Vialpando introduced Juan Lopez who is with the Aging and Long Term Care Services Department.

Mr. Lopez also thanked the seniors for coming to the public hearing. He said this is an opportunity for them to hear from the seniors on the important senior services. He applauded the City of Santa Fe for their continued funding support for the senior programs.

PURPOSE OF HEARING

Mr. Vialpando noted that the City of Santa Fe Division of Senior Services has to have a public hearing on the Older Americans Act and a related Request for Proposal (four-year proposal) that is being developed. This is the second year of the 4-year proposal.

The Older Americans Act was enacted by Congress in 1965 to ensure provision of social services to America's elderly population. The City's Division of Senior Services administers programs which provide a comprehensive social service delivery system for senior citizens in the community.

The City of Santa Fe is required to prepare and submit a comprehensive plan to the Area Agency on Aging. This has to include a budget and program goals which reflect the services that the Division of Senior Services provides to older adults (60 years of age or older.)

Mr. Vialpando explained that the following program services are critical to the planning and implementation process:

- Congregate meals
- Home Delivered Meals
- Transportation
- Home Management Services
- Respite (Alzheimer's) Care
- Supplemental Assistance
- Grandparents Raising Grandchildren
- Volunteer Programs
- Senior Employment Program
- Center Programming/Health Promotion

Mr. Vialpando reviewed the Division of Senior Services Organizational Chart noting that there are 69 employees in the Division.

Mr. Vialpando reviewed the Division of Senior Services Budget for FY2013-2014. He said 63% of their budget is earmarked for programs, Federal 14%, State 19% and 2% other (Project Income).

Mr. Vialpando explained the distribution funds by program service for 2013/2014.

SERVICE DELIVERY PRESENTATION, BY RON J. VIALPANDO
(POWERPOINT PRESENTATION)

A PowerPoint presentation was presented by various DSS staff members.
[A copy is hereby incorporated to these Minutes as Exhibit "B". Please see Exhibit "B" for the specifics of this presentation.]

PRIORITIZE SERVICES/ITEMS FROM THE FLOOR

The public commented and asked the following questions:

- A senior citizen asked for an explanation or interpretation of the rules and regulations so all seniors can follow them.

Mr. Vialpando will schedule a meeting with this senior.

- The Division of Senior Services was commended for all the great programs they offer the senior citizens.
- The Division of Senior Services Nutrition Program was acknowledged for the great meals they serve. They thanked the cooks for the delicious food they serve, especially here at the Mary Esther Gonzales Senior Center.
- Staff from the Mary Esther Gonzales Senior Center was acknowledged for being helpful.
- The atmosphere at the Mary Esther Gonzales Senior Center is very good.
- Melanie Montoya was commended and acknowledged for the outstanding job she does by several of the senior citizens participating in the public hearing today.
- All senior volunteers were thanked for volunteering their time.
- The senior citizens felt that the classes and day trips that are offered are wonderful.
- A suggestion was made that more senior citizens should attend the health promotion classes.
- The Division of Senior Services drivers were acknowledged for all they do.

FINAL PROGERAM RECOMMENDATIONS

The following recommendations were ranked and prioritized based on the senior citizens' input and vote:

- 1) Transportation = 53
- 2) Home Delivered Meals = 49
- 3) Congregate Meals = 46
- 4) Respite = 42
- 5) Home Management Services = 41
- 6) Health Promotion = 40
- 7) Supplemental Services/Grandparents Raising Grandchildren = 38
- 8) Other = 37

**Five letters of support from the senior citizen community are attached to these Minutes as Exhibit "C". Theresa Trujillo read the letters.*

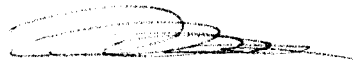
CLOSING STATEMENTS

The senior citizens in attendance were thanked for attending today's hearing.

ADJOURNMENT

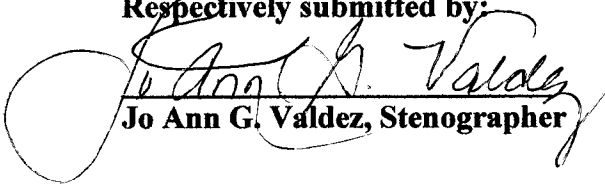
There being no further business to discuss, this public hearing concluded at 10:45 a.m.

Approved by:



Ron Vialpando, Director DSS

Respectively submitted by:



Jo Ann G. Valdez, Stenographer

Please
Sign-In

CITY OF SANTA FE DIVISION OF SENIOR SERVICES
Second Year of the AAA Four Year Plan (DPA)
Thursday, March 14, 2013

EXHIBIT

tabbies

A

- 1 Tillie Kitchens
- 2 Margie Guvale
- 3 Mela Delgado
- 4 Ceniva Lopez
- 5 BERNDETTE JABOVAL
- 6 ~~Paula Ashley~~
- 7 Paul Asher
- 8 Chip Murray
- 9 Pertilia Martinez
- 10 Isela Pacheco
- 11 Bernard Nuñez
- 12 Mary Grace Saez
- 13 Tills Thibbs
- 14 Carmen Manjoya
- 15 Rita Salgado
- 16 Grace De Aguiar
- 17 Mary Baker
- 18 Conce Valenzuela
- 19 Manuel Perez-Laine
- 20 Ruelles M. Diaz
- 21 Maria Duran
- 22 Katie Ortiz
- 23 Thomas Barrego
- 24 ~~John Deed~~
- 25 Rita Vasquez

- 26 Y-Lynn K. Gonzalez
- 27 Kapina Sanchez
- 28 Shirley Vaca Smith
- 29 Amelia L. Garcia
- 30 Jane Sandoval
- 31 Cecilia Romero
- 32 Juan Romero
- 33 Bonnie Rice
- 34 Debra Spencer
- 35 Ruth Quintana
- 36 Christine Mendoza
- 37 Helen Lucero
- 38 Leonora Lili Arroyo
- 39 Vicki Archuleta
- 40 Susan Spoor Howard
- 41 Joseph Martinez
- 42 M. O'Brien
- 43 Ignacia Maes
- 44 Dennis Gonzalez
- 45 Luis Escobar
- 46 Teresa Casados
- 47 Jerry Martinez
- 48 Vidua Montoya
- 49 Mary Lou Martinez
- 50 Robert Buckhalter

CITY OF SANTA FE DIVISION OF SENIOR SERVICES

Second Year of the AAA Four Year Plan (DPA)

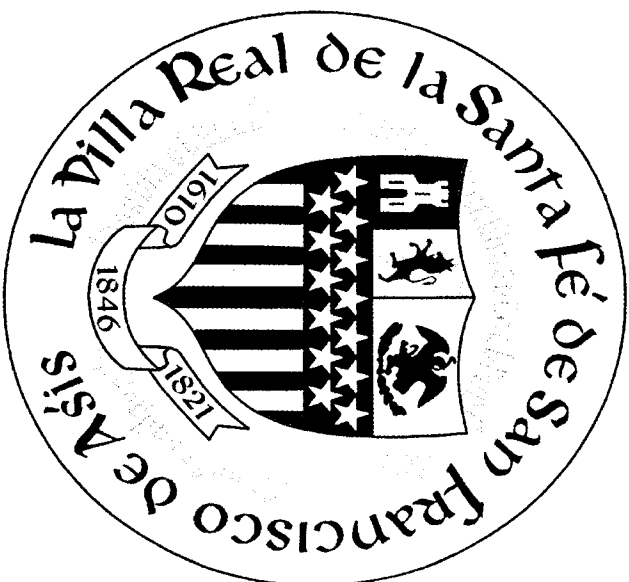
Thursday, March 14, 2013

Please
sign in

- 1 Aimee D. Orellana
- 2 Juan Lopez
- 3 David Segura
- 4 Juanita L. Quintana
- 5 Ligarda Siqueira
- 6 Theresa Trujillo
- 7 Luis Salazar
- 8 Melani Chan
- 9 Marisa Romero
- 10 Louise Yappert
- 11 Gilbert Garcia
- 12 Andres Romero
- 13 Ivan Rodriguez
- 14 ~~Francisco~~
- 15 Charles Landrum
- 16 ~~Frank X. Vega~~
- 17 Robert Chavez
- 18 Carol Szpakowski
- 19 Benito Morales
- 20 Ron Valpando
- 21 Luigi Gonzalez
- 22 Cindy Montoya
- 23 Maggie Coffey
- 24 Gusto Quintana
- 25 Lee Muesel

- 26 Stella Gonzalez
- 27 Louise Rubio
- 28 Mary Louise Giron
- 29 Lorie Richeson
- 30 Ada Weldon
- 31 Pete J. & Viola Tapia
- 32 Jose Alfonso Gonzalez
- 33 Gilbert J. Martinez
- 34 Kim Keahbone
- 35 David Lucero
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City of Santa Fe



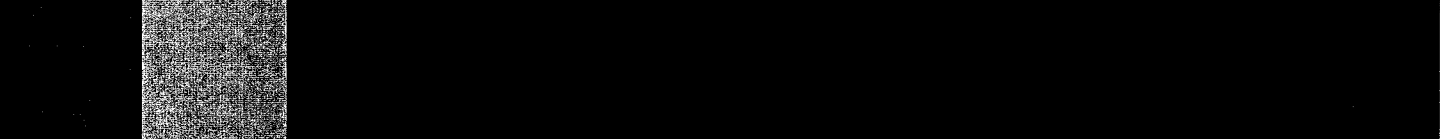
Division of Senior Services



Welcome



Mary Esther Gonzales Senior Center



Older Americans Act

To be the focus of the public hearing!

Santa Fe, NM, March 14, 2013, - The City of Santa Fe Division of Senior Services will host a public hearing on the Older Americans Act and the second year of our Four Year Plan that is being developed.

The Older Americans Act was enacted by Congress in 1965 to ensure provision of social services to America's elderly population. The City's Division of Senior Services administers programs, which provide a comprehensive social service delivery system for senior citizens in our community. The following program services are critical to our planning and implementation process:

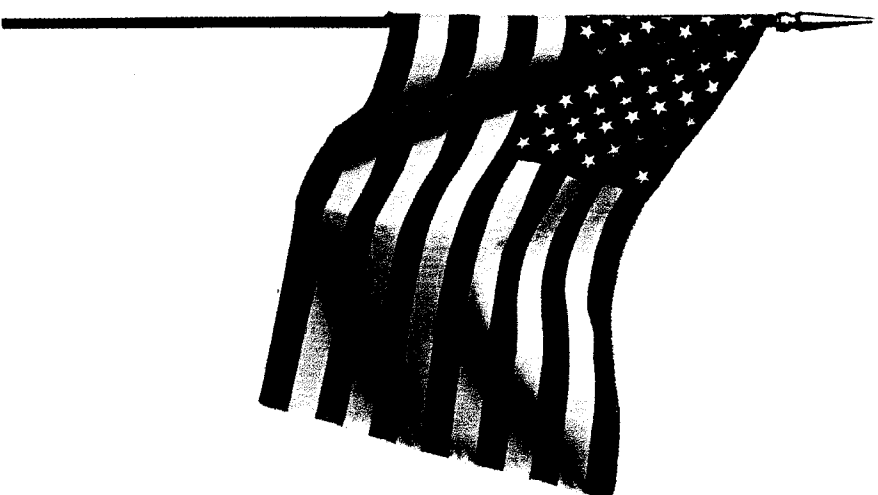
- Congregate Meals
- Home Delivered Meals
- Transportation
- Home Management Services
- Respite (Alzheimer's) Care
- Supplemental Assistance
- Grandparents Raising Grandchildren
- Volunteer Programs
- Senior Employment Program
- Center Programming/Health Promotion

Invocation

(Lead by Dennis E. Gonzales)

Pledge of Allegiance

(Lead by Andres Romero)



Introduction of Advisory Board

The City of Santa Fe Division of Senior Services Advisory Board represents the City of Santa Fe and is made up of 11 Board Members. This Advisory Board meets monthly to discuss program issues as well as policies and procedures. These individuals volunteer their time, expertise and knowledge which make a difference with our senior program. Our Board Members are as follows:

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- Elaina K. Gonzalez
- Virginia M. Lucero
- Corrine Sanchez
- Doug Schocke
- Rosemarie Trujillo

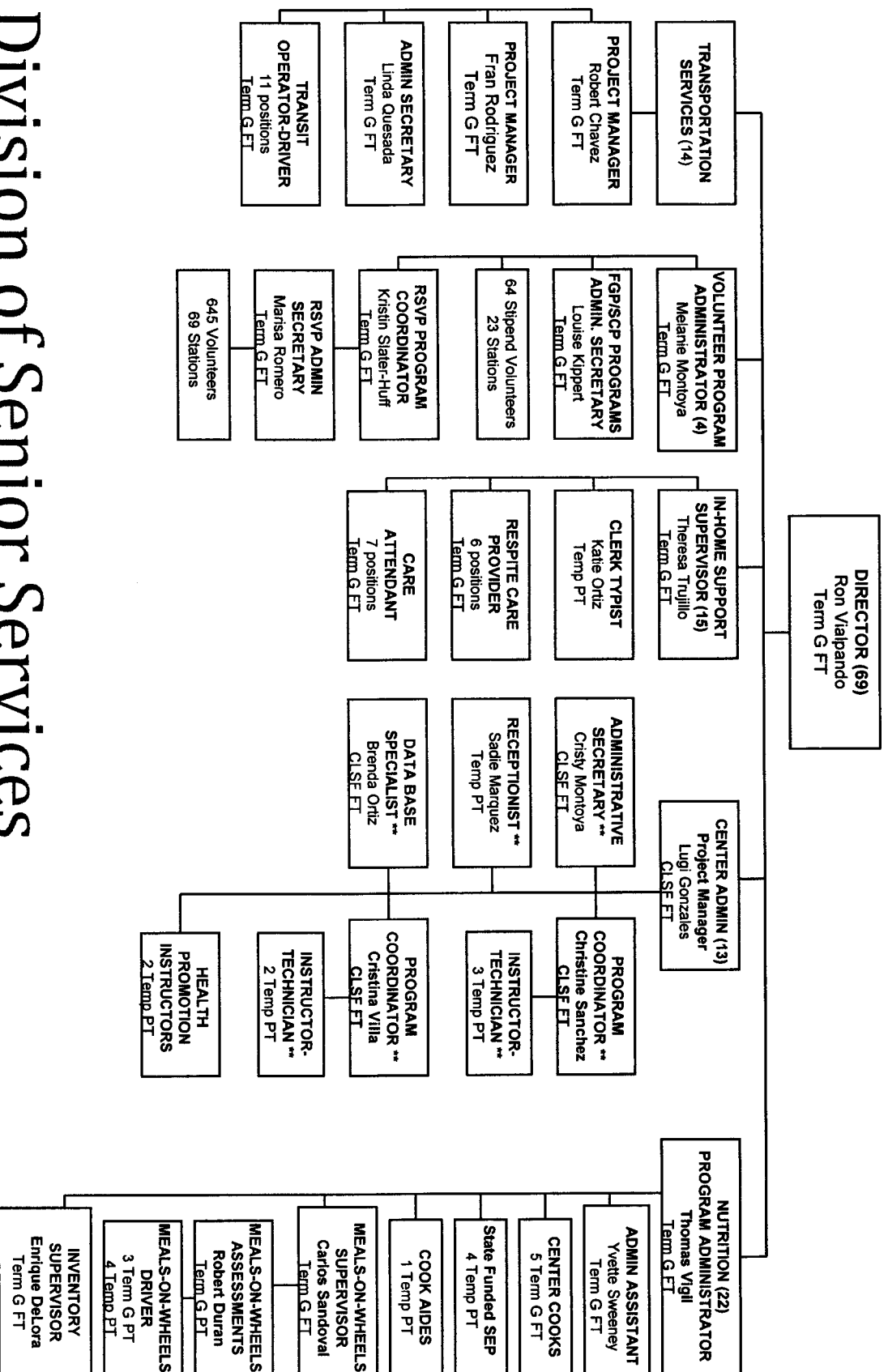
Purpose of Hearing

The City of Santa Fe is required to prepare and submit to the Area Agency on Aging a comprehensive plan that includes budget and program goals which reflect the services we provide to older adults (60 years of age or older).



Division of Senior Services

Organizational Chart



Division of Senior Services Budget

Fiscal Year 2013/2014

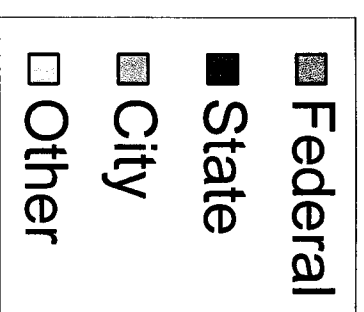
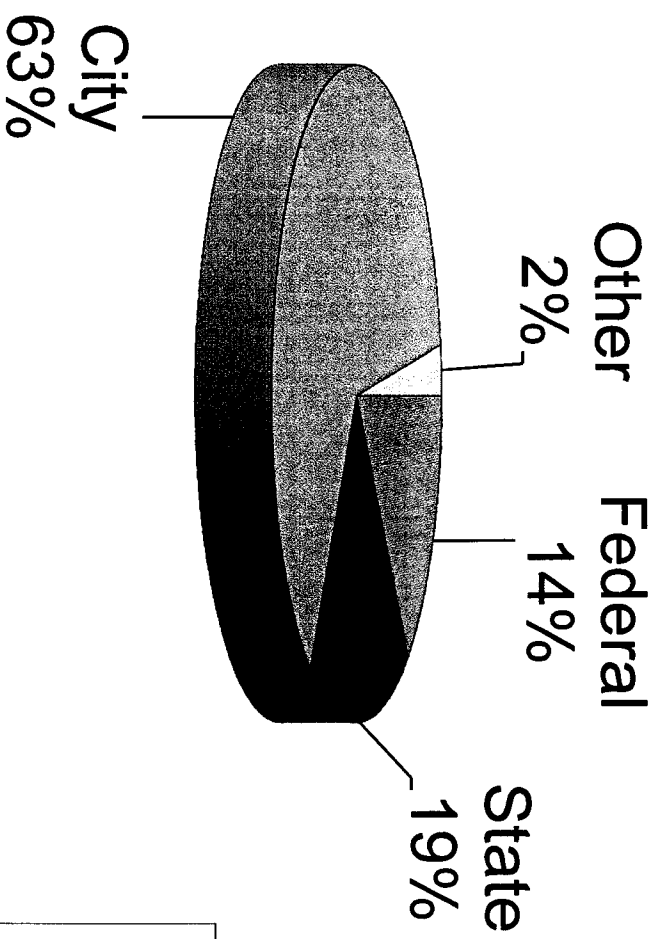
Administration		
	Division Administration	\$327,172
	General Liability	\$16,055
	Senior Center Programs-Health Promotion	\$148,092
	Admin Total	\$491,319
Nutrition		
	Congregate Meals	\$325,198
	Home Delivered Meals	\$422,279
	Nutrition Donations	\$79,866
	NSIP	\$153,815
	Nutrition Total	\$981,158
Transportation		
	Transportation	\$609,901
	Transportation Donations	\$8,134
	Transportation Total	\$618,035

Division of Senior Services Budget

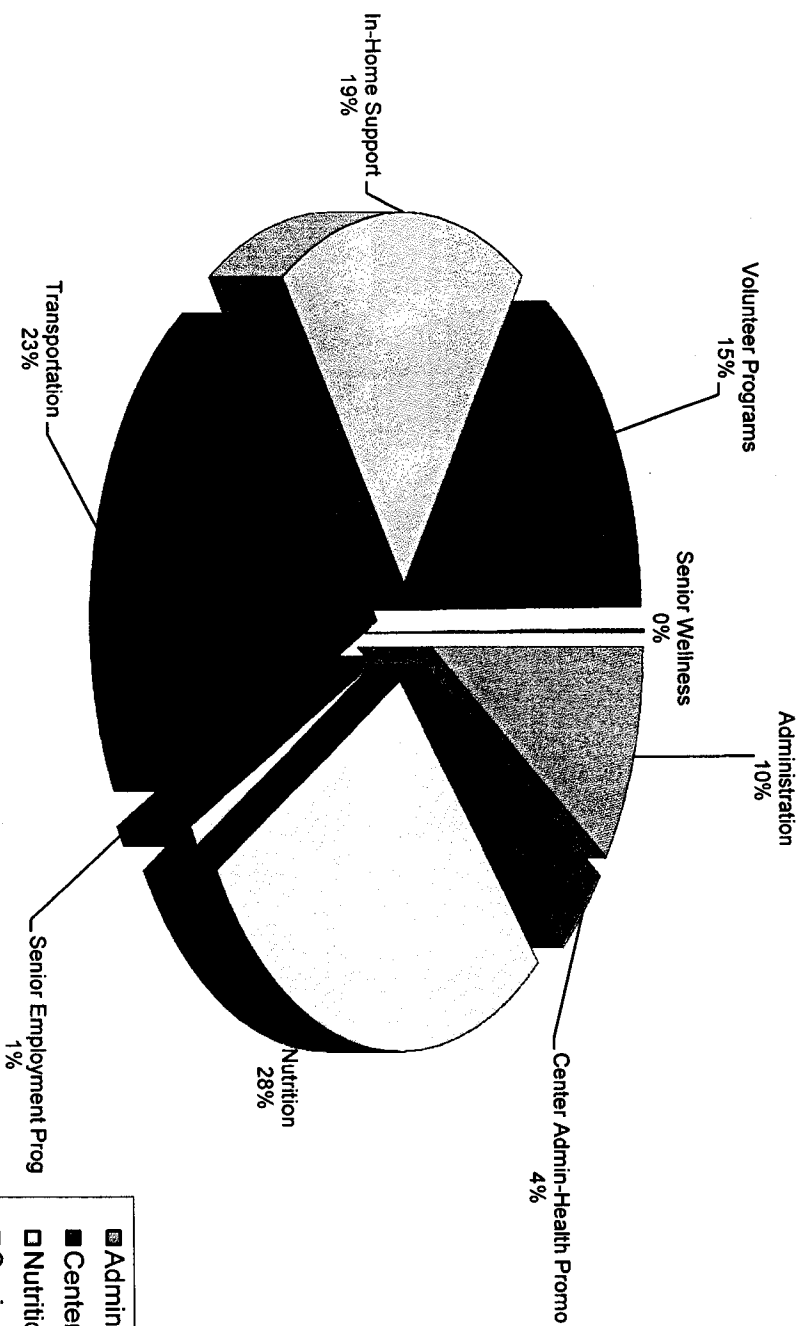
Fiscal Year 2013/2014 (Continued)

In-Home Support		
	Home Management	\$357,279
	Respite	\$307,205
	Supplemental Assistance	\$4,500
	GRGC	\$5,000
	In-Home Support Total	\$673,984
Volunteer Programs		
	Senior Companion Program	\$167,643
	Retired Senior Volunteer Program	\$128,732
	Foster Grandparent Program	\$252,744
	Volunteer Total	\$549,119
Senior Employment Program		
	Senior Employment Program	\$34,724
	Senior Employment Total	\$34,724
Health Promotion		
	Health Promotion	\$3,917
	Senior Wellness Total	\$3,917
	Senior Services Total Budget	\$3,552,255

Percentage by Fund 2013/2014



Distribution of Funds by Program Service 2013/2014

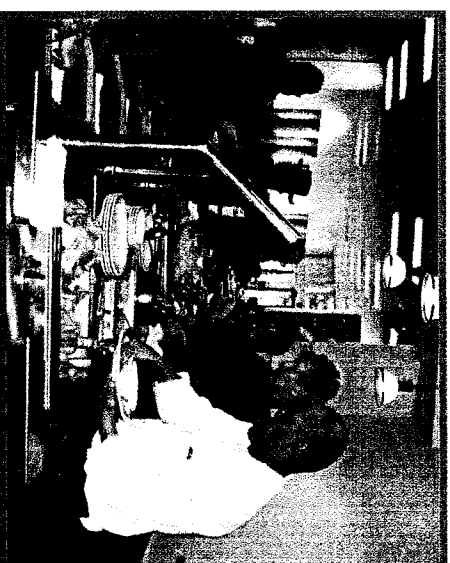


- Administration
- Center Admin-Health Promo
- Nutrition
- Senior Employment Prog
- Transportation
- In-Home Support
- Volunteer Programs
- Senior Wellness

Congregate Meals

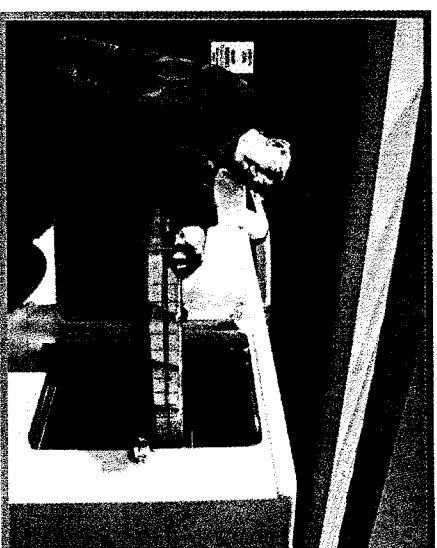
- General Fund – 48%
- State Grant – 18%
- Federal Grant- 27%
- Project Income – 7%
(meal donation)

- Personnel – 53%
- Fringe Benefits – 24%
- Operating – 23%
- Total \$351,554



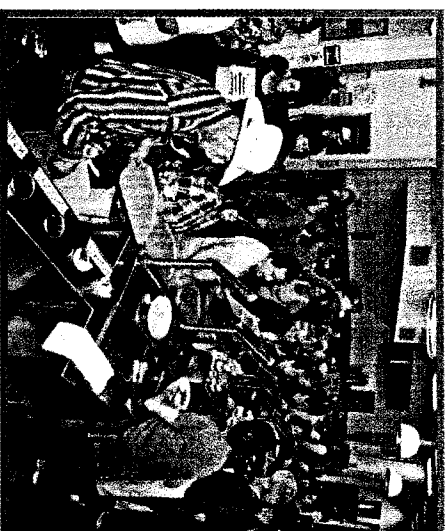
Home Delivered Meals

- General Fund – 57%
- State Grant – 24%
- Federal Grant – 8%
- Project Income – 11%
(meal donation)
- Personnel – 40%
- Fringe Benefits – 18%
- Operating – 42%
- Total \$475,789



Nutrition Service Incentive Program (NSIP)

- Federal – 100%
- Total \$153,815

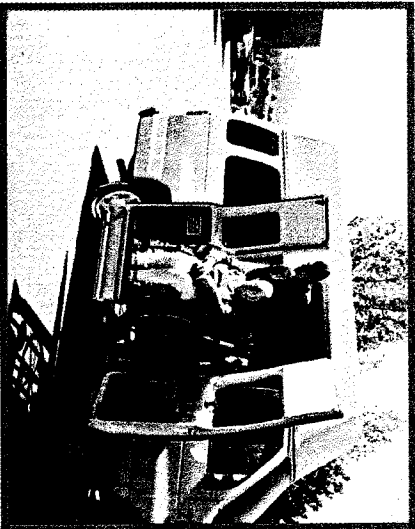


Nutrition/Transportation Donations

<u>Congregate</u>	<u>Home Delivered</u>	<u>Transportation</u>
\$26,356	\$53,510	\$8,134
Percentage of Budget		
30%	61%	9%



Transportation



- General Fund – 85%
- State Grant – 5%
- Federal Grant – 9%
- Project Income – 1%
(ride donation)

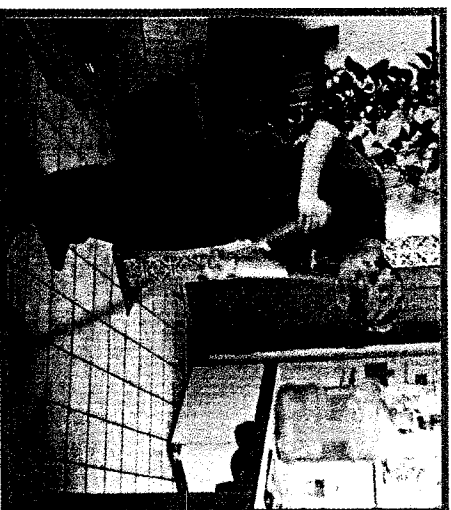


- Personnel – 56%
- Fringe Benefits – 30%
- Operating – 14%
- Total \$818,035

Home Management Services

To include housekeeping, laundry, escort, non-medical personal care, etc.

- General Fund – 70%
- State Grant – 21%
- Federal Grant – 9%
- Personnel – 57%
- Fringe Benefits – 38%
- Operating – 5%
- Total \$357,279



Respite (Alzheimer's) Care

- General Fund – 53%
- State Grant – 24%
- Federal Grant – 23%
- Personnel – 57%
- Fringe Benefits – 35%
- Operating – 8%
- Total \$307,205



Supplemental Assistance

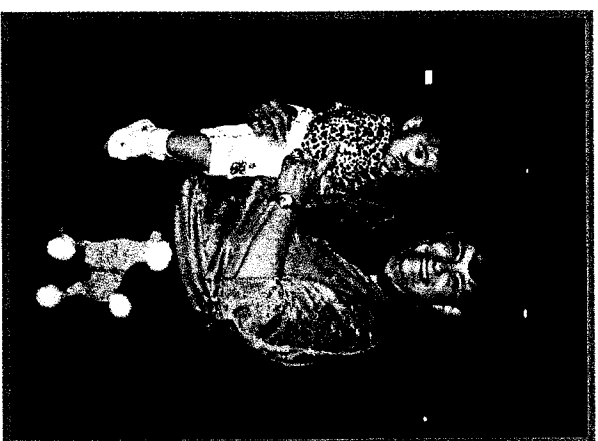
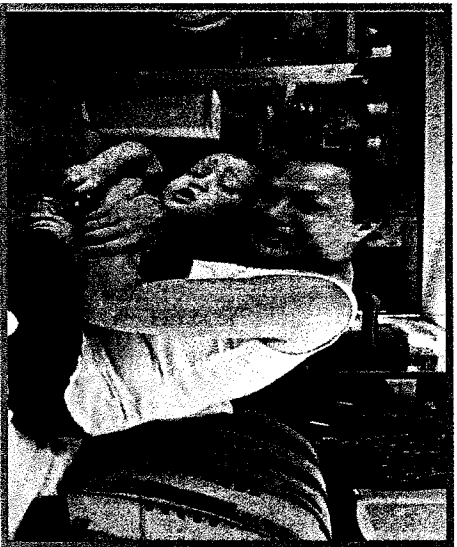
To include canes, walkers, wheelchairs, shower chairs, etc.

- State Grant – 100%
- Total \$4,500



Grandparents Raising Grandchildren

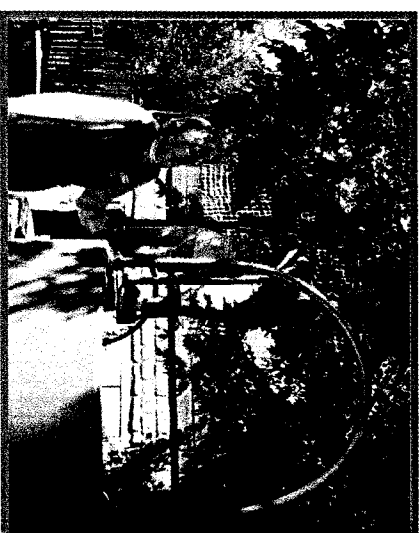
- Federal Grant – 100%
- Total \$5,000



Volunteer Programs

(FGP, RSVP, SCP)

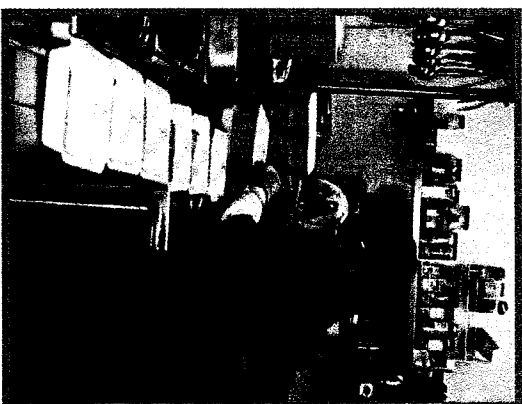
- General Fund – 37%
- State Grant – 53%
- Federal Grant – 10%
- Personnel – 33%
- Fringe Benefits – 22%
- Operating – 45%
- Total \$549,119



Foster Grandparents – Retired Senior Volunteer Program - Senior Companions

Senior Employment Program

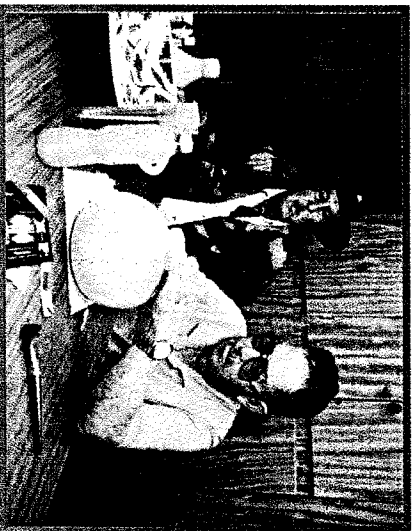
- State Grant – 100%
- Total \$34,724



Center Programming/Health Promotion

To include Senior Olympics, Blood Pressure, Glucose, Oxygen Testing, exercise classes, etc.

- General Fund – 100%
- Operating – 100%
- Total \$152,009



Prioritize Services

Discussion and prioritize Title III services.

Home Delivered
Meals

Supplemental
Assistance

Transportation

Other

Grandparents
Raising
Grandchildren

Health
Promotion

Respite

Congregate
Meals

Home
Management



Final Program Recommendations

Based on your input.



Closing Statements

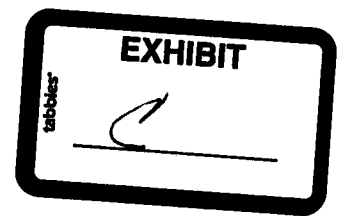


Adjournment



Thank you for attending today's hearing.





2-25-13

To Whom it may concern,
We are Senior citizens that are
unable to do ~~or~~ perform the many
chores that have to be done
around a home.

The Senior services that are provide
for us and other seniors like
us is an excellent program and
is very much appreciated by us.

The care provider that is sent
to our home to assist us to do
things that we can't do, really
helps. We are so very blessed
to have them. Linda Aragon our
care provider is very caring and
always does excellent work.

When ever we have a concern we
call ms. Theresa Trujillo and she
is always there to assist us.

Thank You and God Bless You

Pete J. & Viola M. Tapia Ph#
101 Mesa Verde 988-3458
Santa Fe, N.M. 87501

MAR. 4, 2013

To Whom it may Concern;

I'm writing for all the wonderful and caring services my wife and I have recieved from City of Santa Fe Senior services for us Elderly Folks. My wife, Cora Gonzales was cared for by Anna Cordova, Linda Aragon and Debbie Priego Cardiel. My wife suffered from parkinson's Disease for over 13 years. Theresa Trujillo was very kind, considerate and caring to help us with all those services. I lost my wife Cora in Dec., 2012. Now I am getting cooking and cleaning services from Linda Aragon once a week for 3 hours. I need all the help I can get since I suffer from sciatic nerve and Arthritis. Myself I fully support this services and believe we are entitled for very needed services. I'm 83 years old and appreciate all your services.

Sincerely, Jose Maria Gonzales

February 26, 2013

To whom it may concern,

First, I want to say "Thank You" to the City of Santa Fe's Division of Senior Services for all the fine services it has to offer to our seniors. Second, I want to say "Thank You" to the In-Home Support Services (Respite and Home Management) under the Supervision of Theresa Trujillo.

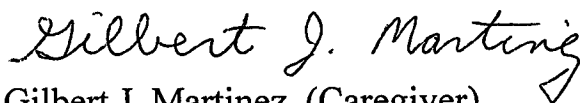
I know that it has become a real challenge to continue the fine services with the economy the way it is today. Thanks for a job well done with the limited funding.

My mother, Vicenta Martinez who will be 102 years old on March 10th, has been receiving the In-Home Support Services (Respite and Home Management) for quite a few years. I cannot say enough about how valuable this service has been for my mother and our family. It is a vital service that is very much needed today! This program has assisted us in keeping our mother in her own home. Caregivers struggle trying to continue caring for their aging parents and taking care of their own issues at home. My mother looks forward to seeing Linda Aragon every week. My sisters and I have a great deal of respect for and confidence in Linda. We know that if we need to run an errand or go for a walk we can leave our mom with Linda and that everything will be just fine.

I hope and pray that there will not be any funding cuts to the In-Home Support Services (Respite and Home Management). This program helps to continue giving seniors the dignity and respect that all seniors deserve.

Thank you for your consideration in this matter.

Sincerely,



Gilbert J. Martinez (Caregiver)
1901 San Ildefonso Rd.
Santa Fe, New Mexico 87505
(505) 471-1770

February 26, 2013

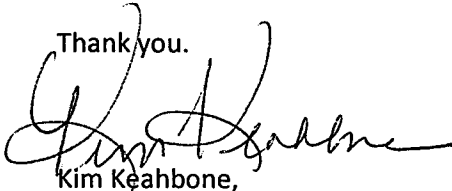
Senior Services Program
City of Santa Fe

To whom it may concern,

This letter is in regards to the excellent services provided to my grandmother Tonita Keahbone by Linda Aragon. Linda continually goes above and beyond what is needed to care for my grandma. She is very patient, kind and caring. Her dedication to my grandma and all her clients is to be commended. I can't say enough about how much we value her and the services she provides on a weekly basis. My grandma looks forward to seeing her every week and I don't know what we would do without her and without all that she does to care for her. She truly exemplifies an ideal caregiver with her compassion and commitment to all the Seniors she serves.

I just wanted you to know how much we appreciate and value Linda and everything she does.

Thank you.

A handwritten signature in cursive script, appearing to read "Kim Keahbone".

Kim Keahbone,
Granddaughter of Tonita Keahbone
102 Temblon Street
Santa Fe, NM 87501

March 5, 2013

Senior Citizens Program
Santa Fe - N.M.

Dear Sirs,

All friends and acquaintances are told of the availability of activities and conveniences provided senior citizens in Santa Fe. There is no city or town known to be more generous.

Linda Aragon, my assigned assistant, has become a treasured friend. She always brings encouragement with joy and smiles during her twice monthly visits. Her supervisor, Theresa Trujillo, is also helpful with assistance for needs.

and information -

Meals on Wheels provides delivery five (5) days weekly of a well balanced meal with compensation of donations when available.

Senior Centers afford fellowships, hospitality and hot meals for many.

This opportunity to express my thanks is appreciated -

Sincerely,

Ada Halder

100 Rio Vista Pl. Apt. 244

Santa Fe NM. 87501