

### DIVISION OF SENIOR SERVICES PUBLIC HEARING

Wednesday, February 12, 2014 9:00 a.m. \*\*\*\*\*\*Mary Esther Gonzales Senior Center\*\*\*\*\*\* 1121 Alto Street, Santa Fe, New Mexico

- I. Call to Order
- II. Invocation (Dennis E. Gonzales)
- III. Pledge of Allegiance (Andres Romero)
- IV. Introduction of Advisory Board Members (Andres Romero)
- V. Introduction of Division of Senior Services Staff (Ron J. Vialpando, DSS Director
- VI. Purpose of Hearing
- VII. Service Delivery Presentation, by Ron J. Vialpando & DSS Staff (Power Point Presentation)
- VIII. Prioritize Services / Items From the Floor
- IX. Final Program Recommendations
- X. Closing Statements
- XI. Adjournment

Persons with disabilities in need of accommodations, contact the City Clerk's office at 955-6520, five (5) working days prior to meeting date.

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### **DIVISION OF SENIOR SERVICES**

### **ADVISORY BOARD OF DIRECTORS**

### PUBLIC HEARING February 12, 2014

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ADJOURNMENT	Adjourned at 11:05 a.m	n. 6

### MINUTES OF THE

### **DIVISION OF SENIOR SERVICES**

### ADVISORY BOARD OF DIRECTORS

### **PUBLIC HEARING**

### February 12, 2014

The Public Hearing of the City of Santa Fe Division of Senior Services Advisory Board of Directors was called to order by Ron Vialpando, Director, Division of Senior Services at 9:10 a.m. on this date at the Mary Esther Gonzales Senior Center, 1121 Alto Street, Santa Fe, New Mexico.

Roll Call indicated the presence of a quorum for conducting official business as follows:

### MEMBERS PRESENT

Andres Romero, Chairperson Gilbert Alarid Tonie Ann Gallegos Dennis Gonzales Elaina K. Gonzalez Virginia Lucero Corrine Sanchez

### **MEMBERS ABSENT**

Bernardo C de Baca Doug Schocke Mary Louise Giron, Vice Chairperson Rosemarie Trujillo

### STAFF PRESENT

Robert Chavez, Division of Senior Services Transportation Project Manager Lugi Gonzales, Division of Senior Services Project Manager Louise Kippert, Foster Grandparent/Senior Companion Program Christy Montoya, Administrative Secretary Melanie Montoya, Division of Senior Services Volunteer Program Administrator Katie Ortiz, Division of Senior Services Clerk Fran Rodriguez, Division of Senior Services Transportation Manager Marisa Romero, Division of Senior Services RSVP Carlos Sandoval, Division of Senior Services, Meals on Wheels Supervisor Kristin Slater-Huff, Division of Senior Services, RSVP

DRAFT: SUBJECT TO APPROVAL

Theresa Trujillo, Division of Senior Services, In-Home Support Supervisor Ron Vialpando, Division of Senior Services Director Thomas Vigil, Division of Senior Services Nutrition Program Administrator

### OTHERS PRESENT

Myles Copeland, Deputy Cabinet Secretary, Area Long Term Services Department Bobbi Ferrel, Constituent Services Representative, Senator Udall's Office Toby Kessler, AAA Project Manager Ernesto Ramos, Senior Services Bureau Chief, Area Long Term Services Department Geno Renaldo, Cabinet Secretary, Area Long Term Services Department Jo Ann G. Valdez, Stenographer

\*Please see the Sign-in Sheet for the names of the attendees. A copy is hereby incorporated with these Minutes as Exhibit "A".

### INVOCATION

Invocation was led by Dennis Gonzales.

### PLEDGE OF ALLEGIANCE

The Pledge of Allegiance was led by Chairperson Andres Romero and was recited by all present.

### INTRODUCTION OF ADVISORY BOARD MEMBERS

Mr. Vialpando introduced the City of Santa Fe Division of Senior Services Advisory Board Members. The Advisory Board represents the City of Santa Fe and is made up of 11 Board Members. This Advisory Board meets monthly to discuss program issues as well as policies and procedures. These individuals volunteer their time, expertise and knowledge which make a difference with the Senior Program. The Board Members are as follows:

Andres Romero, Chairman

Mary Louise Giron, Vice Chairman

Rosemarie Trujillo, Secretary

Gilbert J. Alarid

Bernardo C de Baca

Tonie Ann Gallegos

Dennis E. Gonzales

Elaina K. Gonzalez

Virginia M. Lucero

Corrine Sanchez

Doug Schocke

Mr. Vialpando also introduced the following guests:

Myles Copeland, Deputy Cabinet Secretary, Area Long Term Services Department Bobbie Ferrell, Constituent Services Representative, Senator Udall's Office Toby Kessler, AAA Project Manager Ernesto Ramos, Senior Services Bureau Chief, Area Long Term Services Department Geno Renaldi, Cabinet Secretary, Area Long Term Services Department Jo Ann G. Valdez, Stenographer

### **PURPOSE OF HEARING**

Mr. Vialpando introduced Geno Renaldo, the Cabinet Secretary of the Area Long Term Services Department.

Mr. Renaldi said the City of Santa Fe Division of Senior Services is hosting this public hearing on the Older Americans Act and the third year of the Four-Year Plan that is being developed.

The Older Americans Act was enacted by Congress in 1965 to ensure provision of social services to America's elderly population. The City's Division of Senior Services administers programs, which provide a comprehensive social service delivery system for senior citizens in our community. The following program services are critical to the planning and implementation process:

- Congregate Meals
- Home Delivered Meals
- Transportation
- Home Management Services
- Respite (Alzheimer's) Care
- Supplemental Assistance
- Grandparents Raising Grandchildren
- Volunteer Programs
- Senior Employment Program
- Center Programming/Health Promotion

The City of Santa Fe is required to prepare and submit to the Area Agency on Aging a comprehensive plan that includes budget and program goals which reflect the services that are provided to older adults (60 years of age or older).

Mr. Renaldi said the senior citizen community is fortunate to have such a great staff that provides assistance to them. He acknowledged Mr. Vialpando and the Division of Senior Services staff for providing valuable services to the seniors.

He noted that the City of Santa Fe is a tremendous partner in that they put forth a lot of money to fund the above programs.

Mr. Renaldi said from this kind of meeting, the State gets a sense from the City of Santa Fe on what the priorities of needs are. He noted that they are asking for \$1.4 million this year through the Governor's budget for the aging network. He said one of the things that the attendees (senior citizens) can do is to contact their local legislators and ask them to support the Department of Aging and Long Term Services' budget request.

### SERVICE DELIVERY PRESENTATION BY RON VIALPANDO & DSS STAFF

Mr. Vialpando reviewed the organizational chart for the Division for Senior Services noting that there are presently 69 employees.

He reviewed the Division of Senior Services Budget for Fiscal year 2013/2014 as follows:

- \$482,072 for Administration
- \$968,035 for Nutrition
- \$749,950 for Transportation
- \$682,821 for In-Home Support
- \$529,840 for Volunteer Programs
- \$34,724 for the Senior Employment Program
- \$3,821 for Health Promotion

### \$3,451,263 Total Budget for Senior Services

61% of the funding comes from the City of Santa Fe (\$2,092,352). The federal government provides 16% of the budget (\$559,035); the State provides 21% of the budget (\$716,876) and 2% of the budget is provided by other funding sources (\$83,000).

Mr. Vialpando reviewed the 2012 Capital Outlay Legislative Request (General Obligation Bond) that was approved during the 2012 November Election as follows:

\$1,130,800	Total
<u>111,900</u>	Kitchen Equipment
132,000	Replacement Vehicles
8,500	Pasatiempo Kitchen Improvements
110,890	Villa Consuelo Center Improvements
134,880	MEG Computer Lab
146,940	Luisa Computer Lab
185,690	Luisa Center Improvements
\$300,000	MEG Warehouse Project

The 2013 Capital Outlay Legislative Request is as follows:

\$154,000 MEG Parking Lot Improvements 82,072 Citywide Kitchen Equipment

### \$236,072 Total

\*Approved during the 2013 Legislative Session

The 2014 Capital Outlay Legislative Request is as follows:

- \$147,900 Villa Consuelo Kitchen Project (Critical)
- 104.714 MEG Rear Entrance Improvements (Critical)
- 33,755 MEG Rooftop HVAC Systems (Critical)
- 533,500 Replacement Vehicles (Critical)
- 39,667 MEG Congregate/MOW Kitchen Improvements (High)
- 138,056 Citywide Kitchen Equipment (High)

### \$997,592 Total

A PowerPoint presentation was presented by various Division of Senior Services staff members. [A copy is hereby incorporated to these Minutes as Exhibit "B". Please see Exhibit "B" for the specifics of this presentation.]

### PRIORITIZE SERVICES/ITEMS FROM THE FLOOR

Ben Baca said it is his understanding that this gathering is for the purpose of discussing senior center services. He explained that these senior center services are imperative. He noted that his wife was diagnosed with Alzheimer's and since that time, there has been a steady increase in the progression of this ugly illness.

Mr. Baca mentioned that he was diagnosed with pulmonary fibrosis and cancer. He underwent lung surgery and started chemotherapy from March until July. He said now he knows without a doubt that he was in need of help. He indicated that he utilizes many of the senior services that the City of Santa Fe offers. He said at the senior centers you get to experience many things, to name a few: blood pressure checks, oxygen level tests, senior Olympics, tax aide, foster parent tutor program, acupuncture clinic for veterans, yoga classes, day trips and free movie days. You also can have breakfast and lunch at reasonable prices and transportation services to doctor appointments, food shopping, etc.

Mr. Baca said the people who administer all of these programs are to be appreciated and thanked for all of their untiring efforts.

<sup>\*</sup>Critical and high priorities are being considered pending approval

**Della Spencer** said she echoes everything that Mr. Baca said. She thanked staff and said she appreciates all the people who provide the meals, the administration and the Director of the Division of Senior Services.

Juan Apodaca thanked Ron Vialpando and his staff for all their help and all the work they do for the senior program.

Ms. Theresa Trujillo, the DSS In-Home Support Supervisor read 20 letters of support from senior citizens in the community who were not able to attend the meeting. [Copies are hereby incorporated to these Minutes as Exhibit "C".] The letters of support will be counted as a vote on the final recommendations.

### FINAL PROGRAM AND RECOMMENDATIONS

The following recommendations were ranked and prioritized based on the senior citizens' input and vote:

- 1) Home Management Services (Homemaker services) = 51
- 2) Transportation = 49
- 3) Respite Care = 48
- 4) Congregate Meals = 46
- 5) Home Delivered Meals = 41
- 6) Supplemental Services/Grandparents Raising Grandchildren = 39
- 7) Health Promotion = 34
- 8) Other Volunteer Programs
  \*This was not ranked because it is not part of the Title 3 funding.

### **CLOSING STATEMENTS**

The senior citizens in attendance were thanked for attending today's hearing.

Mr. Vialpando thanked the Division of Senior Services Advisory Board Members for attending today's hearing.

### **ADJOURNMENT**

This Public Hearing adjourned at 11:05 a.m.

Approved by:

Andres Romero, Chairperson

Jo Ann G. Valdez, Stenographer

Division of Senior Services Advisory Board Public Hearing, February 12, 2014

Page 6

### EXHIBIT

### City of Santa Fe Division of Senior Services

### MEG Senior Center Public Hearing – Sign In Form

Date: 2-12-14	Number of Participants
Names of Participants:	
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5 Trancy Delley	2 30 Wheresa Trajillo
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### City of Santa Fe Division of Senior Services

### MEG Senior Center Public Hearing – Sign In Form

Date: 2-12-14	Number of Participants
Names of Participants:	
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2 Virginia M. Luce	RO 27 Infly Dryello
3 ANDRES BONGER	28_ / July drivers
4 DENNIS Comples	29 Robert Burckhalter
	Jegosso Katie Oatiz
6 Ha Vasyvas	31 Amelia Duron
7 Kita Sallegas 5	- A' ( ) XI ( -
8 Hail askens	34 Fran Rodriguez
9 Maria Duran	35 Mindri Ontre
10 Kosene Papea	36 Vette weeney
11 Kaye Martin	37 JOSEPH R. TRUTILLO
13 Maraie Gurule	
14 Bernard Nuar	
10.1	12 40 Charlain James
16 Evelyn Shaw	41 Merke R. Morleen
17 LILLANPhillipovic	h 42 Copnesto Skimis
18 Asido-Pacheco	43 Mercy morens
19 Bella Campus	44 Chein Dance
20 RAMONO Chiez	d 45 Sarah ROSEN BLATT
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### City of Santa Fe Division of Senior Services

### MEG Senior Center Public Hearing – Sign In Form

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8 Jardo Dieco	33
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22 Maria Vaula	<u>/</u> 47

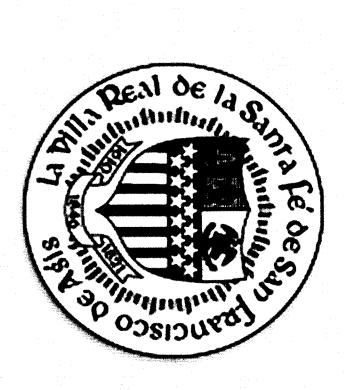
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### City of Santa Fe

**EXHIBIT** 





**Division of Senior Services** 

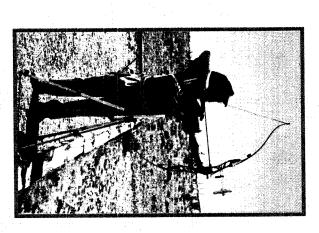
# Center Programming/Health Promotion

Glucose, Oxygen Testing, exercise classes, To include Senior Olympics, Blood Pressure,

- General Fund 100%
- Operating 100%
- Total \$158,767







Public Comments: Final Rug. Recommed: 1.) Transp - 49 2.) How Deliver & meals 4! 3.) Cinquesatt meals - 46 4.) Despite Care - 48 6-) Hearth Pro. 3ct - gr S- (Raising brandehildren). 39 7 Dupplemental Service - activities - Not RANKed -Not party Title 3 Fun de 8. Jother - Volunter Programs 151) Hone mant Suvier 2) Transp-3.) Congrete heads

### Welcome



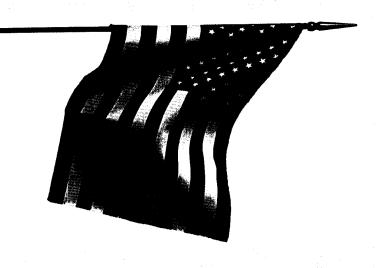
Mary Esther Gonzales Senior Center

### Invocation

(Lead by Dennis E. Gonzales)

### Pledge of Allegiance

(Lead by Andres Romero)



# Introduction of Advisory Board

discuss program issues as well as policies and procedures Our Board Members are as follows: knowledge which make a difference with our senior program Board Members. This Advisory Board meets monthly to Board represents the City of Santa Fe and is made up of 11 These individuals volunteer their time, expertise and The City of Santa Fe Division of Senior Services Advisory

- Andres Romero, Chairman
- Mary Louise Giron, Vice Chairman
- Rosemarie Trujillo, Secretary
- Gilbert J. Alarid
- Bernardo C de Baca
- Tonie Ann Gallegos

- Dennis E. Gonzales
- Elaina K. Gonzalez
- Virginia M. Lucero
- Corrine Sanchez
- Doug Schocke

### To be the focus of the public hearing! Older Americans Act

and the third year of our Four Year Plan that is being developed Senior Services will host a public hearing on the Older Americans Act Santa Fe, NM, February 12, 2014, - The City of Santa Fe Division of

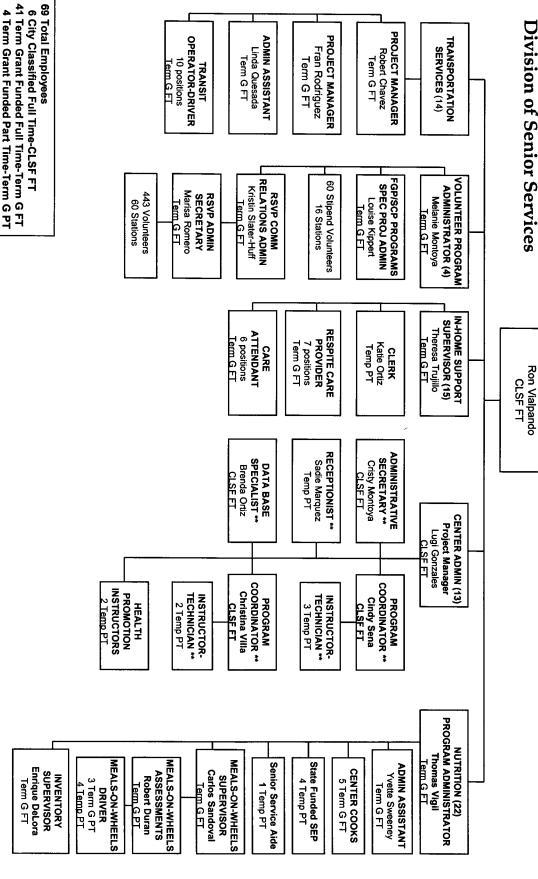
planning and implementation process: community. comprehensive social service delivery system for senior citizens in our Division of Senior Services administers programs, which provide a provision of social services to America's elderly population. The City's The Older Americans Act was enacted by Congress in 1965 to ensure The following program services are critical to our

- Congregate Meals
- Home Delivered Meals
- Transportation
- Home Management Services
- Respite (Alzheimer's) Care

- Supplemental Assistance
- Grandparents Raising Grandchildren
- Volunteer Programs
- Senior Employment Program
- Center Programming/Health Promotion

### City of Santa Fe Division of Senior Services

**DIRECTOR (69)** 



18 Temp PT

5 City Senior Centers

## Purpose of Hearing

The City of Santa Fe is required to prepare and submit to the Area Agency on Aging a comprehensive plan that includes budget and program goals which reflect the services we provide to older adults (60 years of age or older).



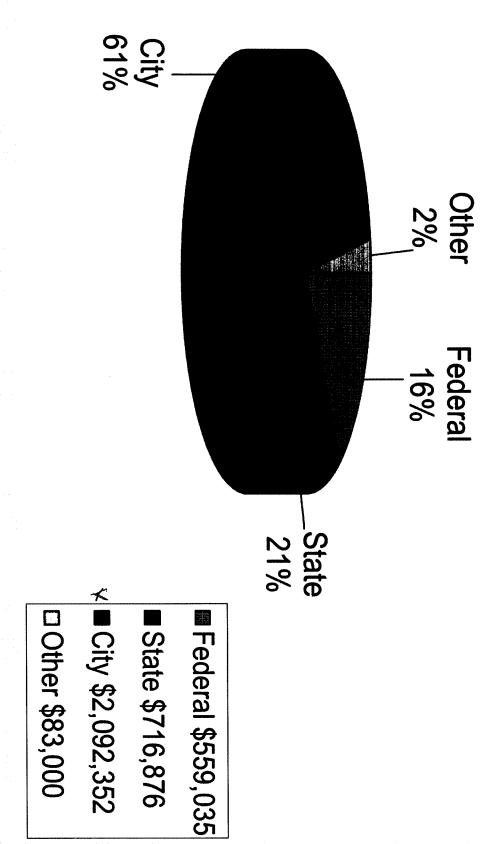
### Division of Senior Services Budget Fiscal Year 2013/2014

75	\$749,950	Transportation Total	
•	\$8,134	Transportation Donations	
L	\$741,816	Transportation	
-		ation	Transportation
	\$968,035	Nutrition Total	
·	\$155,706	NSIP	
-	\$74,866	Nutrition Donations	
•	\$442,788	Home Delivered Meals	
•	\$294,675	Congregate Meals	
			Nutrition
-			
4	\$482,072	Admin Total	
•	\$138,891	Senior Center Programs-Health Promotion	
-	\$16,055	General Liability	
	\$327,126	Division Administration	
		ation	Administration
4			

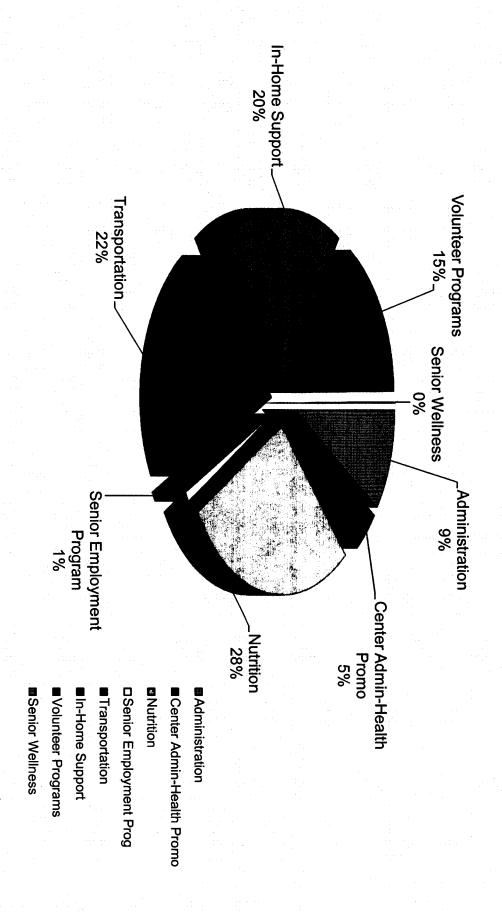
# Division of Senior Services Budget Fiscal Year 2013/2014 (Continued)

\$3,451,263	Senior Services Total Budget	
\$3,821	Senior Wellness Total	
\$3,821	Health Promotion	
		Health Promotion
\$34,724	Senior Employment Total	
\$34,724	Senior Employment Program	
	T T T T T T T T T T T T T T T T T T T	Senior Employment Program
\$529,840	Volunteer Total	
\$176,752	Senior Companion Program	
\$112,368	Retired Senior Volunteer Program	
\$240,720	Foster Grandparent Program	
		Volunteer Programs
\$682,821	In-Home Support Total	
\$10,000	GRGC	
\$4,500	Supplemental Assistance	
\$329,255	Respite	
\$339,067	Home Management	
		In-Home Support

## Percentage by Fund 2013/2014



## Distribution of Funds by Program Service 2013/2014



## 2012 Capital Outlay Legislative Request General Obligation Bond \*

\$300,000 MEG Warehouse Project

185,690 Luisa Center Improvements

146,940 Luisa Computer Lab

134,880 MEG Computer Lab

110,890 Villa Consuelo Center Improvements

8,500 Pasatiempo Kitchen Improvements

132,000 Replacement Vehicles

111,900 Kitchen Equipment

\$1,130,800 Total

\* Approved during the 2012 November Election.

# 2013 Capital Outlay Legislative Request

\$154,000

MEG Parking Lot Improvements

82,072

Citywide Kitchen Equipment

\$236,072

Tota

\*Approved during the 2013 Legislative Session.

## 2014 Capital Outlay Legislative Request Critical and high projects being considered. \*

\$147,900 Villa Consuelo Kitchen Project (Critical)

104,714 MEG Rear Entrance Improvements (Critical)

33,755 MEG Rooftop HVAC Systems (Critical)

533,500 Replacement Vehicles (Critical)

39,667 MEG Congregate/MOW Kitchen Improvements (High)

138,056 Citywide Kitchen Equipment (high)

\$997,592 Total

Pending Approval

# Division of Senior Services Federal-State Funding Increases

Fiscal Year

2012-2013

Fiscal Year

2013-2014

Area Agency on Aging

\$53,504

\$100,445

Volunteer Programs

\$30,228

\$13,285

**Total for Two Fiscal Years** 

\$197,462

### Congregate Meals

- General Fund 43%
- State Grant 20%
- Federal Grant- 30%
- Project Income 7% (meal donation)
- Personnel 51%
- Fringe Benefits 24%
- Operating 25%
- Total \$317,135

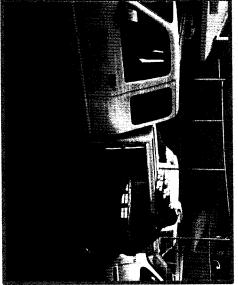




## Home Delivered Meals

- General Fund 58%
- State Grant 24%
- Federal Grant 7%
- Project Income 11% (meal donation)
- Personnel 40%
- Fringe Benefits 21%
- Operating 39%
- Total \$495,194





# Nutrition Service Incentive Program (NSIP)

- Federal 100%
- Total \$155,706





## Nutrition/Transportation Donations

Congregate

**Home Delivered** 

<u>Transportation</u>

\$22,460

\$52,406

\$8,134

Percentage of Budget

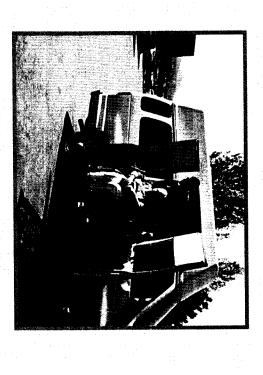
27%

63%

0%

See Van. \$1.00

### **Transportation**





- General Fund 84%
- State Grant 5%
- Federal Grant 10%
- Project Income 1% (ride donation)
- Personnel 59%
- Fringe Benefits 34%
- Operating 7%
- Total \$749,950

# Home Management Services

To include housekeeping, laundry, escort, non-medical personal care, etc.

- General Fund 64%
- State Grant 27%
- Federal Grant 9%
- Personnel 57%
- Fringe Benefits 38%
- Operating 5%
- Total \$339,067





# Respite (Alzheimer's) Care

- General Fund 45%
- State Grant 22%
- Federal Grant 33%
- Personnel 52%
- Fringe Benefits 30%
- Operating 18%
- Total \$329,255

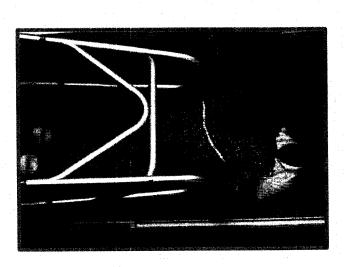




### Supplemental Assistance

To include canes, walkers, wheelchairs, shower chairs, etc.

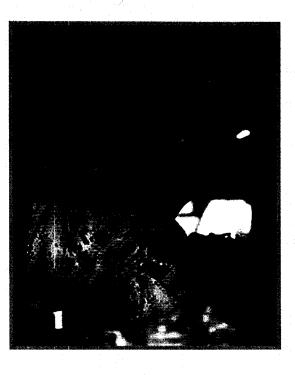
- State Grant 100%
- Total \$4,500



# Grandparents Raising Grandchildren

Federal Grant - 100% -an add 1 & 5,000 lower formation of grandent of the state of

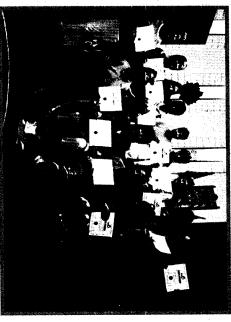
Total \$10,000



### Volunteer Programs (FGP, RSVP, SCP)

- General Fund 33%
- State Grant 57%
- Federal Grant 10%
- Personnel 34%
- Fringe Benefits 25%
- Operating 41%
- Total \$529,840

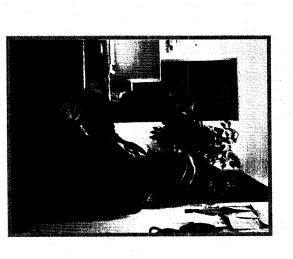


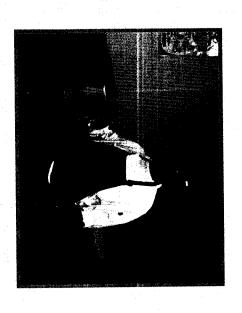


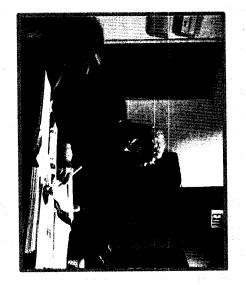
## Senior Employment Program

• State Grant - 100%

Total \$34,724







# Center Programming/Health Promotion

Glucose, Oxygen Testing, exercise classes, To include Senior Olympics, Blood Pressure,

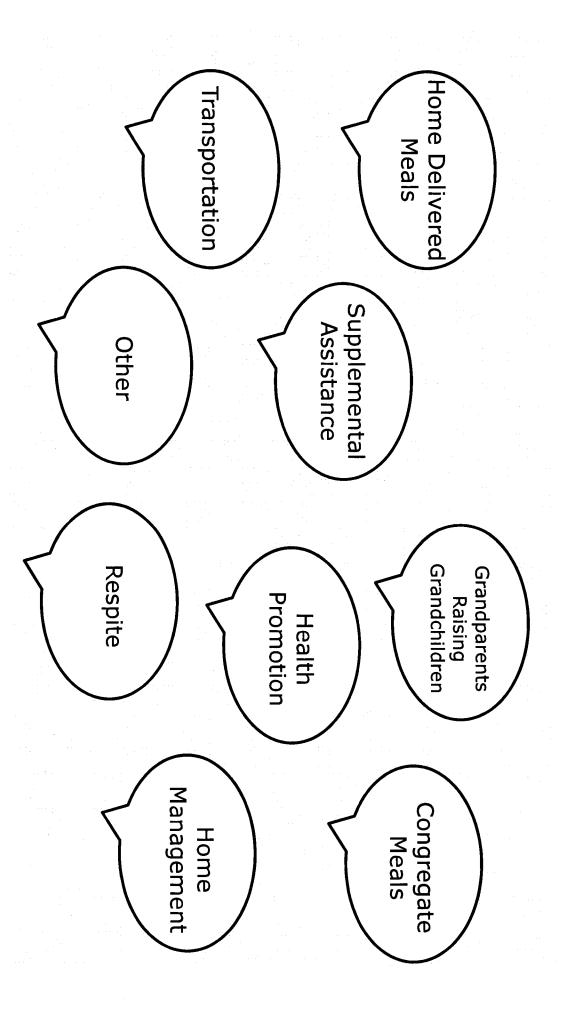
- General Fund 100%
- Operating 100%
- Total \$158,767







### Discussion and prioritize Title III services. **Prioritize Services**



# Final Program Recommendations

- Transportation Home Delivered Meals Congregate Meals Respite Care Home Management Svc. Health Promotion Supplemental Services/GRG Other -

# Closing Statements

### Adjournment



Thank you for attending today's hearing.

EXHIBIT

Sagge 2019

Dear Theresa, I undulaterated how much energy montily and stanina of would love dore to Vage as I did the need for more financial aid due to Thanks to your household hippers I feed I will be able to continue to maintain an integration independen lefe style that allows deginely to remain in charge of my like instead of a high home that would cost tox pages your people allow me to main my dignity as it does to outherpeople of love spoken to who line near me

Than orga ~ ler us

City of Santa Fe, Devision of Sinior Service

Would like to Thank, Theresa Trujillo and Respite alheimers lare. For helping with my husband Robert. Mark Danelsey takes him out once a week for 4 hrs. Mark is a wonderful person, with my husba otherwise he won't go with no one, he trusts him. and it gives me time to relax and be free for once. It was tired and overhelmed, the thought I was the one sick. It took me 4 years to ack for help. If it having for my Dr. who called Senior center, and now of have Reina Mares, once a week too, she takes me shoping and other places. She is also wonder. Jul and caring person.

Would like to thank, everyone who is involve with the Senior Service. Without you of would be last.

Thank you Everyone.

Annie Carrillo

2/9/14

Dear Mr. Vialpando,

I receive services from Fran Rodriguez in Transportation and Theresa Trujillo for home support services. Both of these services make an enormous difference in improving my life. I don't even want to imagine my life without these services, being essentially home-bound. Both Fran and Theresa do an excellent job ands I appreciate both their professionalism and compassion.

It would be very helpful if both departments had bigger budgets more staff to enable them to offer more services. They both do a good job of stretching our tax dollars, but there's only so far a buck can stretch before it cant' go any farther.

Sincerely,

Katharine Lee

2835 Don Quixote Santa Fe, NM 87505 Fut. 14,02014

Ron J. Vialpando, Director City of Santa Fe Division of Senior Services POi 日の知り109 Santa Fe, NM 87504-0909

Dear Mr. Villgende:

I want to express my thanks for the services provided by your Division. I am a senior who has chronic back pain for a number of years. I have especially appreciated weekly with grocery supplings transportation services to physicians apples, want to emphasize how important these services are to we who are seniors. Thank you

Survey, Judith M, Clark

### Gavina Valdez 921 Galisteo Street Santa Fe, New Mexico 87505

February 7, 2014

Mr. Ron J. Vialpando, Director Division of Senior Services City of Santa Fe P. O. Box 908 Santa Fe, New Mexico 87504

Dear Mr. Vialpando:

I want to thank you, Theresa Trujillo, Robert Chavez and all your wonderful staff who have helped me with my needs. Without the many senior services and assistance your office provides me, it would be impossible for me to keep my doctor's appointments, pick up my groceries, and keep my house clean.

Please thank your employees for their dedication and assistance. I appreciate all that you do for me and could not accomplish all my obligations were it not for you and your staff. Thank you again.

Sincerely,

Gavina Valdez

Danina Valdz

Feb. 4-2014 Coly of Doner Fre Ron 5. Vialgondo -. my injust on these program. the is very much reefed; I have been on meats on wheels for our Two yes. Ita been a blessia senie I dont get around any more - las very limited on my walking - I Cant not participate on others because of cant + don't drein either - In expect-Ing Home Care soon Que heen on the washing 

I can't not by prese my thankfuences to all envelved - Cooks drever the brings living room lible I believe it tokes also g money to reen the Service -I hope all senson tile me en get are the help we are need in our Golden years. Thurs be to God for the senior Service Dencesy Rata Logies

Lord Help us

### Barbara Vogt Mallery 413 Cortez Place Santa Fe, New Mexico 87501

13 November 2013

Dear Manager of Elder Care;

This is to let you know how much I appreciate Linda Aragon. She is always on time, is very helpful with my grocery shapping, remembering my usual purchases, reminding of items not on my list.

Linda is always thoughtful of my safety while walking and in getting in and out of the ear.

AND she is an excellent Shampoozer!

Gratefully, Barbara Mallery

Merk takes my neighbor and myself I have maculare degen cration and am tegaly blind. He is always patient and understanding of elderly people to (I am 86 years old). Ite sings and the human Is merry and has a greatest umor - always ready to make meus laugh. Wednesday he comes my cherren day and I for jed the limitagions of old ages. He is the essence to me of the good person autolitée.

Wancy Haydock

To Whom it may Concern My home managent, from Killan, The helps me with my home. She is on time and cleans and helps me to get my medi and or. app. I am very pleased with Lillan. I never have to ask her to do thing she just knows. She always let me know when she will not come. Thank you Leonara Cormilage 15-01 Montano apt 32 5, F. M. M. 875-05

February 5, 2014

RE: Public Hearing focus of Older Americans Act

From: Rosina Garcia 1110 Galisteo St.

Santa Fe, New Mexico 87505

(505) 983-9174

### To Whom It May Concern:

I currently have a caregiver, Linda Aragon, who is provided by the City of Santa Fe Division of Senior Services Department. As I am now 85 years old, I am limited in caring for myself. I am trying to live independently and am able to do this <u>only</u> with the assistance of the City of Santa Fe's programs and with the help of Linda.

Linda is scheduled to come to my home twice a week to assist me with home management and care. She is extremely hardworking, knowledgeable, and physically and emotionally supportive. She helps me with household chores that I am not able to perform myself any longer; changing linens, laundry, light cleaning, sweeping. She cooks hot meals for me and does some shopping for me as I am not able to drive any longer. Linda bathes/showers me and helps me dress.

It is extremely important that the City of Santa Fe continues to provide the comprehensive senior citizen services. I rely on the nurturing, emotional support, physical assistance, dedication, professional attention, and so much more that employees like Linda Aragon provide.

I am extremely appreciative by this caregiver who enjoys her job and wants the best care for her seniors.

Sincerely,

Rosina Garcia

2-6-14

Dept. of Services City of Senta Fe

Dear Mr. Italpordo,

Just want to say thouk you to

Just want to say thouk you to

The great people in your deputment, there

The great people in your deputment, there

are so many trings of can no longer do

are so many trings of can no longer do

for myself due to my age and health and

your people have made it possible forme

your people have made it possible forme

to still have a real quality of life.

Soverely 7. Deform

To whom it may concern,

I just want to thank Mark Sanchez for the record for his so thoughtful and excellent care and support he continues to give my mother. It is always thoughtful, knowledgeable and very personalized caring support, much above the levels I have seen in other health givers. His attentiveness to her needs and watchfulness over her while she is aided in doing her chores and activates relives me from worries about her safety.

A recent vehicle breakdown of the county car while they were out was handled extremely well as his first concern was to take care of her in a safe manner and arrange alternate transport quickly. It is a great relief to have someone who you can trust to take care of my mother and allow me not to worry while she is in his care. We plan around his weekly visits preceded by his thoughtful phone calls and look forward to the additional freedom his services provide for both of us.

I highly recommending him to everyone I know that may need his services. He is a delight to be around. I highly recommend him for any job he may wish to tackle now or in the future.

David Lissiuk

Dan Lissul

To whom it may Concerns enior service. My husband suffers fu service brings joy

TO WHOM IT MAY WONGERN,

THE SEMIOR SERVICES PROGRAM IS SO
IMPORTANT, AS WITH MOST THINGS
WE DO NOT KNOW HOW NEEDED IT IS
UNTIL YOU HAVE A PERSUNAL INVOLEMENT

A RUDE TO THE POLITORS, A MEAL SHARES WITH SOMEONE MAKES SUCH A DIFFERENCE IN SOMEONE'S LIFE.

MY EXHUSBAND, DON SABATIM, HAS
DIMENTIA. BENG ABUE TO WME TO
THE M.E.G. WENTER KEEPS HIM IN TOUCH
WITH THE WORLD.

MANCE SANCHEZ ONE OF THE VOLUNTEERS
HAS BEROME FRIEND AND DON LOOKS
FOWARD TO THEIR MORNING TOGETHER.
WHEN I TELL HIM TODAY IS YOUR DAY
WITH MANCE HE ALWAYS SAYS "I LIKE
HIM, HE'S CRAZY AND WE HAVE FUN"
TOAMN SADATIMI

To Sevior Services Rad Vialpando

> Thenjoy my time with Mark Sauchez very much. Actually leaving the confines of the house is a blessing.

We do alot of walking and that's good.

I Alway look forward to our time together and I cont wait for warm Summer weather to do outdoor walks.

> MANK YOU AKA GENE

2-5-14

Ron J. Vialpands Pinetos Santa Fe, N.M. 87504

Dear Mr. Vialpands!

I am writing to give you my imput on two of the services that are offered to serior citizens.

The most important one to me is Home Management. There are many things that I can no longer do for myself and no way that I could afford to pay for the service. Mrs. Phillipswich does all the Things I can no longer do for myself. Ske also things me gracery shopping and negular shopping takes me gracery shopping and regular shopping when I need to go. She is cheeful and that when I need to go. She is cheeful and that can make the day a lot better.

The second service of use is the assisted transportation, the second service of use is the assisted transportation.

I use the van on monday to go to the mt & lenter for Bings: also, for physical theripy and doctors appointments. The drivers one very nice and helpful. They have so much consideration for us getting on and off the van.

I certainly hope that you will be able to continue to offer all of the services To us. The certainly depend on them.

Thank you, Evelyn Shaw Ventana) de Veda apt, 402 1500 Pacheca Santa Fe, n.m. 87505

Rita Mc Line

200 2303 Calle Bracka

Santo, Fe W MOlder Americans Act to be the focus of

87505 Public Hearing February 12, 2014

The City of Santa Fe's Division of Senior Services will host a public hearing on the Older Americans Act and related services covered by this Act. You are invited to attend and learn about our services and give your valuable input.

### Wednesday, February 12, 2014 at 9:00 a.m. at the Mary Esther Gonzales Senior Center, 1121 Alto Street

The Older Americans Act was enacted by Congress in 1965 to ensure provision of social services to America's elderly population. The City's Division of Senior Services administers programs which provide a comprehensive social service delivery system for senior citizens in our community. The following program services are critical to our planning and implementation process.

- Congregate Meals at our five senior centers
- Home Delivered Meals (Meals on Wheels)
- Assisted Transportation (senior vans)
- Home Management, including laundry, housekeeping, escort, non-medical personal care, etc. Not to Day
  - Respite (Alzheimer's) Care, including caregiver relief, support and education, as well as client companionship, non-medical personal care, etc.
  - Grandparents Raising Grandchildren, including counseling, training, information and access, supplemental support, etc.
  - Volunteer Programs, including Foster Grandparent Program (FGP), Senior Companion Program (SCP) and Retired Senior Volunteer Program (RSVP)
  - Recreation and Fitness Options, including Senior Olympics, line dancing, exercise classes, tai chi, fitness equipment, etc.
  - Capital Outlay and Legislative Request

The public's input on these programs is critical. If you are unable to attend the hearing on February 12<sup>th</sup>, written comments are encouraged and should be sent to:

City of Santa Fe
Division of Senior Services
Ron J. Vialpando, Director
P.O. Box 909
Santa Fe, NM 87504-0909

For more information, please call (505) 955-4721

City of Santa Fe
Division of Senior Services
Ron J. Vialpando, Director
P.O. Box 909
Santa Fe, NM 87504-0909

DEAR MR. VIA-LPA-NDO,

I AM RESPONDING-TO YOUR REQUEST FOR WRITTEN COMMENTS REGARDING THE SERVICES YOU PROVIDE UNDER THE OLDER AMERICANS ACT. I AM 23 YEARS YOUNG AND HAVE BEEN SERVING THE PUBLIC AS A TEACHER AND AS A PSYCHOLOGICAL COUNSELOR. MY WORKING CARSER WAS HALTED BY A BRAIN ANSWRYSM AT AGE 52. MY HUSBAND WAS MY CARE GIVER WITHL MY RETTREMENT WAS USED UP HE LEFT, DIVORCING ME AND AT 21 I WAS ALONE WITH MY WALKER, DOUBLE VISION WHICH PREVENTED ME FROM DRIVING OR SECING WELL, A PARTIALLY PARALYZED THROAT MAKING EATING DIFFICULT AND SEIZURES WHICH ARE EXACERBATED BY STRESS OR CONCENTRATION, MAKING COOKING NOT POSSIBLE.

A NEIGHBOR TURNED 65 AND WAS GOING TO THE SENIOR CENTER. TO JOIN, ENCOURAGING ME TO DO THE SAME, IN JUNE 2012, 2 WEEKS AFTER BEING LEFT ON MY OWN. DO THE SAME, IN JUNE 2012, 2 WEEKS AFTER AFTER FICLING OUT YOUR QUESTIONAIRE, I WAS INTERVIEWED FOR BOTH MEALS ON WHEELS AND FOR A CARSGIVER, I NOW GRATEFULLY HAVE THE ASSISTANCE OF BOTH.

MEALS ON WHEELS PROVIDED ME WITH AT LEAST ONE MEAL A DAY I FILL OUT MY FOOD WITH ITEMS NOT NEEDING COOKING LIKE FALLIT, NUTS + VEGETABLES.

MY CARE GIVER PROVIDES SUPPORT AND OPTIONS FOR DISCUSSING SOLVINGPROBLEMS, SHE HELPS ME TO SEE + FIND FOOD + HOUSEHOLD FEMS ON THE
SHELVES AT STORES. SHE HELPS ME TO WALK AND POINT OUT HOLES OR
HUMPS SO I BONT TRIP + FALLSAS DOMBLE VISION DOES NOT ALLOW
DEPTH PERCEPTION) AS WE GO GET MY ALLERGY GHOT, MY PRESCRIPTION
MEDICATION, MY MAIL, MY BANKING DONE, MY CATS FOOD AND ALL
THAT IS NEEDED FOR MY LIVING. MY CAREGIVER IS THE ONLY HELP I HAVE.
AND SHE IS WONDERFUL!

SENIOR VAN SERVICE IS WONDERFUL TO THE ME TO DR. APPOINTMENTS. I HAVE USED THIS SERVICE TWICE TO GO TO GROCERY STORES, THE AMOUNT OF CONCENTRATION REQUIRED TO FIND ITEMS WITH MY BOUBLE VISION

CAUSED A SEIZURE EACH TIME. I'LL TRY THAT A BIT LATER.

I AM HOPING YOU ARE ABLE TO CONTINUE OFFERING THESE SERVICES.

SINCERELY, Patricia & Mishels



ID#: **1229403549** 

Name: Patricia G. Michels

DOB: 12/29/1940

Address: Patricia Michels 1704 Llano St Ste B ## 425 Santa Fe, NM 87505-5415

Phone: (505) <del>\$24-3997</del> 47(~0556 Emer Contact: **Stephen Lopez** 

Emer Contact: Stephen Lopez
Emer Phone: (505) 473-9139

TEMBERSHIP CARDS ARE NOT OFF DIAL DENTIFICATION.

INTRODUCTION-

GOOD MORNING, MY NAME IS BEN BACA.

IT IS MY UNDERSTANDING THAT THIS GATHERING IS FOR THE PURPOSE OF DISCUSSING SENIOR CENTER SERVICES.

I NEED TO LAY OUT A FOUNDATION WHY I BELIEVE SENIOR CENTER SERVICES ARE IMPERATIVE.

MY WIFE AND I HAVE BEEN MARRIED FOR 56 YEARS. I AM 79 YEAR OLD, SHE IS 78 YEARS OLD.

WE WERE LOOKING FORWARD TO THE GOLDEN YEARS. (BUT)



AFTER OUR 50<sup>TH</sup> ANNIVERSITY, I BEGAN TO NOTICE THAT MY WIFE WAS HAVING ISSUES WITH SHORT TERM MEMORY LOSS. AFTER MEDICAL EVALUATIONS. WE HAVE A DIAGNOSIS OF ALZHEIMER'S.

SINCE THAT TIME, THERE HAS BEEN A STEADY INCREASE IN THE PROGRESSION OF THIS UGLY ILLINESS OF ALZHEIMER'S

REPEATING, FORGETTING, NOT RECOGNIZING FAMILY MEMBERS, FRIENDS, WONDERING AWAY, UNABLE TO REASON WELL, PERSONAL HYGENE ISSUES, AND MANY MORE ISSUES THAT I AM SURE YOU ARE AWARE OF.

THESE ARE JUST A FEW OF THE MANY SYMPTOMS.

SIX, SEVEN YEARS BACK I WAS NOT AWARE ABOUT THIS ILLINESS. I BECAME INVOLVED WITH THE



ALZHEIMER'S ASSOCIATION AND THEIR SAVVEY CAREGIVERS PROGRAM. I NEEDED HELP ON HOW TO CARE FOR MY WIFE.

THE ALZHEIMER'S ASSOCIATION WAS AND IS STILL HELPING WITH INFORMATION, SERVICES. AND SUPPORT GROUP MEETINGS.

THE SATISTICS OF CAREGIVERS
GETTING SICK ARE HIGH!! THE
CONSTENT MESSAGE WAS TAKE CARE
OF YOURSELF SO YOU CAN CARE FOR
YOUR LOVED ONE. WELL!!!!

IN MARCH I WAS DIAGNOISED WITH PULMUNARY FIBROISIS, CANCER AND I UNDER WENT LUNG SURGERY. I STARTED CHEMO THERAPY FROM MARCH TILL JULY AND ALL ITS OTHER REQUIRMENTS.

NOW I KNEW WHTHOUT A DOUBT THAT I WAS IN NEED OF HELP.



fg. 7, 1

### THE SENIOR SCENE WE ARE THE COMSUMERS

SINCE MY WIFE AND I ARE ON A FIXED INCOME, I NEED TO KEEP A CHECK ON OUR EXPENDATURES.

THROUGH THE VARIOUS SENIORS
CENTERS IN THE SANTA FE AREA I HAVE
BECOME VERY AWARE OF THEIR
SERVICES AND UTILIZE THEM QUITE
OFTEN.

WITH THE HIGH COST, OF JUST ABOUT EVERY THING, MANY OF OUR AGED SENIORS, WITH VARIOUS ILLNESSES, PHYSICALLY, EMOTIONAL, MENTALLY DISABILITIES, OR FINANCIAL, YOU NAME THEM.

THEY NEED TO HAVE A PLACE WHERE THEY CAN EXERCISE MANY OF THEIR TALENTS. (ART, DANCE, PAINT, SING, ADMINISTRATIVE, COMPUTER,



JEWELARY MAKING, ETC. ETC. AND LIVE TO THE FULLEST. (VS) STAYING HOME AND GROWING OLD.

### AT THE SENIOR CENTERS YOU GET TO EXPERIENCE SO MANY THINGS.

### TO NAME A FEW

- BLOOD PRESSURE, BLOOD SUGAR, OXYGEN LEVEL TESTS
- SENIOR OLYMPICS
- MEDICAL INFORMATION
- OLDER AMERICAN ACT INFORMATION
- TAX AIDE
- FOSTER PARENT TUTOR PROGRAM
- MONTHLY BIRTHDAY INFORMATION
- SMART DRIVER COURSE
- ACUPUNCTURE CLINIC FOR VETERANS
- FREE HAIR CUTS
- MONTHLY DANCES
- YOGA CLASSES
- DAY TRIPS
  - FREE MOVIE DAY



- LEGAL HELP
- HEALTH AND SAFETY INFORMATION
- MIND STIMULATING ACTIVITIES ( PUZZLES, CROSSWORD, ETC.)
- BREAKFAST/LUNCH AT REASONAL PRICES FOR US.
- MEALS ON WHEELS
- TRANSPORTATION SERVICES TO DOCTOR APPOINTMENTS, FOOD SHOPPING.ETC.

ALL THESE THINGS ARE AVAILABLE TO SENIORS

I BELIEVE THAT THE SENIOR CENTERS THROUGH OUT THESE UNITED STATES IS THE BEST THING THAT HAS EVER HAPPENED TO US SENIORS.

THE PEOPLE WHO ADMINISTER ALL THESE PROGRAMS ARE TO BE APPRECIATED AND THANKED FOR THEIR UNTIREING EFFORTS.



LET US ALL SUPPORT OUR AMERICAN WAY (HELPING ONE ANOTHER) AND PASSING IT ON.

PLEASE LEAD THE WAY!!!!!! WE WILL FOLLOW

THANK YOU FOR LISTENING.

Jenjamin Jaca BENJAMIN BACA

### 3466 Cerrillos Road, #B1 Santa Fe, NM 87507 February 8, 2014

Mr. Ron J. Vialpando, Director Division of Senior Services City of Santa Fe P. O. Box 909 Santa Fe, NM 87504-0909

Re: Regarding Public Hearing on Older Americans Act: Recreation and Fitness

Dear Mr. Vialpando:

I am unable to attend the hearing on February 12. Thank you for this opportunity to comment on the Senior program in the City. I appreciate your existing fine programs. I am writing today because I want to ask you to consider two additions to the City's senior program that will benefit Santa Fe seniors.

First, I'd like to propose that the Chavez Center and other city recreational facilities that charge a membership fee to seniors become part of the Silver Sneakers Program. The program is included in some Medicare supplement and "advantage" insurance plans. A senior with Silver Sneakers coverage is eligible to participate free of direct charges in a fitness facility that is part of the Silver Sneakers network. The insurance company through Silver Sneakers pays a fee to the facility for each user.

Seniors in Santa Fe who have Silver Sneakers coverage often don't use the program now. Currently only one business in Santa Fe, Anytime Fitness, accepts users in the Silver Sneaker program. Many of us are not comfortable with Anytime Fitness. If the City recreational centers were to become part of Silver Sneakers, the City would receive fees from our insurance companies and senior residents enrolled in Silver Sneaker would not have to pay the additional membership and class fees they now pay. Also adding more Silver Sneakers facilities in Santa Fe would encourage other insurance companies who do not offer Silver Sneakers to their enrollees to include it in their future coverage. More seniors would exercise. The change would be a win-win for us all!

When I talked to Silver Sneakers, they said any facility that wants to become part of their program can apply on-line by through SilverSneakers.com and the tab for becoming a Silver Sneakers partner. If the City would like support with its application, Silver Sneakers personnel said facility users could send in letters supporting the application. I would be happy to organize that action with my fellow Santa Fe seniors if you go ahead with the application process.

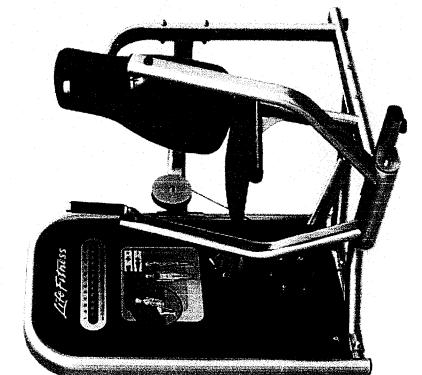
Secondly, I'd like to propose that the Chavez Center, other City recreational facilities, and our City senior centers install simpler and safer strength-training exercise equipment. I've used strength-training equipment at the Tucson YMCA made by Life Fitness. My use of the equipment for strength training showed me how successful I can be at strength training. As seniors it is our job to exercise as much and as effectively as we can to avoid slow deterioration that comes from an inactive old age. Regular strength strengthening is an important part of that exercise.

I have had difficulties, despite being instructed, using the type of strength-training equipment at the Chavez Center and the Gonzalez Center. The equipment available seems best suited to those who have had athletic experience. The Life Fitness "Circuit training" equipment is much simpler to use; non-

### **Chest Press**

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- Natural movement
- Superior feel
- Premium aesthetics
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- No set-up adjustments
- Easy-to-use controls
- Measurable progression
- Ready-to-use workouts

Contact Us



2-10-14

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\* who to stand\*

\* services from Delilah

fants formand to her

works over every well and

works really well and

MAI