



Agenda

DATE 4/11/13 TIME 9:52a
 BY Terrie Rodriguez
 SIGNED BY [Signature]

HUMAN SERVICES COMMITTEE

Friday, April 19, 2013

8:30 AM

**Santa Fe County Health And Human Services
 Conference Room
 2052 Galisteo Street
 Suite B**

1. Call to Order

2. Introduction

3. New Business

Allow all respondents to the RFP 13/26 P an opportunity to present information to the Committee. All proponents have received the schedule listed below. Discussion will follow every hearing and recommendations on funding levels will be made.

Hearing Schedule

Friday, April 19, 2013

9:00 – 9:15	Esperanza
9:20 – 9:35	Interfaith Community Shelter
9:40 – 9:55	Kitchen Angels
10:00 – 10:15	Catholic Charities
10:20 – 10:35	Literacy Volunteers
10:40 – 10:55	Food Depot
11:00 – 11:15	St. Elizabeth's Shelter
11:20 – 11:35	Solace Crisis Treatment
11:40 – 11:55	Casa Milagro
12:00 – 1:15	Lunch Break
1:20 – 1:35	Santa Fe Community Services
1:40 – 1:55	Life Link
2:00 – 2:15	La Familia
2:20 – 2:35	Farm to Table
2:40 – 2:55	Santa Fe Recovery Center
Discussion of allocations	

4. Items from the Board

5. Items from the Floor

6. Schedule Next Meeting

7. Adjournment

PERSONS WITH DISABILITIES IN NEED OF ACCOMMODATIONS, CONTACT THE CITY CLERK'S OFFICE AT 955-6520, FIVE (5) WORKING DAYS PRIOR TO MEETING DATE.

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The Hearings were held on April 19, 2013. At 9:10am Esperanza Shelter did not appear and will not be seen today.

9:20 – 9:35 Interfaith Community Shelter

Tom Ortiz, Sandra Tompkins- Executive Director, Bob Gains: This is the end of the fifth season and smoothest season at the shelter. They would like to extend the season slightly in order to accommodate the weather cold snaps, and add a half shift for the nights. The half shift would allow people to stay for one more hour, so they are not sent out into cold, dark mornings. Although it has been suggested to open year-round, the ICS doesn't have the structure to open year round. The additional funds requested are for the night staff.

ICS will be doing a fund raiser. May 3 will be the first annual benefit "Chefs Capades" with Hotel Santa Fe and about 90% is being donated.

ICS has received funding to hire an Administrator. It is a work in progress and it is working but it is not easy. The concept of the ROC has only been operating for two years and has growing pains.

The variance to bring in food is still in place and a monthly food safety training is done by the Dept of Health. They are still investigating the possibility of food preparation and DOH would like a kitchen manager to meet requirements.

9:40 – 9:55 Kitchen Angels

Tony McCarthy, Executive Director – The services have grown 20% this year and is very difficult to sustain. The Board is interested and rejuvenated to look at the plan for sustainability. Numbers have lowered because a traveling nurse who traveled to Cerrillos and Madrid and took meals has stopped that service. It is hoped that those folks are

accessing the new senior center there. How do people leave the program? Do you have a waiting list? No. People who have had surgery get better, people with MS level off and can function, some choose to leave town. With the Food Depot moving out of the space, Kitchen Angels will be making decisions about major purchases.

10:00 - 10:15 Catholic Charities

Eddie Gallegos, Michael Puccetti, Carol Tonika, Maggie Boyle – Santa Fe has 212 Dreamers with over 1200 in Alb. Santa Fe has had a burst of activity. The Immigration Reform will bring up the big numbers of people seeking legal status. If they qualify, then they are finger printed and sent to the FBI. The gathering of documentation is a long process. If Reform happens, they would have to hire staff. They refer to Somos for wage theft and they come to us with immigration concerns or issues. Free screening for DV and DACA are provided, but other services are on a sliding scale. They are working with Dept of Justice to meet the requirements of legal consultation for immigration.

10:20 – 10:35 Literacy Volunteers

Letty Naranjo-Executive Director, Patrick Carr, Kevin Moreshed, Kim Wyle, Anna Green – At the end of third quarter, City funding was used to increase the quality of tutor training and expanded to hit other areas in ESL and partnership with Federal Immigration Commission for citizenship classes. Traumatic resiliency and well researched methods are used to work with students who may have brain injury, but able to deal with life issues. The citizenship tutoring has increased with money from SFCF to have more partners and quality. We now want to support and expand the programs. Funds must be raised to cover the staff. The organization is no longer receiving National Literacy funding and the National group will not provide tutor training. The program is seeing a great increase in Citizenship classes related to Immigration Reform. The workplace program is active with seven sites. The employees receive employment and employment advancement with 133 success stories. The one-to-one attention allows for practical connections. 46% of NM is functionally illiterate. 3600 adult learners in Santa Fe.

10:40 – 10:55 Food Depot

Viola Lujan, Program Manager – The new space is wonderful and they are excited to do more things and handle more food. When contacted by sources to accept foods, they now can handle full tractor loads. How do you know who is receiving the food? Each agency reports along the lines of city requested information, with income guidelines, number of family members. The agencies who don't request information on recipients usually give small amounts of food. Food ends up being a variable in the family budget. The Thrifty Food Plan (a federal information effort) is an effort to determine what food costs.

The volunteer base has doubled and added two more schools, one with School for the Deaf, moms and tots to have younger children to learn to do volunteer work, and disabled/handicapped individuals for social training. Food safety training of 240 people by the Department of Health has occurred and will continue to be planned.

11:00 – 11:15 St. Elizabeth's Shelter

Debra Tang- Executive Director, Michael Bartlette, Jim Podesta – The rate of housing of men is 40% and in Family shelter is 60% and housing is the real goal of St. E. They strive to address why a person became homeless and then move to housing. Follow through on individuals happens with transitional housing and into Life Link supportive housing. Civic housing doesn't happen. The continuum of care from their services occurs as follows: People will come in for a meal, eventually meet with case manager and then get them into the shelter and the programs attached to the shelter. An individual service plan is developed and connections to community resources are developed and then assist participants moving into housing on their own. The best practice is to have someone in housing. The funding will be used for salaries. The donations have dropped and this year and are cutting \$150,000 from the budget. Received sequester notices and all those funds were cut by 5% and State funds have also been cut. At the men's shelter 30% of the people about 110 were on medical respite with six beds.

The managers are the folks who determine the policy because they run the day-to-day operations which must be approved by the Board and the Executive Director.

11:20 - 11:35 Solace Crisis Treatment

Maria Jose Rodriguez Cadiz- Executive Director – Solace is in the 40th year of the agency and the City of Santa Fe has supported it since 1998. The agency constantly reflects the needs of the community. The changes to the agency have occurred in order to reach the national standards. The organization is highlighting milestones to recognize the 40th year. A new store was set up without cost and will benefit the organization every year.

Solace is seeing trauma assessment for adults are co-occurring disorders and the individuals have many stressors along with a medical illness or substance abuse issue. Solace has seen people at the time of need and will start to contact the insurance companies to follow their processes to comply with the State exchange insurance companies.

11:40 – 11:55 Casa Milagro

Merly Liberman, Executive Director – Along the lines of last year's suggestions, three people have transitioned out of housing and they are now working with people both long term and short term. The health program that have been funded has improved the quality of life by leaps. The organization has chosen a person to split duties with Merly from SW College and Erica Westby-Nyquist. At the recommendation of SFCF, they are going to partner with the Life Link to do Medicaid billing for psychosocial therapy. The new regulations are that people have to be chronically homeless to enter the Casa and so many of these individuals are not as stable. Students from SW College and SF Community College are coming in to see what therapeutic living is like and gives back to our community. The Committee requested Casa use data of new people to track the success of therapeutic living environment.

12:00 – 1:15 Lunch Break

1:20 – 1:35

Santa Fe Community Services

Nancy McDonald, Executive Director – They are losing the money from HUD. NM State received less money and through October support services will only last for five years. The NM applications for Social Security income they were working on went to Oklahoma and there was not great success. They find that many individuals will get housing because of their Social Security funds. The organization will serve as a payee for some individuals to receive their SSI. The services they provide are case management, and acu-detox. At the ROC there is case management done by St. E's, Life Link, and Community Services. Nancy reported that most of their clients are not substance abusers but they not affiliated with other agencies. Nancy goes to Madrid twice a month and does food and needle exchange. Acu-detox can be done as much as every day, and she will see people three times or twice a week. It is up to individual.

1:40 – 1:55

Life Link

Carol Luna-Anderson-Executive Director, Alex Seculige, Yolanda Martinez – These are the two staff members who staff the Club and receive the City's funds. Alex is a Life Link client and has housing and after two years wanted to help the community. They work individually with clients to encourage eating healthy foods and teaches the in and out of the commercial kitchen to prepare for a job. They work with clients to develop computer skills and other programs and job searches. Yolanda worked with Life Link since January and is a Delancy Street graduate and use the tools learned there. She teaches sewing and does resumes, works in kitchen and does many groups. The number of people attending varies, but most are very grateful for the place. There may be as many as three groups at a time but the average is 22 people a day. Health is a big issue and they focus is on healthy eating on a budget. They also provide classes for walking through and prep of difficult food. Groups will do projects based on what members say they need.

In 2010, Medicare waiver would allow peer providers to be paid with those funds for people who are nationally certified. CCSS Comprehensive Community Support Services is the program that can be billed to Medicare. Recovery support service is a group that is peer led and participants are Medicare certified and billing can happen.

2:10 – 2:35

La Familia

John Cassidy- Executive Director – La Familia continues to do full spectrum health and dental services. They see 240 patients a day for all sites and compared to 140 in the ER and deliver 40% of the babies in the city. They have expanded prenatal care, diabetes and obesity and use a promatora model. John reports 1200 users of Health Care for the Homeless with 800 women. An integrated model of behavioral health services with a warm handoff to a provider. They meet with 2 full time behavioral health workers and a case manager and psychiatric oversight. UNM provided training and also provided a psychiatric nurse practioner who can prescribe medications. The organization will continue to work with UN as they are trying to provide new practioners into the community. There is a 16% increase in senior age in Medicare reimbursement. How will you work with increase in services to shorten the wait for appointments? Rather than

calling for an appointment, callers are told to come in and if they take canceled patient times. Implementing the EMR and still working on the system. The organization sees themselves scheduling differently with the EMR. La Familia wants to work with Project Access to sign up Medicare at the clinic. They are considering evening hours and Saturday. They are working with the County for a Subxon program for pregnant women

2:35 – 3:00 Farm to Table

Pam Roy, Executive Director, Eliana Piasano – Farm to Table is the fiscal agent to the Food Policy Council. The assessment for the food plan is completed. There will be three parts, first the story of how people access food, second, mapping process with GIS maps and overlays and third, the policy recommendations based on those contextual recommendations. The policy recommendations will also come with an action plan of how to implement the policy. Finally they will develop an outreach strategy for the Council and where it is best to interact with the community. The effort will be to engage with the Pueblo people in SF County and how to work with land use and needs of everyone in the County. When doing the assessment, it was determined that we could not dig deep enough but if we bring in people to work on an advisory group who can give information and could be recruits for the Council. This allows people to give information on a less formal level. The policy work is not always easy especially when dealing with legislation and other food policy groups around the state.

Water and the current drought are getting very critical and the Food Policy Council is getting involved. They are working on the SF County plan to more reasonably look at livelihood and water use, definition of water rights. Regulations and overarching codes are very old and must be modernized.

3:30 – 3:55 Santa Fe Recovery Center

Dr. Yolanda Briscoe, Executive Director, Sylvia Barela, Operations Officer –
The population of monolingual persons continues to grow and it is very important to develop materials in Spanish. Alcohol is still the number one killer in our community with 1800 related deaths. The educational aspects are very important and the outcomes are being collected to prove that this makes a difference.

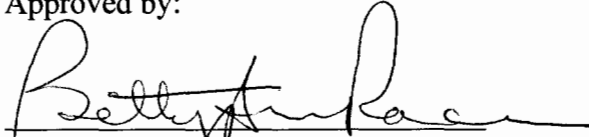
The acupuncture is preliminary in the residency program. In the last six months acupuncture is now a group therapy and allows for more use. It is an ear detox protocol and the DOM can also address other pain issues. Participation rates are up with groups and now it would be good to track the completion rates of people for the entire program.

The SFCC sends nurses to do rotations at the Center and work with patients to learn about persons with addictions. Pain management is a significant issue for sober clients and if they have experienced acupuncture they may use acupuncture and not resort to narcotics for pain relief.

The recidivism rate is somewhat difficult because not many clients will get back into residential program. There is a high recidivism at 60-70% who will relapse. There is an outpatient plan and it is very carefully examined to see if a person is a good candidate.

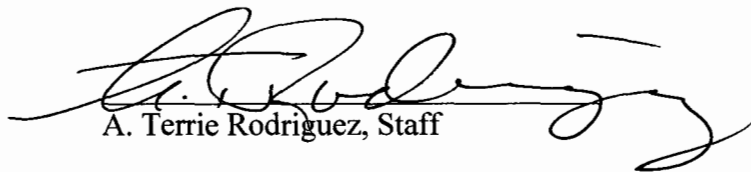
They prioritize SF County residents coming out of the Sobering Center, but there is a wait list of about 4 to 6 weeks. There is a 23 bed facility with the State funding 11 beds and the County funds two beds and the rest must be filled with paying people. Then they direct people to the outpatient program and to the lower levels of care.

Approved by:



Betty Ann Rose, Chair

Respectively submitted by:



A. Terrie Rodriguez, Staff