



Agenda

CITY CLERK'S OFFICE

DATE 6-21-12 TIME 10:07 am

SERVL BY Jim Bulthuis

RECEIVED BY [Signature]

TRANSIT ADVISORY BOARD MEETING

TUESDAY, JUNE 26, 2012

5:00 PM – 7:00 PM

SANTA FE TRAILS FACILITY

2931 RUFINA STREET

CALL TO ORDER

ROLL CALL

APPROVAL OF AGENDA

APPROVAL OF MEETING MINUTES: MAY 22, 2012

PUBLIC COMMENT:

ACTION ITEMS:

1. ENDORSEMENT OF CITY COUNCIL RESOLUTION: ENDORSING EFFORTS TO MAINTAIN THE AMTRAK SOUTHWEST CHIEF PASSENGER SERVICE THROUGH LAMY (SANTA FE), NEW MEXICO
2. ENDORSEMENT OF PROPOSED CITY COUNCIL RESOLUTION: EXTENDING "FREE FARES" TO ALL TRANSIT SERVICES PERFORMED BY SANTA FE TRAILS AND FUNDED BY THE NORTH CENTRAL REGIONAL TRANSIT DISTRICT (NCRTD) THROUGH THE REGIONAL TRANSIT TAX
3. APPROVAL OF SYSTEM IDENTIFICATION DESIGN(S) FOR IMPLEMENTATION: ROOF MOUNT CNG TANK COVERS

DISCUSSION ITEMS:

1. REPORT ON SYSTEM RIDERSHIP: SANTA FE TRAILS AND SANTA FE RIDE
2. DISCUSSION OF YOUTH RIDERSHIP AND SAFETY CONSIDERATIONS
3. REPORT ON CAPITAL PROJECTS: REVIEW APPROVED ART DESIGN FOR BENCH/SHELTER PROJECT
4. REVIEW OF SPECIAL SERVICES PLANNED FOR SUMMER 2012
5. MEETING REMINDER: PROPOSED SANTA FE RIDE SUBSCRIPTION TRIP RESERVATION POLICY REVISION
6. NCRTD UPDATE: JIM WEST TRANSIT FACILITY RIBBON CUTTING SCHEDULED FOR AUGUST 17TH

PUBLIC COMMENT

ADJOURN

Persons with disabilities in need of accommodations, contact the City Clerk's office at 955-6520, five (5) working days prior to meeting date.

Transit
Advisory
Board
Meeting

June 26

2012

DRAFT UNTIL APPROVED
SUBMITTED BY FRAN LUCERO, STENOGRAPHER

Fran Lucero

MINUTES

TRANSIT ADVISORY BOARD INDEX

6/26/12

1. Call to Order	The Meeting was called to order by the chair at 5:00 pm	Page 1
2. Roll Call	A quorum was declared by roll call.	Page 1
3. Approval of Agenda	Councilor Calvert moved for approval of agenda as presented, second by Mr. Whitbeck, motion carried by unanimous voice vote.	Page 1
4. Approval of Minutes: May 22, 2012	Councilor Calvert moved for approve of minutes as presented, second by Ms. Maslar, motion carried by unanimous voice vote.	Page 1
5. Public Comment(s)	Constituent Letter presented to the Board.	Page 1
ACTION ITEMS: 1. ENDORSEMENT OF CITY COUNCIL RESOLUTION: ENDORSING EFFORTS TO MAINTAIN THE AMTRAK SOUTHWEST CHIEF PASSENGER SERVICE THROUGH LAMY (SANTA FÉ) NEW MEXICO. 2. ENDORSEMENT OF PROPOSED CITY COUNCIL RESOLUTION: EXTENDING "FREE FARES" TO ALL TRANSIT SERVICES PERFORMED BY SANTA FÉ TRAILS AND FUNDED BY THE NORTH CENTRAL REGIONAL TRANSIT DISTRICT (NCRTD) THROUGH THE REGIONAL TRANSIT TAX. 3. APPROVAL OF SYSTEM IDENTIFICATION DESIGN(S) FOR IMPLEMENTATION: ROOF MOUNT CNG TANK	MS. MASLAR MOVED TO ENDORSE THE CITY RESOLUTION, SECOND BY MS. BLECK, MOTION CARRIED BY UNANIMOUS VOICE VOTE. COUNCILOR CALVERT MOVED THAT WE BRING THE RESOLUTION BACK WITH ADDITIONAL INFORMATION TO NEXT MEETING – AUGUST, 2012, SECOND BY MS. MASLAR, MOTION CARRIED BY UNANIMOUS VOICE VOTE. COUNCILOR CALVERT MOVED TO APPROVE THE DESIGN AND IF THERE ARE SOME MODIFICATIONS ON SIZE THAT NEED TO BE MADE STAFF SHOULD ACCOMPLISH THIS, SECOND BY MS. MASLAR, MOTION CARRIED BY UNANIMOUS VOICE VOTE.	Page 2-3

TRANSIT ADVISORY BOARD INDEX

6/26/12

COVER.		
DISCUSSION ITEMS	Informational, no formal action taken.	3-5
6. Public Comment 7. Adjournment	Transit Board, the meeting was adjourned at 6:45 pm Signature Page	Page 5

**TRANSIT ADVISORY BOARD MEETING
TUESDAY, JUNE 26, 2012
5:00 PM – 6:45 PM
SANTA FE TRAILS FACILITY
2931 RUFINA STREET, SANTA FE, NM**

CALL TO ORDER

THE MEETING WAS CALLED TO ORDER BY THE CHAIR AT 5:00 PM. A QUORUM WAS DECLARED BY ROLL CALL.

ROLL CALL

Present:

Colin Messer, Chair
Aurore Bleck
Chris Calvert
Susan Maslar
Cindy Montoya
John Whitbeck
Don Bell

Not Present:

James Bradbury
Garrett Robinson

Staff Present:

Jon Bulthuis

Others Present:

Fran Lucero, Stenographer

APPROVAL OF AGENDA

COUNCILOR CALVERT MOVED FOR APPROVAL OF AGENDA AS PRESENTED, SECOND BY MR. WHITBECK, MOTION CARRIED BY UNANIMOUS VOICE VOTE.

APPROVAL OF MEETING MINUTES - MAY 22, 2012

Councilor Calvert moved to approve minutes as presented, second by Ms. Maslar, motion carried by unanimous voice vote.

Public Comment

Dave McQuarie, No comments.

Ms. Bleck read a letter from a constituent regarding riding the bus during this season of high temperatures. The constituent recommended that the buses should be parked in the shade or keep the vehicle running to ensure that the vehicle doesn't get too hot, no matter where the vents are. It was recommended that the buses be cooled down before the passenger's board. The constituent

further commented that she cannot always schedule rides during cooler hours. She felt that the response and understanding of the concern by Santa Fe Ride was not handled well. (Exhibit C)

For those who have health concerns it would be considerate for them to have the bus cooled. Mr. Bulthuis will address this concern with the drivers.

Ms. Maslar said that the CNG busses do not have vents in the back. Mr. Bulthuis was thankful for the information and will share with the manufacturer.

Action Items:

1. ENDORSEMENT OF CITY COUNCIL RESOLUTION: ENDORSING EFFORTS TO MAINTAIN THE AMTRAK SOUTHWEST CHIEF PASSENGER SERVICE THROUGH LAMY (SANTA FÉ), NEW MEXICO

THE CHAIR DISTRIBUTED A MAP AROUND SHOWING THE PROPOSED ROUTE. (RATON AND TRANSCON). THE RATIONALE FOR THIS REQUEST IS RELATED TO OPERATIONAL EXPENSES.

MS. MASLAR MOVED TO ENDORSE THE CITY RESOLUTION, SECOND BY MS. BLECK, MOTION CARRIED BY UNANIMOUS VOICE VOTE.

2. ENDORSEMENT OF PROPOSED CITY COUNCIL RESOLUTION: EXTENDING “FREE FARES” TO ALL TRANSIT SERVICES PERFORMED BY SANTA FE TRAILS AND FUNDED BY THE NORTH CENTRAL REGIONAL TRANSIT DISTRICT (NCRTD) THROUGH THE REGIONAL TRANSIT TAX

MR. BULTHUIS SAID THEY HAVE MADE A REQUEST TO NCRTD FOR SPECIAL EVENT FUNDING. THIS YEAR THEY DID NOT GO THROUGH THE RPA AS THEY ARE NOT ACTIVE RIGHT NOW; THEY WENT DIRECTLY TO SANTA FE COUNTY AND THROUGH THE CITY. SANTA FE COUNTY FOUND THAT THERE WAS INCONSISTENCY IN THE SPECIAL SERVICES FARE POLICY. SERVICES THAT WE PROVIDE ARE REIMBURSED BY RTD. MANAGEMENT FEELS THAT WE SHOULD CHARGE FARES FOR EVERYONE OR WE DON'T CHARGE AT ALL. CLARIFICATION IS THAT THESE ARE SPECIAL EVENT FARES. WE BILL RTD AND THE COUNTY IS SAYING THAT TRANSIT SHOULD NOT CHARGE FARES AND BILL RTD.

THERE ARE SPANISH AND INDIAN MARKET, ZOZOBRA NIGHT AND CANYON RD. FAROLITO WALK THAT WE CHARGE FARES FOR. MR. BULTHUIS CLARIFIED THAT ZOZOBRA NIGHT SERVICE IS FOR EXTENDED HOURS.

COUNCILOR CALVERT ASKED IF A CHOICE HAD TO BE MADE BETWEEN EXTENDING NO CHARGE FOR SPECIAL EVENTS AND/OR BILLING RTD WHAT WOULD BE THE CHOICE. MR. BULTHUIS SAID THE SMART CHOICE IS TO BILL NCRTD AS IT SUPPORTS THE OPERATIONAL COSTS. THERE IS NO ISSUE WITH REIMBURSEMENT FROM NCRTD ON OPERATIONAL COSTS BUT THE QUESTION IS RELATED TO CHARGING THE FARES FOR THESE SPECIAL EVENTS.

WE STOPPED SERVICE ON THE 4TH OF JULY THEREFORE WE DO NOT PROVIDE SERVICE FOR THE PANCAKE BREAKFAST.

MUSIC ON THE HILL IS OUTSIDE OF THIS RESOLUTION AS THEY DO NOT BILL NCRTD. SERVICE IS PROVIDED BETWEEN THE EVENT SITE AND THE TRANSIT PARKING LOT WITH NO CHARGE. ONE BUS IS RUN FOR THIS EVENT. THIS SERVICE HAS BEEN RUNNING FOR APPROXIMATELY 2-3 YEARS. DECISION TO PROVIDE THIS SERVICE WAS APPROVED BY THE CITY ADMINISTRATION.

WINE AND CHILE FESTIVAL PASSENGERS ARE CHARGED. FOLK ART MARKET, NO CHARGE.

COUNCILOR CALVERT REQUESTED FROM STAFF A COMPLETE LIST INDICATING WHO IS CHARGED A FEE AND NOT AND WHO DO WE GET REIMBURSED FOR? STAFF WILL FOLLOW UP ON THIS REQUEST.

COUNCILOR BUSHE IS THE RTD REPRESENTATIVE AND SHE WILL BE APPROACHED AS A SPONSOR FOR THIS RESOLUTION. COUNCILOR CALVERT WOULD LIKE TO BE ADVISED OF HER RESPONSE IS IN ORDER TO CONSIDER SPONSORSHIP.

THE SANTA FE COUNTY COMMISSIONERS WOULD LIKE TO HAVE ACTION ON THIS RESOLUTION FOR THIS SEASON.

COUNCILOR CALVERT MOVED THAT WE BRING THE RESOLUTION BACK WITH ADDITIONAL INFORMATION TO NEXT MEETING – AUGUST, 2012, SECOND BY Ms. MASLAR, MOTION CARRIED BY UNANIMOUS VOICE VOTE.

3. APPROVAL OF SYSTEM IDENTIFICATION DESIGN(S) FOR IMPLEMENTATION: ROOF MOUNT CNG TANK COVERS

MR. BELL HAS BROUGHT FORTH A DESIGN THAT IS VERY CLOSE TO THE APPROXIMATE MEASUREMENTS BUT WAS NOT AVAILABLE FROM THE CITY GRAPHIC DEPARTMENT FOR CONSIDERATION AT THIS MEETING.

COUNCILOR CALVERT MOVED TO APPROVE THE DESIGN AND IF THERE ARE SOME MODIFICATIONS ON SIZE THAT NEED TO BE MADE STAFF SHOULD ACCOMPLISH THIS, SECOND BY Ms. MASLAR, MOTION CARRIED BY UNANIMOUS VOICE VOTE.

DISCUSSION ITEMS:

1. REPORT ON SYSTEM RIDERSHIP: SANTA FÉ TRAILS AND SANTA FÉ RIDE

REPORT INCLUDED IN PACKET, NO QUESTIONS FROM THE BOARD. RIDERSHIP IS UP AND BOARD IS PLEASED WITH THE TOTALS. MR. BULTHUIS SAID THAT WE ARE ON TRACK TO HIT THE ONE MILLION MARK THIS YEAR. IT WOULD BE NICE TO SELECT THE PERSON AND HAVE THIS PUBLICIZED. THIS WOULD HAPPEN IN DECEMBER WHEN WE WILL ALSO BE CELEBRATING 20 YEARS OF SERVICE. THE BOARD AND STAFF WILL CONTINUE DISCUSSION AND PLANNING FOR A DECEMBER CELEBRATION AT THE AUGUST MEETING. YOUTH RIDERSHIP HAS MADE A BIG DIFFERENCE IN OUR RIDERSHIP. SANTA FE RIDE IS VERY STABLE. (EXHIBIT A & B)

2. DISCUSSION OF YOUTH RIDERSHIP AND SAFETY CONSIDERATIONS

MS. MONTOYA BROUGHT FORTH INFORMATION RELATED TO THE STUDENTS NOT FEELING SAFE WHEN RIDING THE BUS AND SAID THAT THE MAIN CONCERN IS FEAR OF OTHER PASSENGERS TREATMENT, NOT FROM THE DRIVERS. IT WAS ASKED IF THE STUDENTS REPORT THEIR CONCERNS TO THE DRIVER AND THE ANSWER WAS NO IN FEAR OF RETALIATION FROM THE PASSENGER WHO IS CAUSING THE FEAR. QUESTION: HOW DO YOUTH REPORT COMPLAINTS AND FEEL SAFE WHEN THEY REPORT THE CONCERN? THE SCHOOL SYSTEM ENCOURAGES THE YOUTH TO RIDE THE BUS. COMPLAINTS ARE BEING BROUGHT FORTH TO THE PRINCIPAL OF THE SCHOOL AND THEY ARE NOT FEELING SAFE RIDING THE BUS. THEY ARE ISOLATED CONCERNS AND IN MOST CASES THEY DON'T VOICE THEIR CONCERN OR MAKE A FORMAL WRITTEN COMPLAINT.

IT WAS ASKED IF THEY COULD VOICE THEIR COMPLAINT THROUGH THE SCHOOL AND IN TURN REPORT IT TO SANTA FE RIDE. YOUTH ARE ENCOURAGED TO BE ADVOCATES FOR THEMSELVES. IT WAS RECOMMENDED THAT THEY FILE A COMPLAINT ELECTRONICALLY AS MANY OF OUR YOUTH ARE VERY COMPUTER LITERATE. THERE HAVE NOT BEEN COMPLAINTS ABOUT THE DRIVER BUT MORE SO THE PASSENGERS.

IT WAS ALSO RECOMMENDED THAT IF WE COULD GET A STUDENT ON THE TRANSIT BOARD THIS WOULD BE VERY HELPFUL.

MR. BULTHUIS ENCOURAGED THAT CONCERNS AND COMPLAINTS BE SENT BY E-MAIL OR CALLING IN. THE POLICE DEPARTMENT MAY WANT MORE INFORMATION IF AN ASSAULT TAKES PLACE. IF THERE IS BAD BEHAVIOR AND IT ISN'T AGAINST THE LAW IT MAKES IT HARDER TO ENFORCE. IN ALL CASES ACTION IS TAKEN TO PROTECT THE RIDER AND TO ASSURE THAT ENFORCEMENT IS FOLLOWED UP ON.

IT WAS ALSO DISCUSSED AND IMPORTANT TO GAGE THE EXPECTATIONS FROM THE STUDENTS. WHAT DO THEY FEEL IS AN ACCEPTABLE RESPONSE AND ACTION TAKEN? IN MOST CASES AGAIN, IT IS IMPORTANT TO HAVE THE SANTA FE POLICE DEPARTMENT INVOLVED IF THERE IS ANY TYPE OF ASSAULT IN ORDER TO ENFORCE THE ACTION NEEDED. MR. BULTHUIS SAID THAT THEY CANNOT PROHIBIT ANYONE FROM RIDING THE BUS WITHOUT FOLLOWING THE PROPER PROCEDURE AND HAVING IT SUBSTANTIATED.

THE CHAIR SAID THAT IT IS IMPORTANT TO KNOW THE BUS NUMBER, ROUTE NUMBER, TIME, DRIVERS' NAME AND A SMALL DESCRIPTION OF WHAT HAS HAPPENED. IT WAS ALSO SUGGESTED THAT MAYBE A RACK CARD BE PUT IN THE BUSES LETTING THE STUDENTS KNOW WHO TO CONTACT FOR HELP. MR. BULTHUIS WILL WORK ON CREATING THIS CARD.

THE PRINCIPAL SAID THAT SHE WILL DO TRAINING WITH THE STUDENTS WHEN THEY START THE NEW SCHOOL YEAR. IT WAS REITERATED THAT THE BIGGEST COMPLAINT FROM THE STUDENT'S WAS PHYSICAL ABUSE FROM THE PASSENGERS AND FEAR. THIS RESULTS IN THEM NOT RIDING THE BUS AT ALL WHICH CAUSES A HARDSHIP FOR THEIR TRANSPORTATION.

THE CHAIR DID REITERATE THAT THERE ARE 8 CAMERAS ON THE BUS AND IF THERE IS AN INCIDENT REPORTED THE TAPES WILL BE REVIEWED. IT MIGHT BE HELPFUL TO MAKE NOTICE IN THE BUS TO LET EVERYONE KNOW THAT THE CAMERAS ARE WORKING.

3. REPORT ON CAPITAL PROJECTS: REVIEW APPROVED ART DESIGN FOR BENCH/SHELTER PROJECT

MR. BULTHUIS INFORMED THE BOARD THAT THEY HAVE AN APPROVED ART DESIGN FROM ART AND PUBLIC PLACES WHO APPROVED THE ARTIST RENDERING. MR. BULTHUIS WILL SEND THE DESIGN TO THE BOARD MEMBERS BY E-MAIL. ONE OF THE DESIGNS IS TRADITIONAL AND THE OTHER IS A MODERN DESIGN.

MR. BULTHUIS WILL BRING INFORMATION FOR LOGO DESIGN TO THE AUGUST MEETING.

4. REVIEW OF SPECIAL SERVICES PLANNED FOR SUMMER 2012

COVERED UNDER #2, ACTION ITEMS.

5. MEETING REMINDER: PROPOSED SANTA FÉ RIDE SUBSCRIPTION TRIP RESERVATION POLICY REVISION

A PUBLIC COMMENT MEETING WILL BE HELD AT THE CONVENTION CENTER AND ONE ON THE SOUTHSIDE ON JULY 24-25, 2012. THE CHAIR ASKED MR. BELL IF HE WOULD COVER THE MEETING ON THE 24TH OF JULY AT 5:00 PM. JULY 25TH PUBLIC COMMENT MEETING WILL BE AT 1:00 PM. MR. BULTHUIS WILL WORK THROUGH THE CITY CLERK TO DETERMINE THE POSTING OF THE MEETINGS. THE RIDERS WILL BE CONTACTED BY POST CARD ON THE DATE AND TIME OF THE MEETINGS. THE CHAIR AND MR. BULTHUIS WILL CONTINUE DISCUSSION ON THE PLANNING OF THIS MEETING.

A STENOGRAPHER WILL BE NEEDED FOR THE TWO MEETINGS.

6. NCRTD UPDATE: JIM WEST TRANSIT FACILITY RIBBON CUTTING SCHEDULED FOR AUGUST 17TH

THIS FACILITY IS LOCATED IN ESPANOLA. MR. BULTHUIS WILL SEND ADDITIONAL INFORMATION AND SPECIFICS ON THIS RIBBON CUTTING CEREMONY AS THE INVITATION HAS NOT YET BEEN RELEASED.

PUBLIC COMMENT

MARY: TRAINING – IS THERE AN OUTLINE THAT THE MAYOR’S COMMITTEE ON DISABILITY COULD SEE FROM THE RECENT TRAINING? MR. BULTHUIS SAID THEY JUST HELD A MEETING ON FRIDAY AND HE WILL GET A COPY OF THE WORKBOOK TO DAVE MCQUARIE AND TO MARY.

MS. MASLAR SAID THAT SANTA FE RIDE USE TO DO A PROGRAM FOR THE INDEPENDENT LIVING CENTERS. KINGSTON WOULD LIKE SOMEONE TO COME OUT AND SPEAK TO THEM TO INCLUDE A DRIVER FOR SANTA FE TRAILS AND SANTA FE RIDE TO LET THEM KNOW ABOUT THE SERVICES PROVIDED. MS. MASLAR ENCOURAGE THAT OTHER INDEPENDENT LIVING CENTERS BE CONTACTED WITH SERVICE INFORMATION. SANTA FE IS BEING REPRESENTED AS A POPULAR LOCATION FOR SENIOR RETIREMENT.

ADJOURN

There being no further business to discuss for the Transit Advisory Board, the Chair called for adjournment at 6:45 pm.

Signature Page

Colin Messer, Chair

Fran Lucero, Stenographer

RIDERSHIP BY ROUTE

MAY 2012

DATE	DAY	Route 1	Route 2	Route 4	Route 5	Route 6	Route M	Route 21	Route 22	Route 23	Route 26	TOTAL
01-May-12	TU	830	2189	486	245	363	91	114	107	475	44	4944
02-May-12	WE	474	1780	448	108	117	49	110	136	256	21	3499
03-May-12	TH	0	347	0	0	0	0	14	0	2	0	363
04-May-12	FR	705	2388	802	421	480	156	74	166	463	40	5695
05-May-12	SA	104	1950	319	117	153	67	0	0	113	52	2875
06-May-12	SU	284	702	145	0	0	42	0	0	54	40	1267
07-May-12	MO	426	1370	484	114	157	50	122	30	148	10	2911
08-May-12	TU	0	393	0	1	9	2	0	0	2	0	407
09-May-12	WE	666	3129	919	152	157	52	234	265	478	41	6093
10-May-12	TH	693	1642	278	227	194	57	85	102	193	29	3500
11-May-12	FR	203	1530	613	138	202	76	114	72	174	45	3167
12-May-12	SA	266	1498	103	67	67	103	0	0	101	19	2224
13-May-12	SU	76	522	90	36	32	46	76	0	59	21	958
14-May-12	MO	495	1636	407	158	153	64	101	73	244	16	3347
15-May-12	TU	546	1818	393	194	224	92	112	132	178	52	3741
16-May-12	WE	409	1731	505	434	353	172	100	73	250	32	4059
17-May-12	TH	443	1505	373	194	140	59	111	38	167	12	3042
18-May-12	FR	544	949	344	180	175	79	0	49	245	26	2591
19-May-12	SA	206	1270	311	99	77	87	0	0	102	14	2166
20-May-12	SU	67	516	106	0	0	15	0	0	50	23	777
21-May-12	MO	579	1801	272	158	164	42	130	31	187	15	3379
22-May-12	TU	542	1584	500	100	180	47	90	32	299	33	3407
23-May-12	WE	452	1709	222	222	313	85	70	0	121	20	3214
24-May-12	TH	263	1284	448	155	169	59	69	0	62	47	2556
25-May-12	FR	500	2508	347	122	142	32	55	46	374	12	4138
26-May-12	SA	107	1013	129	64	97	16	0	0	76	36	1538
27-May-12	SU	125	682	94	0	0	5	0	0	94	32	1032
28-May-12	MO	0	0	0	0	0	0	0	0	0	0	0
29-May-12	TU	513	1647	510	130	183	38	55	83	261	0	3420
30-May-12	WE	400	1828	506	230	254	92	68	33	287	69	3767
31-May-12	TH	409	1707	482	131	160	27	94	32	237	23	3302
DATE	DAY	Route 1	Route 2	Route 4	Route 5	Route 6	Route M	Route 21	Route 22	Route 23	Route 26	TOTAL
Totals		11327	44628	10636	4197	4715	1802	1998	1500	5752	824	87379
Average		365	1440	343	135	152	58	64	48	186	27	2819
Ratio		12.96	51.07	12.17	4.80	5.40	2.06	2.29	1.72	6.58	0.94	100.00

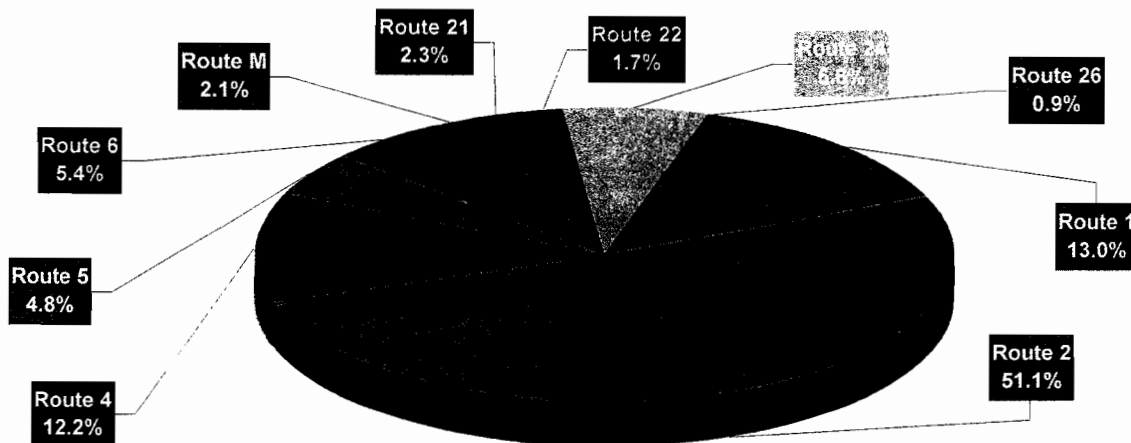


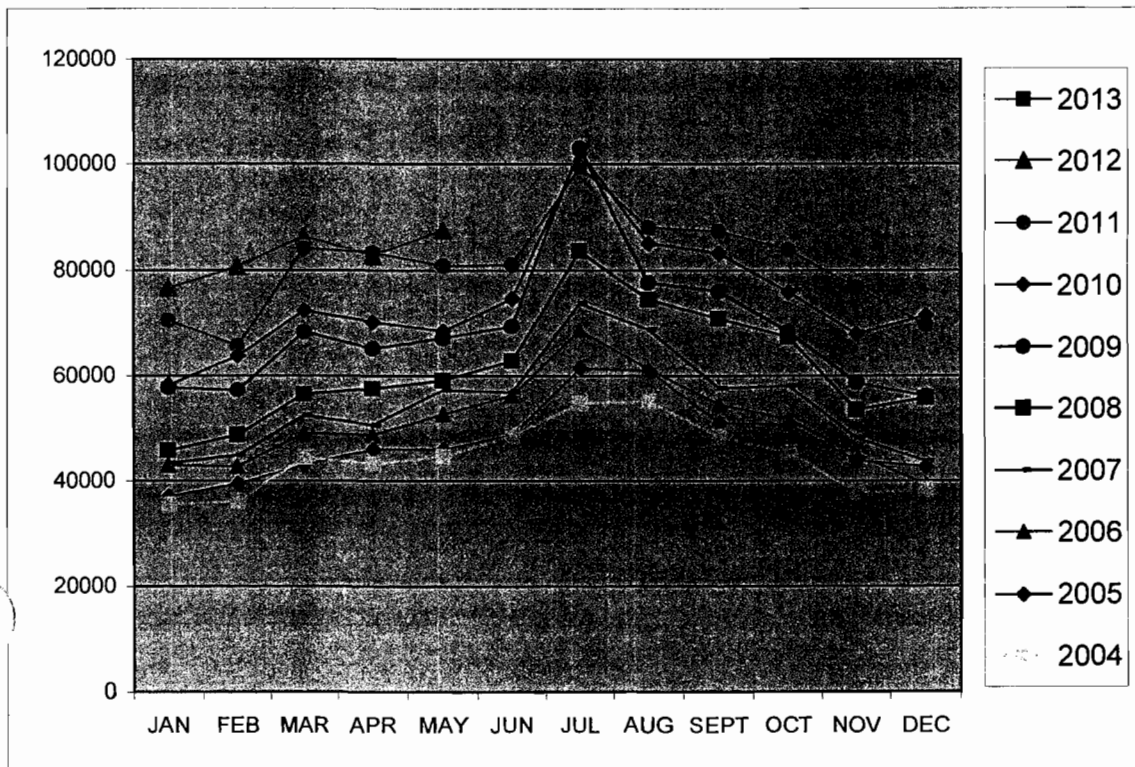
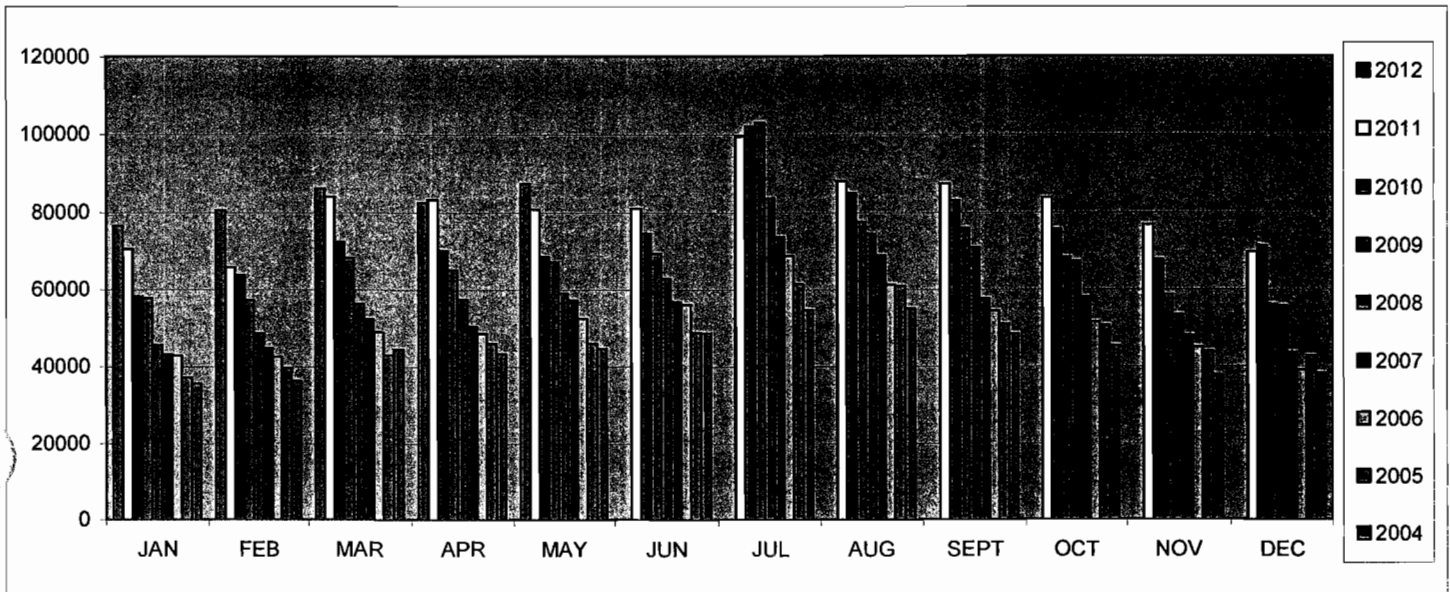
Exhibit A

Monthly Farebox Analysis MAY 2012

DATE	DAY	FAREBOX REPORT	REVENUE DEPOSIT	VARIANCE	RUN BAL	RIDERSHIP	AVE FARE DEP/RIDER	PEM DEPOSITS
01-May-12	TU	\$1,765.95	\$1,733.85	-32.10	-32.10	4944	\$0.35	\$1,212.00
02-May-12	WE	\$1,034.94	\$1,002.25	-32.69	-64.79	3499	\$0.29	\$0.00
03-May-12	TH	\$100.00	\$100.00	0.00	-64.79	363	\$0.28	\$0.00
04-May-12	FR	\$1,896.97	\$1,896.97	0.00	-64.79	5695	\$0.33	\$0.00
05-May-12	SA	\$1,184.10	\$1,184.10	0.00	-64.79	2875	\$0.41	\$0.00
06-May-12	SU	\$448.09	\$414.75	-33.34	-98.13	1267	\$0.33	\$0.00
07-May-12	MO	\$970.32	\$997.38	27.06	-71.07	2911	\$0.34	\$0.00
08-May-12	TU	\$118.75	\$118.75	0.00	-71.07	407	\$0.29	\$0.00
09-May-12	WE	\$2,002.02	\$1,903.42	-98.60	-169.67	6093	\$0.31	\$0.00
10-May-12	TH	\$979.46	\$926.56	-52.90	-222.57	3500	\$0.26	\$0.00
11-May-12	FR	\$1,062.45	\$1,062.45	0.00	-222.57	3167	\$0.34	\$647.50
12-May-12	SA	\$880.65	\$880.65	0.00	-222.57	2224	\$0.40	\$0.00
13-May-12	SU	\$399.53	\$396.35	-3.18	-225.75	958	\$0.41	\$0.00
14-May-12	MO	\$1,131.46	\$1,151.90	20.44	-205.31	3347	\$0.34	\$0.00
15-May-12	TU	\$1,259.82	\$1,195.77	-64.05	-269.36	3741	\$0.32	\$450.00
16-May-12	WE	\$1,399.37	\$1,347.37	-52.00	-321.36	4059	\$0.33	\$0.00
17-May-12	TH	\$862.50	\$862.50	0.00	-321.36	3042	\$0.28	\$195.00
18-May-12	FR	\$689.51	\$689.51	0.00	-321.36	2591	\$0.27	\$0.00
19-May-12	SA	\$699.15	\$699.15	0.00	-321.36	2166	\$0.32	\$0.00
20-May-12	SU	\$300.66	\$300.66	0.00	-321.36	777	\$0.39	\$0.00
21-May-12	MO	\$1,111.24	\$1,111.45	0.21	-321.15	3379	\$0.33	\$0.00
22-May-12	TU	\$973.74	\$1,004.87	31.13	-290.02	3407	\$0.29	\$0.00
23-May-12	WE	\$1,034.48	\$1,033.23	-1.25	-291.27	3214	\$0.32	\$0.00
24-May-12	TH	\$756.46	\$756.46	0.00	-291.27	2556	\$0.30	\$0.00
25-May-12	FR	\$1,351.21	\$1,351.21	0.00	-291.27	4138	\$0.33	\$0.00
26-May-12	SA	\$516.58	\$516.58	0.00	-291.27	1538	\$0.34	\$0.00
27-May-12	SU	\$287.38	\$323.31	35.93	-255.34	1032	\$0.31	\$0.00
28-May-12	MO	\$0.00	\$0.00	0.00	-255.34	0	\$0.00	\$0.00
29-May-12	TU	\$1,160.15	\$1,163.04	2.89	-252.45	3420	\$0.34	\$60.00
30-May-12	WE	\$1,347.47	\$1,344.71	-2.76	-255.21	3767	\$0.36	\$0.00
31-May-12	TH	\$1,058.87	\$1,058.87	0.00	-255.21	3302	\$0.32	\$280.00
		\$0.00	\$0.00	0.00				
		\$28,783.28	\$28,528.07	-255.21		87379		\$2,844.50
			\$2,844.50 PEM Pass Sales					
TOTAL REVENUE			\$31,372.57		-0.09% Variance/Total Deposit			

	2013	2012	2011	2010	2009	2008	2007	2006	2005	2004
JAN		76524	70567	58231	57743	45673	43248	42916	37171	35617
FEB		80576	65767	63709	57250	48643	44848	42636	39626	36256
MAR		86131	84068	72363	68273	56377	52355	48980	43113	44583
APR		82570	83316	70188	65127	57484	50537	48675	46120	43339
MAY		87379	80866	68477	67152	59057	57224	52539	46136	44731
JUN			81039	74612	69397	62831	56814	56116	48839	48729
JUL			99502	102129	103136	83616	73736	68739	61393	54697
AUG			88084	84947	77610	74466	68789	61262	60816	55005
SEPT			87375	83055	75945	70910	57613	54443	50972	48405
OCT			83769	75757	68367	67353	58024	51565	50679	45478
NOV			76846	67860	58636	53416	48092	45051	43930	37842
DEC			69665	71421	56097	55670	43669	39137	42769	38256

ANN TLS 0 413180 970864 892749 824733 735496 654949 612059 571564 532938



OCT	83769
NOV	76846
DEC	69665
JAN	58231
FEB	63709
MAR	72363
APR	70188
MAY	68477
JUN	74612
JUL	102129
AUG	84947
SEPT	83055
Total	907991



SANTA FE RIDE

May 1, 2012

On-Time Performance

2008	On Time %	2009	On Time %	2010	On Time %	2011	On Time %	2012	On Time %
Jan-08	80.62	Jan-09	91.00	Jan-10	89.30	Jan-11	89.20	Jan-12	90.16
Feb-08	83.01	Feb-09	89.45	Feb-10	90.42	Feb-11	88.06	Feb-12	92.70
Mar-08	80.32	Mar-09	88.71	Mar-10	89.82	Mar-11	90.51	Mar-12	94.26
Apr-08	82.10	Apr-09	89.60	Apr-10	92.29	Apr-11	88.08	Apr-12	92.92
May-08	82.64	May-09	87.35	May-10	91.81	May-11	88.63	May-12	94.47
Jun-08	85.80	Jun-09	87.37	Jun-10	91.86	Jun-11	90.57		
Jul-08	86.59	Jul-09	86.34	Jul-10	92.27	Jul-11	90.61		
Aug-08	85.61	Aug-09	88.65	Aug-10	91.71	Aug-11	91.75		
Sep-08	87.55	Sep-09	89.16	Sep-10	90.11	Sep-11	92.74		
Oct-08	87.30	Oct-09	88.86	Oct-10	90.21	Oct-11	91.16		
Nov-08	91.06	Nov-09	90.44	Nov-10	89.44	Nov-11	92.16		
Dec-08	88.61	Dec-09	87.24	Dec-10	90.11	Dec-11	92.87		

Santa Fe Ride Ridership

	2008	2009	2010	2011	2012
January	3089	2941	2551	2784	2827
February	3273	2784	2661	2698	2884
March	2824	2984	2943	2993	3116
April	2929	2816	2852	2831	3057
May	2838	2850	2629	2754	2850
June	2882	2703	2810	2740	
July	3134	2801	2719	2575	
August	3065	3000	2943	3174	
September	2952	3070	3073	3147	
October	3244	3142	2941	3319	
November	2787	2542	2731	3031	
December	2813	2568	2674	2725	

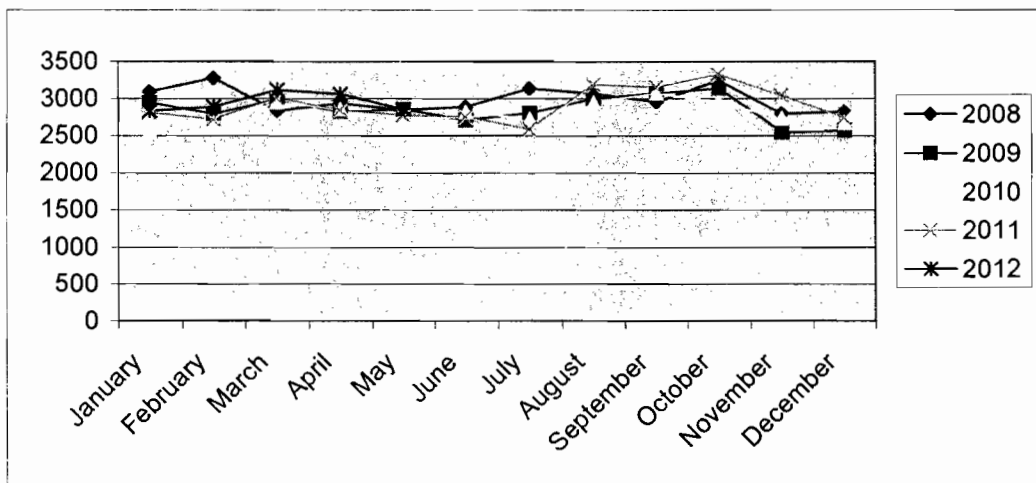


Exhibit B

**Maximum Service Vehicles**

01 Vehicles operated in annual maximum service (VOMS)

12

02 Vehicles available for annual maximum service

44

Periods of Service

03 Time service begins

6:00

7:57

8:13

04 Time service ends

22:00

19:42

18:30

Service Supplied

06 Vehicles in operation

11

4

4

11 Total actual vehicle miles

997

382

353

24890

12 Total actual vehicle revenue miles (VRM)

911

342

322

22713

12a Deadhead miles

85

40

31

2177

14 Total actual vehicle hours

98.68

43.73

32.86

2,477.27

15 Total actual vehicle revenue hours

86.79

35.04

28.87

2,164.98

15a Deadhead hours

11.89

8.68

3.99

312.28

16 Charter service hours

17 School bus hours

Service Consumed

18 Unlinked passenger trips (UPT)

146

44

57

3631

19 Americans with Disabilities Act of 1990 (ADA) unlinked passenger trips (UPT)

0

19a Sponsored Service

0

20 Passenger miles traveled (PMT)

618

162

208

15084

Service Operated (Days)

21 Days schedule operated

22

4

4

30

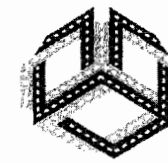
22 Days not operated due to strikes

23 Days not operated due to officially declared emergencies

Operating Statistics - Santa Fe Rides

For Time Period: 05/01/2012 To 05/31/2012

Printed: 06/05/2012 10:09 am



RouteMatch
Software™

	Operating Days	One Way Trips	Attendant	Guest	No Show	Total Passengers	Cancels	New Customer	Revenue
	Service Hours	Revenue Hours	Non Revenue Hours	Service Miles	Revenue Miles	Non Revenue Miles	Passengers/ Service Hour	Service Miles/ Service Hour	Passengers/ Service Mile
05/01/2012 - 05/31/2012	30	2,850	754	27	140	3631	410	10	\$ 101,095.00
	2,477.27	2,164.98	312.28	24,890	22,713	2,177	1.47	10.05	0.15
April 2012	30	3,057	780	124,349	145	128186	444	4	\$ 700.00
	2,515.32	2,203.70	311.62	848,333	25,848	822,485	50.96	337.27	0.15
May 2012	30	2,850	754	27	140	3631	410	10	\$ 101,095.00
	2,477.27	2,164.98	312.28	24,890	22,713	2,177	1.47	10.05	0.15

Katharine Lee, kleesfe@aol.com

June 11, 2011, email to Aurore Bleck

Public Comment to Transit Advisory Board, June 26, 2012:

Thanks for sending this "response" from SFR. But the point I was making IS that during hot times drivers need to either park in the shade or keep the vehicle running to ensure that the vehicle doesn't get too hot, no matter where the vents are.

I would like assurance that this suggestion is being followed.

I cannot always schedule rides during cooler hours. This suggestion is a prime example of how SFR often misses the point and blames their customers. This management style makes offering SFR constructive feedback so frustrating that I have largely given up.

Exhibit C.