

# Agenda DATE 4-7-11 TIMF 10:53 SERVED BY FeIVIE Rading

CITY CLERK'S OFFICE

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### **HUMAN SERVICES COMMITTEE**

Friday, April 15, 2011 and Saturday, April 16, 2011 Santa Fe County Health And Human Services **Conference Room** 2052 Galisteo Street, Suite B 1:00 pm

- 1. Call to Order
- 2. Introduction
- 3. New Business

Allow all respondents to the RFP 11/12 P and opportunity to present information to the Committee. All proponents have received the schedule listed below. Discussion will follow every hearing and recommendations on funding levels will be made.

## **Hearing Schedule** Friday, April 15, 2011

1:00-1:15	Women's Health Services
1:20-1:35	Food Depot
1:40 - 1:55	La Familia Medical Center
2:00 - 2:15	Literacy Volunteers
2:20-2:35	Catholic Charities
2:40-2:55	Solace Crisis Treatment
3:00-3:15	St. Elizabeth's Shelter
3:20 - 3:35	Open Hands
3:40-3:55	Faith at Work
4:00-4:15	Santa Fe Recovery Center

### Saturday, April 16, 2011

9:00-9:15	Casa Milagro
9:20-9:35	Life Link
9:40 - 9:55	Kitchen Angels
10:00-10:15	Farm to Table
10:20 - 10:35	Esperanza
10:40-10:55	Salvation Army
11:00 - 11:15	Interfaith Community Shelter

- 4. Items from the Board
- 5. Items from the Floor
- 6. Schedule Next Meeting
- 7. Adjournment

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# MINUTES OF THE HUMAN SERVICES COMMITTEE HEARINGS OF RFP RESPONDENTS

Friday, April 15, 2011 and Saturday, April 16, 2011

### 1. Call to Order

The annual hearing of the Respondents to RFP 11/12/P of April 1, 2011 was called to order by Chairperson Betty Ann Rose on the above date at approximately 1pm in the conference room of the Santa Fe County Health and Human Services Division, Santa Fe, NM.

#### 2. Roll Call

Members Present
Betty Rose, Chairperson
Steve Shepherd
Kate Rowe
Marizza Montoya-Gansel
Dorothy Shepherd

### **Staff Present**

Terrie Rodriguez

### 3. New Business

The Hearings schedule was distributed to all participants. Participants are invited to present their application to the Committee, it is not a requirement. The process is that the Chairperson welcomes the individuals who represent different organizations, asks them to introduce themselves. The Chairperson instructs the participants to highlight any portion of their application they wish and then she will ask for questions from the Committee Members and staff.

Women's Health Services was represented by Dr. Justina Trott the Director of Policy Research and Ethel Hess the Chairperson of the Board. WHS has sustained a loss of about \$364,000 over the last two years from the State of New Mexico. They have submitted the paperwork to increase their allowed Medicare reimbursement.

Food Depot was represented by Sherry Hooper, Executive Director. Ms. Hooper described a study done in New Mexico funded by PNM called Missing Meals. This describes the depth of the food insecurity issue in New Mexico.

La Familia Medical Center was represented by John Cassidy the Executive Director. Mr. Cassidy reported that La Familia is financially and staffing secure and have new directors of their medical and dental programs.

Literacy Volunteers was represented by Letty Naranjo, Meredith Machen, Kenan Morshed, and Consuelo Walker. The SF Community College's Adult Basic Education program funds half of the salary of the literacy coordinator and they are asking for the salary of the Office Administrator.

Catholic Charities was represented by Elizabeth Hemmer, Brian Escudero, Carol Tonika, Jim Vincent, and Michael Eddie Gallegos. Mr. Escudero described the partnership of Catholic Charities, Villa Therese and CHRISTUS St. Vincent Hospital to develop a shared space on the grounds of St. John's Church on Osage Avenue. Fundraising that is done in Albuquerque also benefits the Santa Fe office.

Solace Trauma and Treatment Center was represented by Diana McWilliams. Ms. McWilliams reported that the re-branding of the organization has resulted in a 60% increase in the request for services. She contributes this to the removing of barriers to receiving services.

St. Elizabeth Shelter was represented by Deborah Tang and Michael Bartlett. The organization is marking 25 years of service. Last year they opened the Casa Familia for women and children along with the other five locations in the city.

Open Hands was not represented.

Faith at Work was represented by Angela Merkert. Ms. Merkert reported that her work has been busy with eviction prevention and re-housing people who are not homeless but living in overcrowded situations. She feels her work builds stability and coordinates access to services for homeless and very poor individuals.

Santa Fe Recovery Center was represented by Yolanda Briscoe and Sylvia Barela. Dr. Briscoe reported that the therapist funded by the City of Santa Fe is fluent in Spanish and presents information in a culturally relevant way. They work with individuals for three months and then they participate in out-patient services. The Doctor of Oriental Medicine does acupuncture to deal with pain and tobacco cessation.

This ended the schedule for Friday at approximately 5pm.

The Committee reconvened at approximately 9:00am on Saturday, April 16 at the same place. The process began again where the Chairperson welcomes the individuals who represent different organizations, asks them to introduce themselves. The Chairperson instructs the participants to highlight any portion of their application they wish and then she asks for questions from the Committee Members and/or staff.

Casa Milagro was represented by Meryl Lieberman. Ms. Lieberman expressed that the environment at Casa Milagro is one of healing among residents and staff. At the site visit she was asked about client satisfaction surveys, etc., and has since noticed that it has been obvious that clients care for one another. Five residents who left for one reason or another have returned and they currently have seven women and four men in residence.

The Life Link representative arrived late at 9:50 and two other programs were spoken to first.

Kitchen Angels was represented by Tony McCarty. Mr. McCarty is requesting funding to service the increasing requests from senior citizens. He explained a new collaborative called the Northern New Mexico Service Providers Alliance (SPA) to begin the process of sharing data and coordinate funding applications to national organizations.

Farm to Table was represented by Pam Roy, Katherine Miller, and Rubina Cohen. Farm to Table is the fiscal agent for the Santa Fe City and County Food Policy Council. Although City of Santa Fe Resolution requests funding for the Food Policy Council this organization is required to participate in this process to standardize the process and to keep the Human Services Committee informed of the organizations work. Ms. Roy reported that there are many good food programs in the city and the Food Policy Council serves in the role of coordinating efforts and taking on the challenges when the over all systems are hampering access to food. The recent work has been with the County as they developed the County Sustainable Plan.

The Life Link was represented by Carol Luna-Andersen. Ms. Luna-Andersen reported that their recent work included managing \$1.4 million in HUD Housing and Rapid Rehousing funds. She is asking for assistance to support the Santa Fe Clubhouse which began a couple of years ago when the organization received State of NM capital outlay money. It is physically located one block from the Life Link at 1318 Luana Street. It is a peer-to-peer organization.

Esperanza Shelter for Battered Families was represented by Kristy O'Neill, Kary Sullivan, and Sherry Taylor. Ms. Taylor reported that Esperanza is expecting a 19% cut from CYFD and that will be a 33% cut over the last two years. They have found that if housing is available the victim does not go back to the offender. They are working to increase outreach because statistics show that only 10% of people who need services actually go into the shelter.

Salvation Army was represented by Jackie Rivera. Ms. Rivera reported that the Alameda center provides 2000 meals a month, Monday through Friday for dinner. They employ a full time cook who does breakfast and dinner as well as gives out bags of food for the weekend.

Interfaith Community Shelter Group was represented by Rev. Ken Semon and Bob Gains. Reverend Semon gave a history of the organization and their current relationship to the Santa Fe Resource and Opportunity Center (SF ROC) to develop a one-stop for homeless services. They are aware of the need to connection to other services because they don't want to be continuing the cycle of homelessness.

The Committee then began to look at the allocations for last year and the funding available this year is the same. The discussion began with funding all the existing

programs at the same level and discussing the advantage of funding the new applicants. Two of the Committee members had to leave at approximately 12:30 pm. Staff was instructed to provide the draft recommendations to the Committee via email and if needed the Committee would meet or discuss changes in a conference call at a date to be determined.

- 4. There were no items from the Board
- 5. There were no items from the Floor
- 6. The next scheduled meeting is August 16, 2011
- 7. Adjournment
  The meeting adjourned at 12:30 pm.

Submitted by: A. Terrie Rodriguez, Youth and Family Services Director

Approved by: Betty Ann Rose, Chair