



# Agenda

CITY CLERK'S OFFICE

DATE 1/18/17 TIME 7:59~

SERVED BY Lugi Gonzales

RECEIVED BY [Signature]

## DIVISION OF SENIOR SERVICES PUBLIC HEARING

February 1, 2017

9:00 a.m.

\*\*\*\*\*Mary Esther Gonzales Senior Center\*\*\*\*\*

1121 Alto Street, Santa Fe, New Mexico

- I. Call to Order
- II. Invocation (Dennis E. Gonzales)
- III. Pledge of Allegiance (Andres Romero)
- IV. Introduction of Advisory Board Members (Andres Romero)
- V. Introduction of Division of Senior Services Staff
- VI. Purpose of Hearing
- VII. Service Delivery Program Presentation, by Lugi Gonzales & DSS Staff (Power Point Presentation)
- VIII. Prioritize Services / Items From the Floor
- IX. Final Program Recommendations
- X. Closing Statements
- XI. Adjournment

\* Persons with disabilities in need of accommodations, contact the City Clerk's office at 955-6520, five (5) working days prior to meeting date.

**INDEX OF MINUTES**

**DIVISION OF SENIOR SERVICES**

**PUBLIC HEARING**

**February 1, 2017**

<b><u>ITEM</u></b>	<b><u>ACTION</u></b>	<b><u>PAGE(S)</u></b>
<b>CALL TO ORDER</b>		<b>1</b>
<b>INVOCATION</b>		<b>2</b>
<b>PLEDGE OF ALLEGIANCE</b>		<b>2</b>
<b>INTRODUCTION OF ADVISORY BOARD MEMBERS</b>		<b>2</b>
<b>INTRODUCTION OF DIVISION OF SENIOR SERVICES STAFF</b>		
<b>PURPOSE OF HEARING</b>	<b>Informational</b>	<b>2</b>
<b>SERVICE DELIVERY PRESENTATION BY LUGI GONZALES &amp; DSS STAFF (PowerPoint Presentation)</b>		
	<b>Informational</b>	<b>2-6</b>
<b>PRIORITIZE SERVICES/ITEMS FROM THE FLOOR</b>		<b>6</b>
<b>FINAL PROGRAM RECOMMENDATIONS</b>		<b>6</b>
<b>CLOSING STATEMENTS</b>		<b>6-8</b>
<b>ADJOURNMENT</b>	<b>Adjourned at 10:45 a.m.</b>	<b>8</b>

**MINUTES OF THE**  
**DIVISION OF SENIOR SERVICES**  
**PUBLIC HEARING**

**February 1, 2017**

The Public Hearing of the City of Santa Fe Division of Senior Services was called to order by Lugi Gonzales, Interim Director, Division of Senior Services at 9:10 a.m. on this date at the Mary Esther Gonzales Senior Center, 1121 Alto Street, Santa Fe, New Mexico.

**DIVISION OF SENIOR SERVICES ADVISORY BOARD:**

**MEMBERS PRESENT**

Andres Romero, Chairperson  
Virginia Lucero  
Corrine Sanchez

**MEMBERS ABSENT**

Mary Louise Giron, Vice Chairperson  
Gilbert Alarid  
Bernardo C de Baca  
Tonie Ann Gallegos  
Dennis Gonzales  
Elaina K. Gonzalez  
Doug Schocke  
Rosemarie Trujillo

**STAFF PRESENT**

Triston Lovato-Armstrong, Division of Senior Services  
Albert Chavez, Division of Senior Services Program Coordinator  
Robert Chavez, Division of Senior Services Transportation Project Manager  
Lugi Gonzales, Division of Senior Services Project Manager/Interim Director  
Cristy Montoya, Administrative Secretary  
Melanie Montoya, Division of Senior Services Volunteer Program Administrator  
Katie Ortiz, Division of Senior Services Clerk  
Fran Rodriguez, Division of Senior Services Transportation Project Manager  
Marisa Romero, Division of Senior Services RSVP Admin Secretary  
Yvette Sweeney, Division of Senior Services Admin Assistant  
Carlos Sandoval, Division of Senior Services, Meals on Wheels Supervisor  
Theresa Trujillo, Division of Senior Services, In-Home Support Supervisor  
Thomas Vigil, Division of Senior Services Nutrition Program Administrator  
Cristina Villa, Division of Senior Services Program Coordinator

## **OTHERS PRESENT**

Beth Bickley, Non-Metro Area Agency on Aging (AAA)  
Anthony Fitch, Area Long Term Services Department  
Toby Kessler, Non-Metro Area Agency on Aging (AAA) Project Manager  
Debbie Trujillo, Area Long Term Services Department  
Jo Ann G. Valdez, Stenographer

*\*Please see the Sign-in Sheet for the names of the attendees. A copy is hereby incorporated with these Minutes as Exhibit "A".*

## **INVOCATION**

Invocation was led by Virginia Lucero.

## **PLEDGE OF ALLEGIANCE**

The Pledge of Allegiance was led by Chairperson Andres Romero and was recited by all present.

Melanie Montoya introduced and welcomed Lugi Gonzales, the Interim Division of Senior Services Director.

Lugi Gonzales thanked and welcomed everybody for attending. She thanked staff for all their support.

## **INTRODUCTION OF ADVISORY BOARD MEMBERS**

Lugi Gonzales introduced the City of Santa Fe Division of Senior Services Advisory Board Members. The Advisory Board represents the City of Santa Fe and is made up of 11 Board Members. This Advisory Board meets monthly to discuss program issues as well as policies and procedures. These individuals volunteer their time, expertise and knowledge which make a difference with the Senior Program. The Board Members are as follows:

Andres Romero, Chairman  
Mary Louise Giron, Vice Chairman  
Rosemarie Trujillo, Secretary  
Gilbert J. Alarid  
Bernardo C de Baca  
Tonie Ann Gallegos  
Dennis E. Gonzales  
Elaina K. Gonzalez  
Virginia M. Lucero  
Corrine Sanchez  
Doug Schocke

Ms. Gonzales also introduced the following guests:

Beth Bickley and Toby Kessler of the New Mexico Non-Metro Area Agency on Aging (AAA) and Anthony Futch and Debbie Trujillo from the Area Long Term Services Department.

Mr. Kessler said he was glad that the attendees could make it and for participating in this Hearing because it is for them. He explained that they are the Agency that provides the funding for the senior program with state and federal dollars. They also oversee the program and help the Division of Senior Services with any technical assistance they might need.

Mr. Kessler said staff should be congratulated for providing these services and for the great job they do.

Mr. Kessler provided an update on the Legislature noting that there was a meeting this week with the House Appropriation and Finance Committee and the 2018 budget for senior services was not cut and will remain the same.

He mentioned that there will be a Senate Finance Committee meeting on February 7, 2017 at 1:30 p.m. and he encouraged the senior citizens to attend. He said this is the next step in the budget process for them to continue to get funding. The senior citizens can inform them what the services mean to them and how they impact their lives.

Mr. Futch thanked everybody for being here today. He also thanked AAA and staff from the Division of Senior Services for their support and said they want to support senior services. He said in looking at this year's Legislative Session, he encourages the senior citizens to contact their Legislators and representatives informing them how valuable senior services are and ask them to provide senior services statewide.

## **PURPOSE OF HEARING**

Ms. Gonzales said the City of Santa Fe Division of Senior Services is hosting this public hearing on the Older Americans Act and the third year of the Four-Year Plan that is being developed.

The Older Americans Act was enacted by Congress in 1965 to ensure provision of social services to America's elderly population. The City's Division of Senior Services administers programs, which provide a comprehensive social service delivery system for senior citizens in our community. The following program services are critical to the planning and implementation process:

- Congregate Meals
- Home Delivered Meals
- Transportation
- Home Management Services

- Respite (Alzheimer's) Care
- Supplemental Assistance
- Grandparents Raising Grandchildren
- Volunteer Programs
- Senior Employment Program
- Center Programming/Health Promotion

The City of Santa Fe is required to prepare and submit to the Area Agency on Aging a comprehensive plan that includes budget and program goals which reflect the services that are provided to older adults (60 years of age or older).

### **SERVICE DELIVERY PRESENTATION BY LUGI GONZALES & DSS STAFF**

Ms. Gonzales reviewed the organizational chart for the Division for Senior Services noting that there are presently 68 employees and 400 volunteers.

She reviewed the Division of Senior Services Budget for fiscal year 2016/2017 as follows:

#### **Administration**

- \$347,179 for Division Administration
  - \$ 16,055 for General Liability
  - \$142,406 for Senior Center Programs – Health Promotion
- \$505,640 Total Budget for Admin**

#### **Nutrition**

- \$226,609 for Congregate Meals
  - \$672,843 for Home Delivered Meals
  - \$ 74,866 for Nutrition Donations
  - \$153,934 for NSIP
- \$1,128,252 Total Budget for Nutrition**

#### **Transportation**

- \$812,629 for Transportation
  - \$ 8,134 for Transportation Donations
- \$820,763 Total Budget for Transportation**

- \$756,992 for In-Home Support
  - \$570,140 for Volunteer Programs
  - \$ 34,824 for the Senior Employment Program
  - \$ 3,904 for Health Promotion
- \$3,820,515 Total Budget for Senior Services**

The Nutrition/Transportation Donations for Fiscal Year 2015/2016 are as follows:

<u>Congregate</u>	<u>Home Delivered</u>	<u>Transportation</u>
\$35,145	\$14,870	\$9,835
<u>Percentage of Budget</u>		
12%	2%	1.2%

61% of the funding comes from the City of Santa Fe (\$2,272,266). The federal government provides 14% of the budget (\$516,999); the State provides 23% of the budget (\$841,699) and 2% of the budget is provided by other funding sources (\$83,000).

Ms. Gonzales reviewed the Distribution of Funds by Program Service for FY2016-2017. 30% is for nutrition; 22% is for Transportation; 21% is for In-Home Support; 15% is for Volunteer Programs; 1% is for Senior Employment Program; 0.1% is for Senior Wellness; 1% is for Center-Admin-Health Promo and 10% for Administration.

Ms. Gonzales reviewed the 2016 Capital Outlay Legislative Request as follows:

\$ 200,000	MEG Addition
197,500	Luisa Senior Center Code Improvements
175,000	Meals Equipment/MEG and Villa Consuelo
147,900	Consuelo Kitchen Code Improvements
39,800	MEG Meals Equipment
38,300	Villa Consuelo Center Code Improvements
6,400	Pasatiempo Meals Equipment
<u>7,850</u>	Villa Consuelo Meals Equipment
<b>\$ 812,750</b>	<b>Total</b>

The 2017 Capital Outlay Legislative Request is as follows:

\$ 199,991	MEG Code, Nutrition Inventory Warehouse Load Dock Phase II
125,661	MEG Code, Outdoor MOW Loading/Rear Entrance Radiant Heating System
97,807	MEG Code, Parking Lot Project Phase III
44,075	MEG Code, Congregate & MOW Kitchen Improvements
53,857	MEG Vehicles
130,421	MEG Vehicle Two-Way Radio Communication Systems
<u>17,292</u>	MEG Hubscrub-Durable Equipment Sanitizer Unit
<b>\$699,104</b>	<b>Total</b>

\*Projects will be reviewed and considered during the 2017 State Legislative Session.

A PowerPoint presentation was presented by various Division of Senior Services staff members. [A copy is hereby incorporated to these Minutes as Exhibit "B". Please see Exhibit "B" for the specifics of this presentation.]

## **PRIORITIZE SERVICES/ITEMS FROM THE FLOOR**

Ms. Theresa Trujillo, the DSS In-Home Support Supervisor said many of the senior clientele are unable to attend this Public Hearing but they still would like to receive their input. She noted that the Division of Senior Services received over 80 letters of support from senior citizens in the community who were not able to attend the meeting.

[Copies are hereby incorporated to these Minutes as Exhibit "C".] The letters of support will be counted as a vote on the final recommendations.

Ms. Trujillo mentioned that the majority of the letters (58 of them) expressed support for transportation services; 23 were in support of Home-Delivered meals; 6 people expressed appreciation for being able to eat at the MEG Senior Center; 19 people expressed appreciation for the Home-Maker services; 13 people expressed support for respite care services; 10 people expressed support for the different activities that are offered for senior citizens and 5 people expressed support for the supplemental services.

Lugi Gonzales thanked the volunteers who make the activities possible for senior citizens.

## **FINAL PROGRAM AND RECOMMENDATIONS**

The following recommendations were ranked and prioritized based on the senior citizens' input and vote:

- 1) Transportation = 116
- 2) Home Delivered Meals = 66
- 3) Respite Care = 64
- 4) Home Management Services (Homemaker Services) = 61
- 5) Supplemental Services = 58
- 6) Congregate Meals = 57
- 7) Health Promotion = 45
- 8) Grandparents Raising Grandchildren = 43

## **CLOSING STATEMENTS**

**Genevieve Carbajal** said she would like the veterans to be provided information on the services that they can get from the Veteran's Administration because a lot of people do not know.



**Lois Herrmann** said she likes the Bulletin (Newsletter) but she would like for it to come out earlier. She noted that the Public Hearing was announced last month and she did not know about the hearing because she does not use the transportation services.

**Lugi Gonzales** said yes, they announced it last month to give everybody plenty of time to know about the Public Hearing but she will consider the recommendation.

**Patricia Moeller** said she would like to say something about transportation. She said she knows that they are supposed to call 24 hours in advance for requesting a ride but she was not able to on one occasion. She thanked transportation for squeezing her in to take her to her doctor appointments.

**Danna K. Metzger** said she would also like to offer support for transportation and how they come through for the seniors. She said one way that she saw the drivers come through is when one of the drivers offered to work overtime to pick up people at an event at the Eagles Club when the other driver had a flat tire.

She said she also appreciates very much the courteousness, helpfulness and flexibility from drivers and dispatchers. She remembers hearing a few months ago, that there were 100 new clients without any additional drivers or vans and also hearing that personnel getting injured or sick because of the stress and she feels concerned about this because she values wellness. She would like to see more support for providing them a healthy work environment that benefits all. She said she appreciates the affordable door-to-door transportation services because she is unable to use the City buses for health reasons. However, on the other hand she would like to see more support for seniors with being active and productive citizens with more time and efficient transportation. She volunteers for the senior companion program and she depends on senior transportation to get her there.

**Ms. Metzger** said she is also concerned about the radio ads that she has been hearing about eliminating food stamps for seniors.

**Lugi Gonzales** said this is not something they do here but they can include this in the record.

**Virginia Lucero** said the staff, as well as the Interim Director (**Lugi Gonzales**) at the Division of Senior Services is doing a very good job.

**Ms. Lucero** said she attends the Enhanced Fitness Classes that are held here at the Mary Esther Gonzales Senior Center and she encourages anyone who is interested to sign up for the classes because it is a very good program.

**Antonia Salazar** said she is a senior volunteer and she is a little concerned about one particular client that she has at Casa Rufina who receives the Meals on Wheels. This client is 91 years of age and **Ms. Salazar** was concerned that she has to go down a

flight of stairs to get the meals and she is worried that she will fall. She suggested that someone look into providing the meals to the door for her.

Ms. Salazar was told to contact the County to express her concerns because it is a County Senior Center.

**ADJOURNMENT**

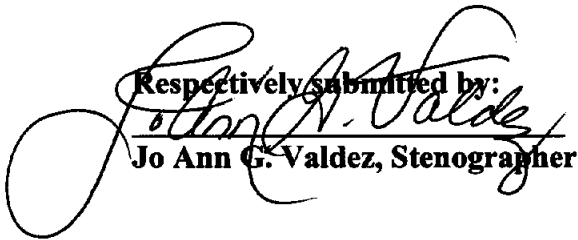
This Public Hearing concluded at 10:45 a.m.

Approved by:

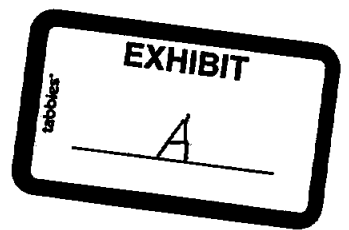


Lugi Gonzales, Interim Director, DSS

Respectively submitted by:



Jo Ann G. Valdez, Stenographer



**City of Santa Fe  
Division of Senior Services  
MEG Senior Center  
Public Hearing – Sign In Form**

Date: 2-1-17

Number of Participants \_\_\_\_\_

Names of Participants:

- |                         |                         |
|-------------------------|-------------------------|
| 1 Bernadette A. Ramirez | 26 David Lucero         |
| 2 Patricia Mueller      | 27 Frances Hallegre     |
| 3 Margie Guehke         | 28 Mary Baca            |
| 4 TILLIE KITCHENS       | 29 Virginia M. Greene   |
| 5 Christine Mendoza     | 30 Lois Herrmann        |
| 6 Mary Sandoval         | 31 Della Spencer (SCVP) |
| 7 Mary Lou Martinez     | 32 Mary Moreno          |
| 8 BERNADETTE SANDOVAL   | 33 Ruth Gonzalez        |
| 9 Geniva Lopez          | 34 Yvonne Sweeney       |
| 10 Myla Delgado         | 35 ERMINIA GARCIA       |
| 11 Doree Del Aguero     | 36 ANDRES ROMERO        |
| 12 Rosina Tapia         | 37 MARIA CARTA          |
| 13 JANE SANDOVAL        | 38 Michele CHARBOT      |
| 14 Bernard. Tvarnez     | 39 Robert Burckhalter   |
| 15 Rosina Tapia         | 40 Ted Yarns            |
| 16 Marcia E. Duran      | 41 Lucero Lopez Amigo   |
| 17 ROBERT MONTAÑA       | 42 Mary R. Lopez        |
| 18 Joanne Valencia      | 43 Sally Roman          |
| 19 Lita Marquez         | 44 DANNA K. METZGER     |
| 20 Belinda Herrera      | 45 LORRINE SANCHEZ      |
| 21 Robert Pacheco       | 46 John Kessler         |
| 22 Golum Dana           | 47 Beth Bickley         |
| 23 Benita Morales       | 48 Esperanza Solazar    |
| 24 Perita Montano       | 49 Paul Montano         |
| 25 Katie Ortiz          | 50 CONNIE RICE FGP      |

**City of Santa Fe**  
**Division of Senior Services**  
**MEG Senior Center**  
**Public Hearing – Sign In Form**

Date: 2-1-17

Number of Participants \_\_\_\_\_

Names of Participants:

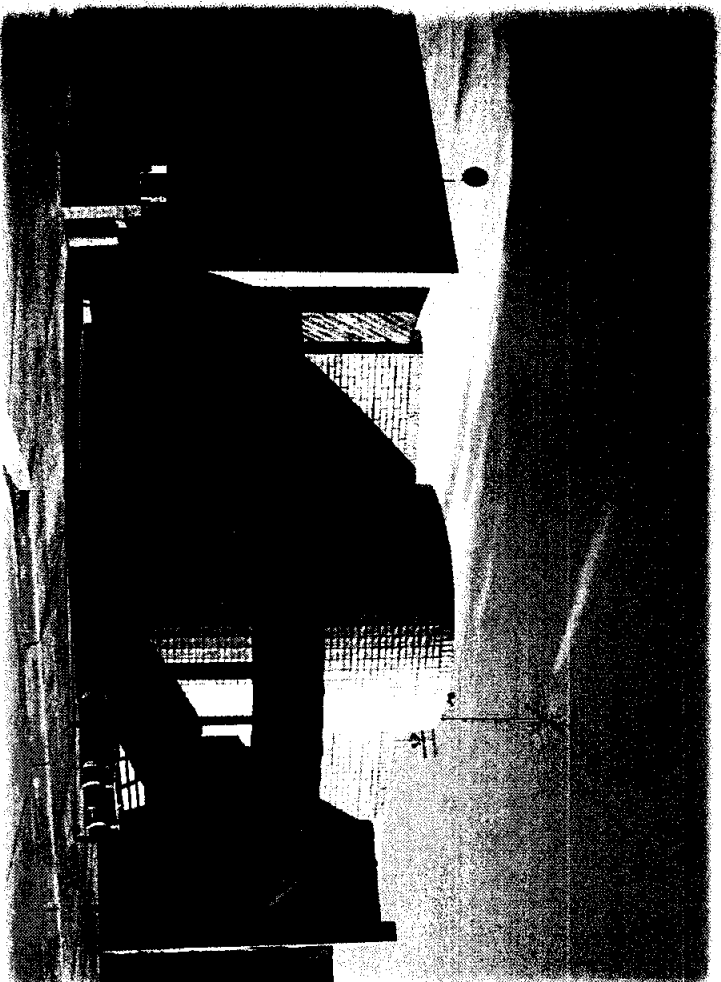
1 <u>DON BELL</u>	26 <u>Ernesta Romero</u>
2 <u>Annmarie Hanna</u>	27 <u>GENEVIEVE CARBAJAL</u>
3 <u>Theresa Trujillo</u>	28 <u>Edo Ortega</u>
4 <u>Robert Chavez</u>	29 <u>CRISTINA VILLA</u>
5 <u>Sue Ann Spoonhauer</u>	30 <u>Ramona Chang</u>
6 <u>Antonia Salazar</u>	31 <u>Rosa Ortega</u>
7 <u>Gerbat Alarid</u>	32 <u>Mila Vaziz</u>
8 <u>RAMONA GRIEGO</u>	33 <u>Utata Melt</u>
9 <u>DAVID SEGURA</u>	34 <u>Meli Alstrom</u>
10 <u>Lupe Gonzales</u>	35 <u>Salvador Valdez</u>
11 <u>L. M. Ortiz</u>	36 <u>Albit Cruz</u>
12 <u>Louis Baco</u>	37 <u>Justin Lastra Armstrong</u>
13 <u>Gusto Quintana</u>	38 <u>Marissa Romero</u>
14 <u>Debbie Trujillo</u>	39 <u>LUCY E. ROMERO</u>
15 <u>Anchony Fuhl</u>	40 <u>Juan Rodriguez</u>
16 <u>Rosario A. Torres</u>	41 <u>Jandel M. Pusada-Ortega</u>
17 <u>Camacho</u>	42 <u>Carla Samelink</u>
18 <u>Leonard</u>	43 _____
19 <u>Karen Turk</u>	44 _____
20 <u>Raymond Dominguez</u>	45 _____
21 <u>GEORGE BACA</u>	46 _____
22 <u>ISA BACA</u>	47 _____
23 <u>Meriah Dominguez</u>	48 _____
24 <u>Susan Rosky</u>	49 _____
25 <u>Gilda B. Maile</u>	50 _____

# CITY OF **Santa Fe**



**Division of Senior Services**

# Welcome



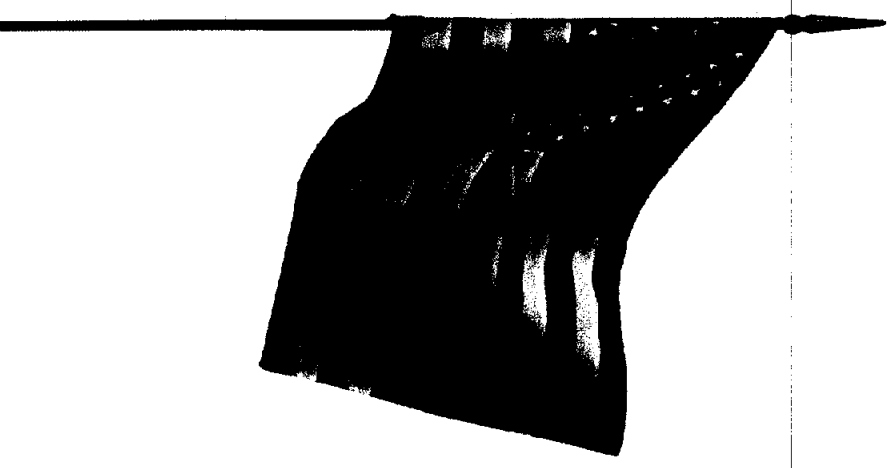
Mary Esther Gonzales Senior Center

# **Invocation**

(Lead by Dennis E. Gonzales)

# **Pledge of Allegiance**

(Lead by Andres Romero)



# **Introduction of Advisory Board**

The City of Santa Fe Division of Senior Services Advisory Board represents the City of Santa Fe and is made up of 11 Board Members. This Advisory Board meets monthly to discuss program issues as well as policies and procedures.

These individuals volunteer their time, expertise and knowledge which make a difference with our senior program. Our Board Members are as follows:

- Andres Romero, Chairman
- Mary Louise Giron, Vice Chairman
- Rosemarie Trujillo, Secretary
- Gilbert J. Alarid
- Bernardo C de Baca
- Tonie Ann Gallegos
- Dennis E. Gonzales
- Elaina K. Gonzales
- Virginia M. Lucero
- Corrine Sanchez
- Doug Schocke





# **Older Americans Act**

**To be the focus of the public hearing!**

Santa Fe, NM, February 1, 2017, - The City of Santa Fe Division of Senior Services will host a public hearing on the Older Americans Act and the third year of our Four Year Plan that is being developed.

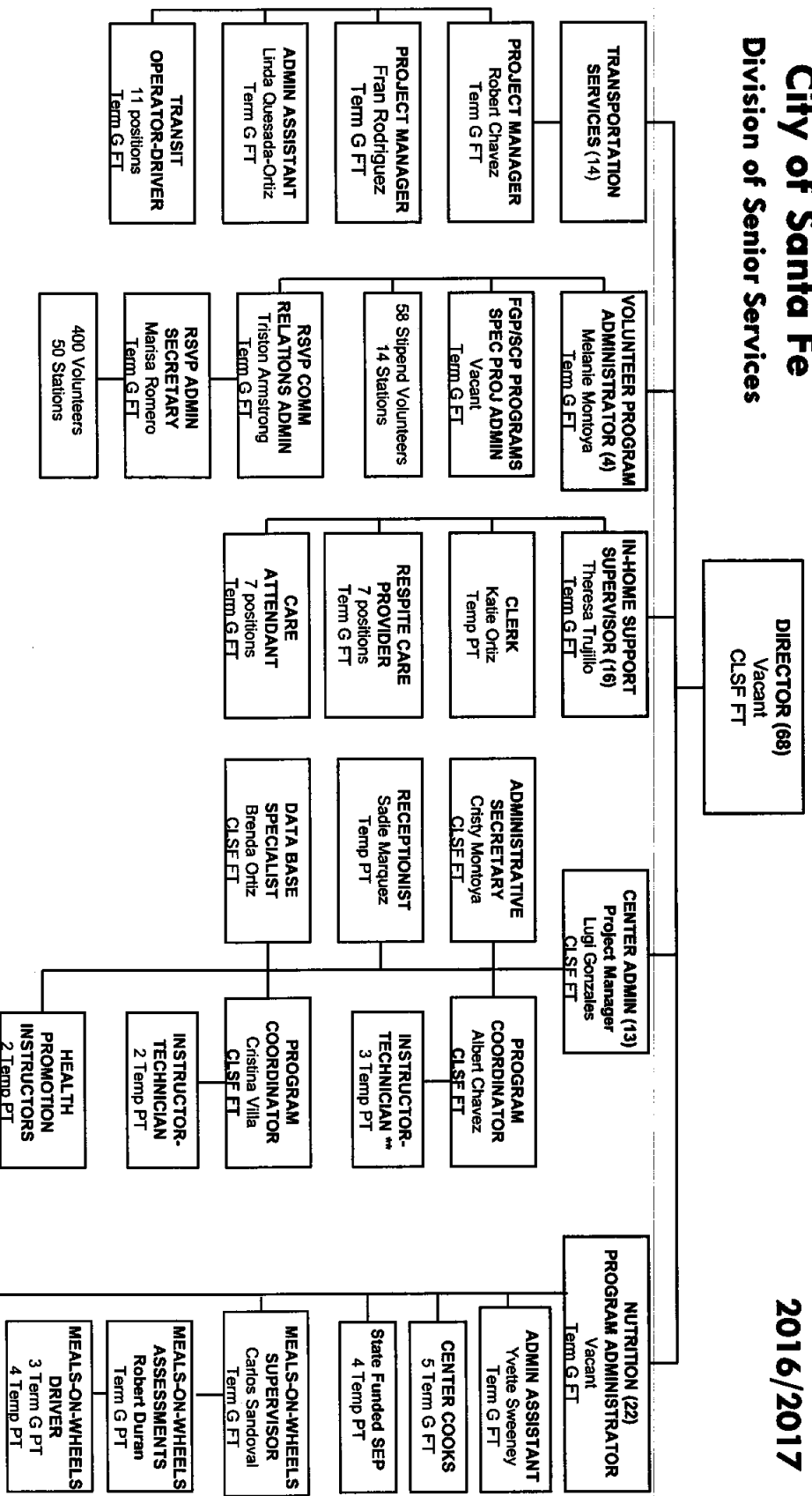
The Older Americans Act was enacted by Congress in 1965 to ensure provision of social services to America's elderly population. The City's Division of Senior Services administers programs, which provide a comprehensive social service delivery system for senior citizens in our community. The following program services are critical to our planning and implementation process:

- Congregate Meals
- Home Delivered Meals
- Transportation
- Home Management Services
- Respite (Alzheimer's) Care
- Supplemental Assistance
- Grandparents Raising Grandchildren
- Volunteer Programs
- Senior Employment Program
- Center Programming/Health Promotion

# City of Santa Fe

## Division of Senior Services

2016/2017

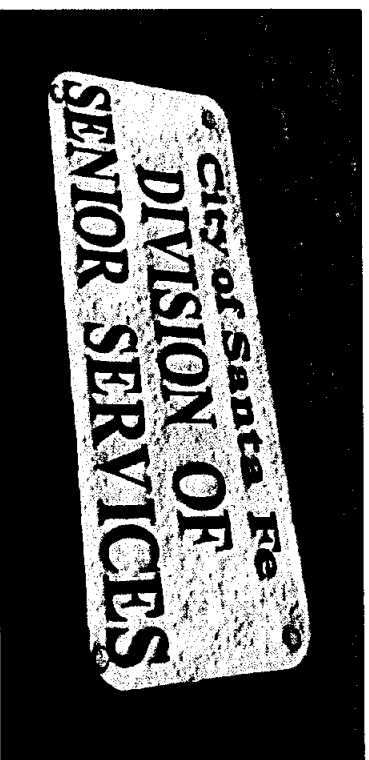


68 Total Employees  
 6 City Classified Full Time-CLS.FT  
 41 Term Grant Funded Full Time-Term G.FT  
 4 Term Grant Funded Part Time-Term G.PT  
 17 Temp PT  
 5 City Senior Centers

## **Purpose of Hearing**

---

The City of Santa Fe is required to prepare and submit to the Area Agency on Aging a comprehensive plan that includes budget and program goals which reflect the services we provide to older adults (60 years of age or older).



# Division of Senior Services Budget

## Fiscal Year 2016/2017

<b>Administration</b>		
	<b>Division Administration</b>	<b>\$347,179</b>
	<b>General Liability</b>	<b>\$16,055</b>
	<b>Senior Center Programs-Health Promotion</b>	<b>\$142,406</b>
	<b>Admin Total</b>	<b>\$505,640</b>
<b>Nutrition</b>		
	<b>Congregate Meals</b>	<b>\$226,609</b>
	<b>Home Delivered Meals</b>	<b>\$672,843</b>
	<b>Nutrition Donations</b>	<b>\$74,866</b>
	<b>NSIP</b>	<b>\$153,934</b>
	<b>Nutrition Total</b>	<b>\$1,128,252</b>
<b>Transportation</b>		
	<b>Transportation</b>	<b>\$812,629</b>
	<b>Transportation Donations</b>	<b>\$8,134</b>
	<b>Transportation Total</b>	<b>\$820,763</b>

# Division of Senior Services Budget

## Fiscal Year 2016/2017 (Continued)

<b>In-Home Support</b>		
	<b>Home Management</b>	<b>\$374,865</b>
	<b>Respite</b>	<b>\$356,335</b>
	<b>Supplemental Assistance</b>	<b>\$5,792</b>
	<b>GRGC</b>	<b>\$10,000</b>
	<b>In-Home Support Total</b>	<b>\$756,992</b>
<b>Volunteer Programs</b>		
	<b>Foster Grandparent Program</b>	<b>\$235,624</b>
	<b>Retired Senior Volunteer Program</b>	<b>\$134,956</b>
	<b>Senior Companion Program</b>	<b>\$199,560</b>
	<b>Volunteer Total</b>	<b>\$570,140</b>
<b>Senior Employment Program</b>		
	<b>Senior Employment Program</b>	<b>\$34,824</b>
	<b>Senior Employment Total</b>	<b>\$34,824</b>
<b>Health Promotion</b>		
	<b>Health Promotion</b>	<b>\$3,904</b>
	<b>Senior Wellness Total</b>	<b>\$3,904</b>
	<b>Senior Services Total Budget</b>	<b>\$3,820,515</b>

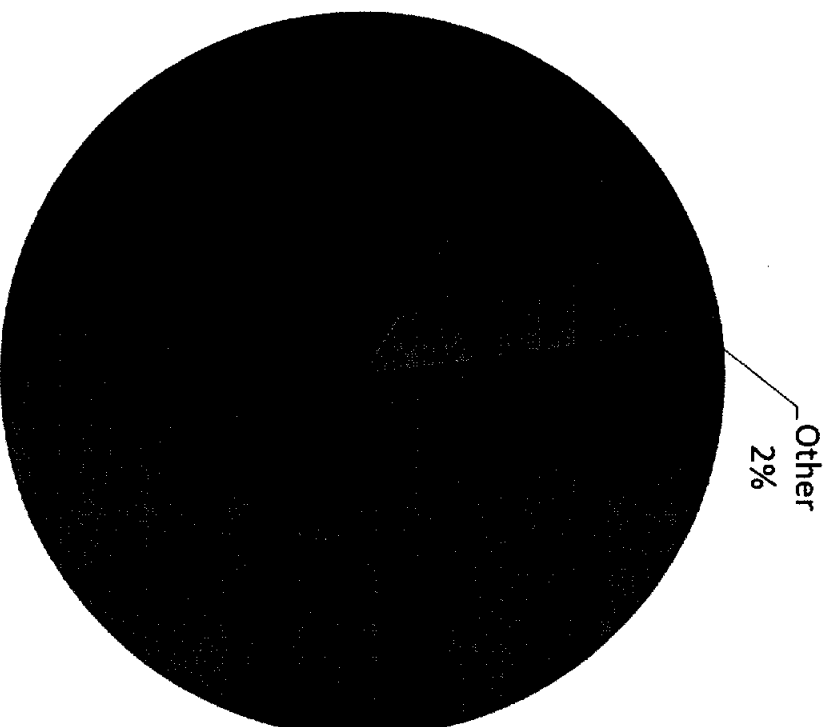
# **Nutrition/Transportation**

## **Donations – Fiscal Year 2015/2016**

<u>Congregate</u>	<u>Home Delivered</u>	<u>Transportation</u>
\$35,145	\$14,870	\$9,835
<u>Percentage of Budget</u>		
12%	2%	1.2%

# Percentage by Fund

## 2016/2017



■ City - \$2,272,266

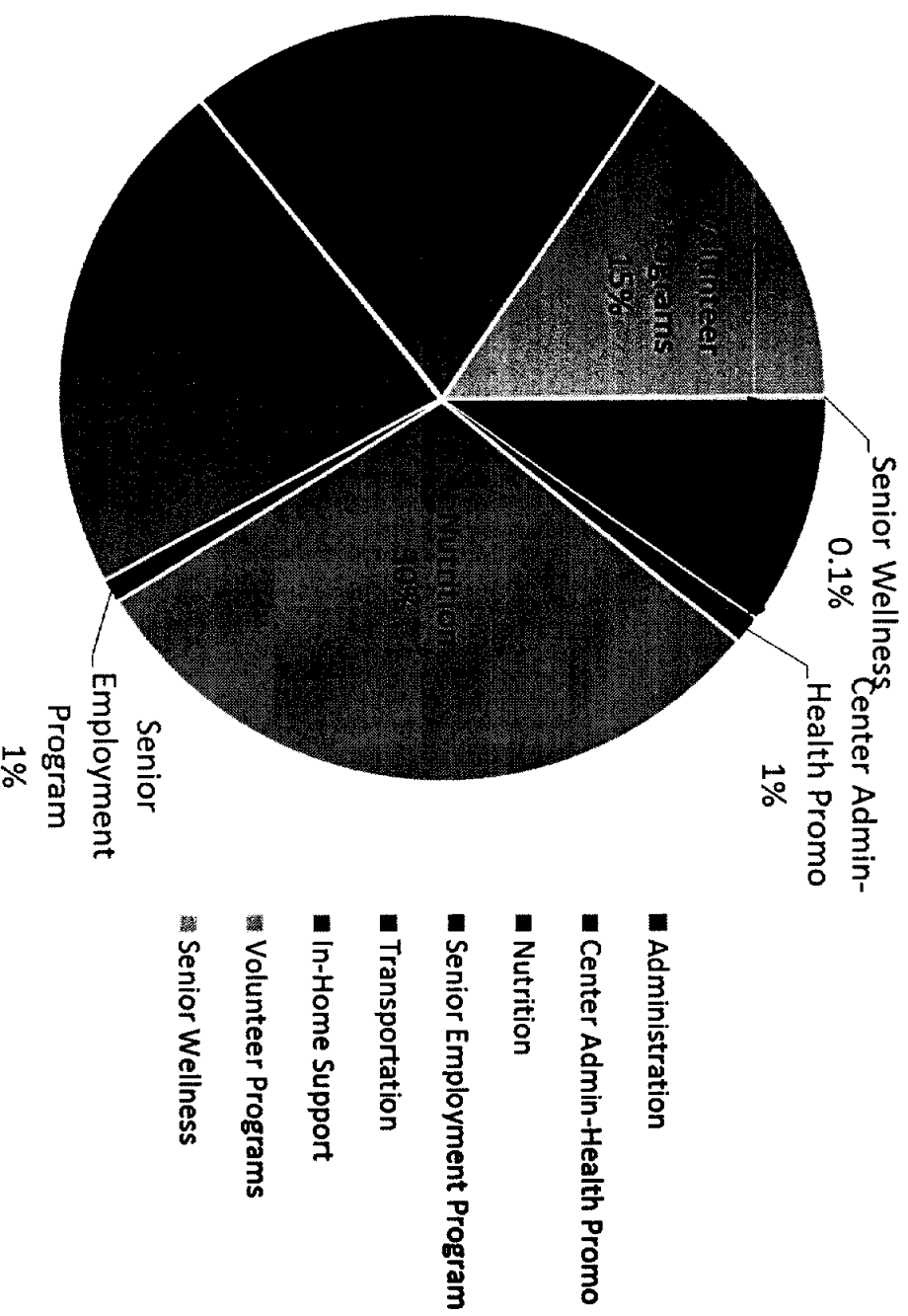
■ State - \$841,699

■ Federal - \$516,999

■ Other - \$83,000

# Distribution of Funds by Program Service

## 2016/2017





# 2016 Capital Outlay Legislative Request

\$200,000	MEG Addition
197,500	Luisa Senior Center Code Improvements
175,000	Meals Equipment/MEG and Villa Consuelo
147,900	Consuelo Kitchen Code Improvements
39,800	MEG Meals Equipment
38,300	Villa Consuelo Center Code Improvements
6,400	Pasatiempo Meals Equipment
<u>7,850</u>	Villa Consuelo Meals Equipment
<b>\$812,750</b>	<b>Total</b>

# 2017 Capital Outlay Legislative Request

\$199,991	MEG Code, Nutrition Inventory Warehouse Load Dock Phase II
125,661	MEG Code, Outdoor MOW Loading/Rear Entrance Radiant Heating System
97,807	MEG Code, Parking Lot Project Phase III
44,075	MEG Code, Congregate & MOW Kitchen Improvements
53,857	MEG Vehicles
130,421	MEG Vehicle Two-Way Radio Communication Systems
<u>17,292</u>	MEG Hubscrube-Durable Equipment Sanitizer Unit
<b>\$669,104</b>	<b>Total</b>

- Projects will be reviewed and considered during the 2017 State Legislative Session.

# Congregate Meals

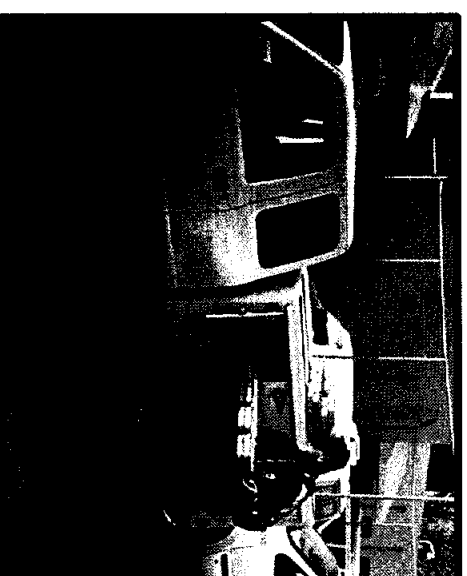
- General Fund – 21%
- State Grant – 26%
- Federal Grant- 41%
- Project Income – 12%  
(meal donation)

- Personnel – 45%
- Fringe Benefits – 6%
- Operating – 49%
- Total     \$289,323



# Home Delivered Meals

- General Fund – 71%
- State Grant – 21%
- Federal Grant – 6%
- Project Income – 2%  
(meal donation)
- Personnel – 18%
- Fringe Benefits – 11%
- Operating – 71%
- Total \$683,618

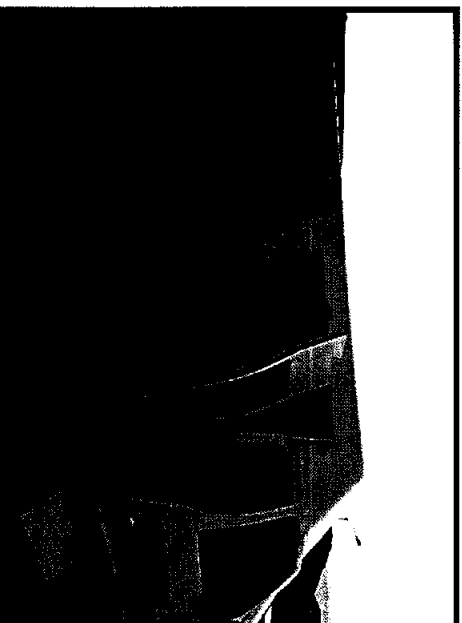


# **Nutrition Service Incentive Program (NSIP)**

- Federal – 100%
- Total \$153,934



# Transportation



- General Fund – 81%
- State Grant – 12%
- Federal Grant – 6%
- Project Income – 1%  
(ride donation)



- Personnel – 57%
- Fringe Benefits – 32%
- Operating – 11%
- Total \$812,629

# Home Management Services

To include housekeeping, laundry, escort, non-medical personal care, etc.

- General Fund – 57%
- State Grant – 27%
- Federal Grant – 16%
- Personnel – 56%
- Fringe Benefits – 39%
- Operating – 5%
- Total \$374,865



## Respite (Alzheimer's) Care

- General Fund – 57%
- State Grant – 27%
- Federal Grant – 16%
- Personnel – 56%
- Fringe Benefits – 37%
- Operating – 7%
- Total \$356,335

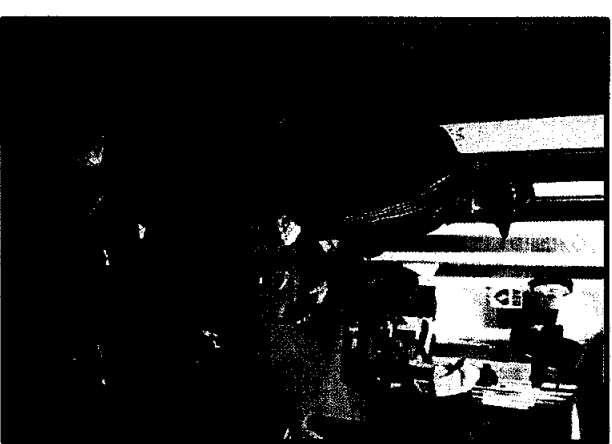




# Supplemental Assistance

To include canes, walkers, wheelchairs, shower chairs, etc.

- State Grant – 100%
- Total \$5,792



# Grandparents Raising Grandchildren

- Federal Grant – 100%
- Total \$10,000



# Volunteer Programs

## Foster Grandparent Program, Retired Senior Volunteer Program & Senior Companion Program

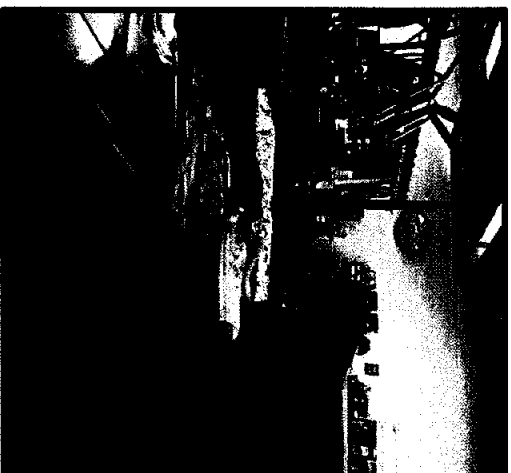
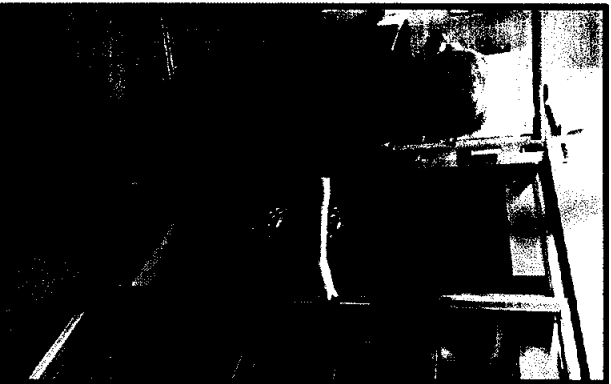
- General Fund – 37%
- State Grant – 53%
- Federal Grant – 10%
- Personnel – 36%
- Fringe Benefits – 22%
- Operating – 42%

- Total \$570,140



# Senior Employment Program

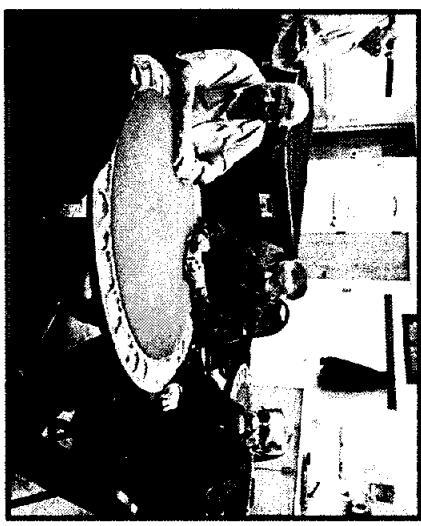
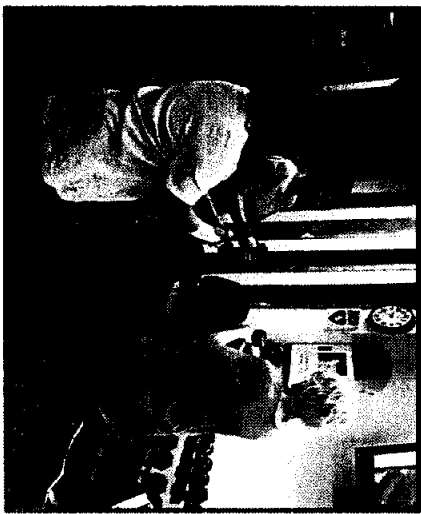
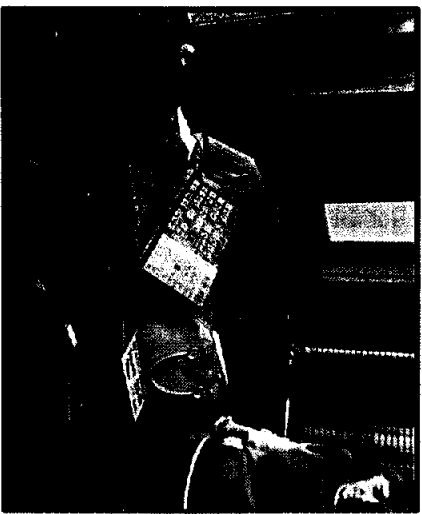
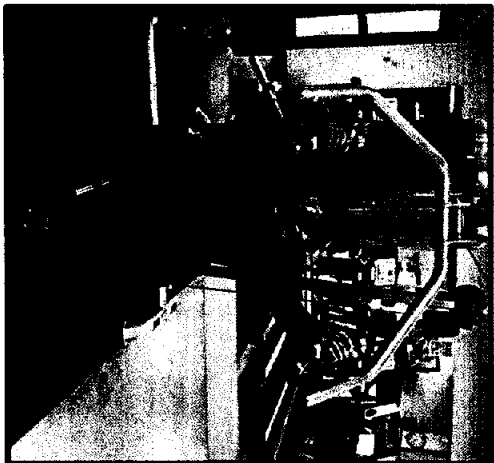
- State Grant – 100%
- Total \$34,824



# Center Programming/Health Promotion

To include Senior Olympics, blood pressure/glucose/oxygen testing, exercise classes, etc.

- General Fund – 100%
- Operating – 100%
- Total \$142,406



# **Prioritize Services**

**Discussion and prioritize Title III services.**

Home Delivered  
Meals

Supplemental  
Assistance

Transportation

Other

Grandparents  
Raising  
Grandchildren

Health  
Promotion

Respite

Congregate  
Meals

Home  
Management

## **Final Program Recommendations**

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1. Congregate Meals -
2. Grandparents Raising Grandchildren -
3. Health Promotion -
4. Home Delivered Meals -
5. Home Management Svc. -
6. Respite Care -
7. Supplemental Services -
8. Transportation -
9. Other -

# Closing Statements





# Adjournment

---



Thank you for attending today's hearing.



Letters of Support  
to SS Public Hearing  
2/1/17

1-23-17

I enjoy the meals that helps a lot

also the Cleaning helps a lot

also the Van Now I don't Drive

it is always ready to take me where I  
need to do.

all the help is so good. Thank you

Edith Lichonick

January 14, 2017

To Whom It May Concern:

This letter is to address the possible budget cuts to our states Senior Programs.

I am very concerned to hear that our senior programs are in jeopardy of losing their funding. The programs that concern me the most are the programs and classes offered at the senior centers, meals on wheels and the transportation service, as these are the programs I utilize on a daily basis.

I am very dependent on the transportation services to get me to and from doctor appointments, since I'm confined to a wheelchair; this service is my lifeline to independence. The drivers are professional, helpful and respectful of my needs. I also enjoy the classes provided at the local centers and the fellowship with other seniors.

During the upcoming legislative session, please keep me and my concerns in mind when evaluating the budgets of all senior programs.

Thank you,

*Gloria Dofflemeyer*

To Whom It May Concern:

Jan. 13, 2012

Please,

First of all -

Thank You for all your help, I look forward to seeing Cleona on Fri morning. I'm a shut in senior, not only does she help me but I appreciate her companionship, and makes my day.

Please don't take this away from a lonely old lady (85). Not only does she keep my place clean, but my spirit too. Please we need all the help we can get. Thank you,

Mary F. Lopez  
Kerfana de Villa  
SFe

January 23, 2017

City of Santa Fe  
Division of Senior Services  
Lugi Gonzales, DSS interim Director  
P.O. Box 909  
Santa Fe, NM 87503-0909

Dear Senior Services,

I do not know exactly where to place the services I receive, but I appreciate having Dianne Dean help in housecleaning, taking me to my doctor appointments, helping me rake leaves or just helping me with yard work and once in awhile have lunch with me. I live alone since the death of my husband, Fred Chavez. My only son lives and works in Los Alamos. Four years ago I fell and broke my hip. That has been fixed. I also get vertigo so I am afraid of shopping alone. L Thank you for helping this senior. I will be 86 years this April.

Sincerely yours,

Lucy V Chavez

1402 Taos Street

Santa Fe NM 87505

To who it may concern:

The respite care service provided by the city of Santa Fe is one of the most important city services it provides. It should be viewed in ranking, to a cities budget on the same level one views fire and police services. For it is a critical basic life supporting service, and must be seen in budget matters as being above typical city maintenance and recreation budget city items. For critical care of a cities people should always come above any mere infrastructure and recreational items or projects.

Seven years ago I didn't even know what Respite care was, but was faced with the normal issue of two aging parents who I love and respect. Both who were both long term Santa Fe residents and wished to spend the rest of their lives here in their home. My father had developed cancer. And while as it slowly developed, it became harder to care for him and I needed help. The respite care service helped me continue to take care of him and gave me the needed aid I needed to handle his decline and eventual death. And was indeed even more important to my mother and me than the limited hospice and other medical care support he eventually was given as his life ended, for it allowed me moments to recharge our energy and help take care of him.

I am now dealing with my mother who has developed Alzheimer's and it as slowly developed to the point where she requires 24 hour a day care and supervision. By having someone I can really trust to look after her even for just a few hours a week it allows me a chance to rebuild my energy somewhat and lessen the metal burden and stress. Our respite care giver is the only other person in our lives I can really trust to look out for her welfare. This is a big thing. And it has allowed her to get out and remain as active and happy as she can be in her golden years. She looks forward to our respite caregiver visits as it provides the only form of outside companionship and stimulation she gets on a regular schedule (she's 93) while providing me a few hours to refresh my own energy. This care has become a central figure in both our lives and a real lifeline for both of us . And allowed us to remain in Santa Fe. Our care givers efforts and just being there gives me the only support I get each week in the very tiring job as primary caregiver.

Its easy to forget our senior citizens, and we tend not to think about them and their caregivers until it happens to us. And it will. Yet it is as critical to provide critical support for them as to any child, for all us are just as important no matter what our age may be.

David Lissiuk

A very thankful respite care user. I don't know what I would do without it.



To The Division of Senior  
Services:

Hi! I am a senior citizen  
who is very thankful for the  
services you provide. I live

alone, and seem my days come  
very Tuesday I am so happy  
she helps me a lot. as I can  
hardly move some days, and  
also I have no one to talk to.

She is so friendly and helpful  
I like her a lot. She is a

wonderful friend and  
helper. I would miss her a lot.







if she couldnt come  
any more. So thank you  
for such a wonderful person  
I hope she can still come to  
help me.

God Bless you.  
Mary Goyeles.

Please excuse my hand  
writing my hands dont  
work very well.

Thank you



1/17/17 I, as a caregiver, am so very pleased that the City provides all nine services. I know many people who receive meals on wheels; "home management," "transportation," etc. Without these valuable services many Seniors would not get fed, get to their doctors, get their homes cleaned, get bathed, because some of us ~~of~~ caregivers are too old, have arthritis, etc and cannot provide these services for our families. Someone other than family to talk to.

Thank you for all your help with my grandparent as well as all the assistance with my aunt who has alzheimers.

Thank you.

Patricia Aringer

Margaret F. Thompson

**CHAVEZ, ROBERT L.**

---

**From:** Penny Jimenez <pennyleifeste1924@gmail.com>  
**Sent:** Wednesday, January 18, 2017 5:39 PM  
**To:** CHAVEZ, ROBERT L.  
**Subject:** TO WHOM IT MAY CONCERN IN REGARD TO THE SENIOR RIDE AVAILABLE FOR SENIORS

R.L.CHAVEZ,

MY NAME IS PENNY JIMENEZ I AM ONE OF YOUR RECIPIENTS OF THIS WONDERFUL TRANSPORTATION SERVICE MADE AVAILABLE TO SENIOR CITIZENS IN SANTA FE,NEW MEXICO .

I HAVE RIDDEN IN YOUR VANS SINCE APPROXIMATELY 2009. I HAVE ENJOYED THIS SERVICE,BECAUSE IT IS A SAFE,AFFORDABLE AND A HIGHLY BENEFICIALY MEANS FOR US TO TRAVEL TO AND FROM OUR DOCTER APPOINTMENTS, GROCERY STORES ,AND A MANY MORE PLACES SENIORS NEED TO GO TO ON A MONDAY THROUGH FRIDAY BASED SCHEDULE.

I WOULD LIKE YOU TO KNOW ALL WHO USE THIS GREAT SERVICE DUELY APPRECIATE THIS GIFT TO US.

ALL THE STAFF OF WHOM MAINTAIN THE FUNCTIONALITY OF THE SENIOR RIDE SERVICE ARE REALLY WONDERFUL PEOPLE .THEY DO THEIR BEST FULFILLING OUR NEEDS TO HAVE AN ACTIVE 100% QUALITY OF LIFE AS MUCH AS THEY (WE) CAN.

THANK-YOU ALL WHO HAVE BROUGHT THIS FORTH FOR US TO BE ABLE TO ENJOY AND HAVE A HAPPY SENIOR LIVES STYLE ,WITH MANY MORE YEARS TO COME.

IF THERE IS ANYTHING I CAN OFFER TO HELP US KEEP THIS WONDERFUL SERVICE FOR ALL THE SENIOR CITIZENS OF SANTA FE ,NEW MEXICO PLEASE ALLOW ME TO HELP.

SINCERELY,  
PENNY JMENEZ  
505-309-8213

**TO WHOM IT MAY CONCERN:**

**I would like to express my sincere gratitude for the Senior Transportation rides that are available Monday through Friday from 8:15 a.m. to 4:15 p.m. within city limits. I have been taken to doctor's appointments, dental appointments out at the Santa Fe Community College, as well as Tax preparation. Grocery shopping at Albertson's, Smith's, Trader Joe's and Sprouts.**

**A large thank you goes out to the women on the phone banks and the van drivers that are amazing driving from one end of town to the other and then do it again over and over all day.**

**This is wonderful service and I for one feel very blessed to have it.**

January 26, 2017

City of Santa Fe  
Lugi Gonzales  
Division of Senior Services  
P.O. Box 909  
Santa Fe, NM 87504-0909

To Whom It May Concern:

We are writing this letter in great support of the City of Santa Fe's Senior Services. Our mother, Aurelia Pacheco, was diagnosed with progressing dementia/Alzheimer's, which has been a challenge for her well-being as an 88-year-old senior citizen. We have been fortunate to be able to utilize the services provided by the City of Santa Fe, specifically the respite program, meals-on-wheels, informational workshops, and use of medical equipment.

Since our mother's involvement in these services, we are more knowledgeable of the city's resources available to assist our mother through this stage of her life. We are extremely grateful to the professional caregivers who visit with our mother weekly. They are caring, loving, and knowledgeable of their job. These visits allow us the time to attend to other responsibilities. The Meals-on Wheels employees are an asset to the health and nutrition of our mother. The well-balanced meals that are delivered to my mother's home during the week, give us assistance in feeding my mother daily. We are also pleased with the extra-curricular programs such as the dances, workshops, and special events the city provides for its senior citizens. It is a beautiful experience to witness our elderly community happy and having a good time with people who value and genuinely care for them. The staff at the senior citizens are such an asset to the families requiring these needed services. Upon visits to the senior center, we have witnessed their dedication and support to their clients.

As a family, we strongly agree that the senior citizens of our community deserve quality opportunities and programs to help them through the challenges they experience as one ages. We only wish there were more funds appropriated to the elderly, since often, this age group is neglected; thus, would support any attempts in securing future funding for these types of services.

Sincerely,

*Rosabelle M. Pacheco*  
*Isabella Lugo*  
*Christina Lugo*  
*Theresa Lugo*  
The Pacheco Family

**russ souders**

---

**To:** City of Santa Fe Senior services transportation  
**Cc:** To whom it may concern  
**Subject:** compliments and appreciation for services

I am an 88 year old user of senior services, and a native of Santa Fe.

I used to live in the northern part of Santa Fe County. About 15 years ago I lost my most of my vision, and consequently I can no longer drive. I moved into the city to get transportation services. Much of my uses are to travel to and from my doctors offices. I appreciate the services very much.

The drivers and office staff are very knowledgeable and efficient.

Russell Souders



January 17, 2017

To Whom It May Concern:

Driver Saul suggested I provide my  
input regarding the Senior Transportation  
Service for Santa Fe.

I feel this is a very valuable service.  
After having used the service for the  
past two weeks, I realized an immediate  
advantage financially, as opposed to using  
local cab services. I hope that funding  
for this service will continue and that  
the elderly community of Santa Fe will  
also continue to enjoy this beneficial  
service.

Yours truly,  
gloria dallis  
client

JAN. 26, 2017

To: SENIOR SERVICES PROGRAM - Santa Fe, NM

I am writing to express my gratitude for all the support provided to seniors through the City of Santa Fe Senior Services program. I express this gratitude not only for myself but for those who need the senior program services.

It is impossible to maintain good physical, mental & emotional health if you lack safe housing, transportation & food. Personally I am housed & have access to transportation for medical appointments & support because of senior services.

Of course it <sup>is</sup> people / staff who make these programs a reality. Without senior transportation, Santa Fe Aides & buses I would be stranded. Thank you for all you do for me & all seniors.

Robert M. Michell  
Robert M. Michell  
1500 Parkers St. # 803



1/26/17

Dear Teresa, and Luigi Gonzalez, Division Senior Services,

I cannot put down in words what your program has achieved in helping me in my home. I have a spinal cord injury that makes life difficult with the physical handicap and chronic pain. Someone stopping in having some conversation and a bit of help has made my life easier and happier to live. It also raises my spirits so I can be a better person to others.

Unfortunately I came down with a good sized cold. Sending to Sophia here has been a comfort. Positive attitude and helpfulness is such a comfort to me. Makes me feel taken care of in a way that I am sure helps my physical well being.

You, Teresa, make such a huge difference with the difficult work you manage. Any heart goes out to you & your staff in gratitude.

Thank you ever so much for what you and your staff

To Whom it may Concern - I am 77 years  
old - I am so lucky to live in Santa Fe  
where our seniors are being treated as well.  
The transportation service you supply helps  
me so much - without these vans  
& would be entirely hampered. The  
drivers are wonderful - helping me  
to keep appointments and seeing I  
get on and off the van safely.

The Home Delivered Meals are a great  
help as well. I am always assured of a

lunch delivery.

Thank you for caring for us old  
folk. Please don't stop  
have a different life without your  
services.

Sincerely,  
Betsy Bly

18 Jan 17

Dear Senior Services

I am writing in response to your letter of 12 Jan 17. My Mother who is a recipient of your mealson wheels Program is unable to attend your meeting on 1 Feb 17. But has been very grateful for your service. My Mother is in her 90's and your program has provided her with a good tasting balanced meal which has been essential to her health.

Sincerely,  
Walt Doran  
for Gloria Doran

P.S. thank you for your service!

## Transportación

Mis pensamientos  
es lo mejor que  
tengo yo y toda las  
personas que van en  
en esas gondolas  
me ~~me~~ llenan todos los  
días a mi trabajo  
a mi escolita

San Mary Pios de Bernal

y porque no al  
personal  
administrativo

gracias gracias  
gracias

son muy buenas

muchas gracias

Gratitude \* Blessings \* Friendship \* Happiness

Gratitude \* Blessings \* Happiness

1/24/17

Luigi Gonzales

I recieved your invitation  
but I am unable to  
attend.

I am most grateful for  
the meals on wheels. The  
dinners are so wonderful  
also for Home Repairs  
for only 1 1/2 hrs. because  
I am unable to do much  
housework.

My Husband  
Cesario De Leon  
who died was  
able to have  
transportation

2/1/17

1/29/17

Dear Senior Services,  
Meals on Wheels has been a life savior for  
me, since I don't drive or own a car anymore!  
I hope you continue that service, since I  
rely on it for a balanced meal every day. I also  
find our driver very pleasant.

W/om Len Carson

To whom it may concern:

In response to this letter I would like to tell you that the Meals on Wheels Program is very important to me. I am disable and I do rely on this program heavily because I am unable to cook, drive, or leave the house. Thank you.

Sincerely,

Mrs. Holmes  
1611 Young St.  
Santa Fe, NM 87505



*Kathleen A. LeBeau*

3260 NIZHONI DRIVE  
SANTA FE, NM 87507

January 26, 2017

City of Santa Fe  
Division of Senior Services  
Lugi Gonzales, DSS Interim Director  
PO Box 909  
Santa Fe NM 87504-0909

Dear DSS folks:

Please accept my heartfelt thanks for the wonderful services provided by your department and its dedicated staff. I will not be able to attend the public hearing on February 1st due to responsibilities of caring for my 92-year old Mom in my home. In fact, I need to be brief and to the point here, because my caregiving duties consume most of my waking hours.

At the present time, the Respite Program and Meals on Wheels are both so important to my Mom and me. When Mom was more mobile, in the past she also used Transportation services. We have enjoyed lunch at the MEG Center, and musical entertainment, singalongs, and Bingo at various other senior center locations in town. In the early days of caregiving, I also benefited from benefits counseling sessions.

I have always been very impressed by the people we have encountered in each of these areas. Dependable, cheerful, reliable, and capable. The quality of service they provide is immensely helpful, especially to a single person like me trying to care for Mom virtually on my own. It makes you feel like someone is out there who cares, understands, and really wants to be supportive.

With great appreciation,



Kathie and Betty LeBeau

Jackie Maret

2837 Don Quixote

Route 5- meals on wheels

**New Mexico**

9, Santa Fe, N.M. 87504-0909  
www.santafenm.gov

**Councilors:**

Lindell, Mayor Pro Tem, Dist. 1  
Renee Villarreal, Dist. 1  
Peter N. Ives, Dist. 2  
Joseph M. Maestas, Dist. 2  
Michael A. Dominguez, Dist. 3  
Chris Rivera, Dist. 3  
Ronald S. Trujillo, Dist. 4  
Mike Harris, Dist. 4

a public hearing on the Older  
bmit for funding to run our

n us for the public hearing at  
the Mary Esther Gonzales Senior Center to discuss the services that we provide and get their input. We understand that many of our senior clientele are unable to attend but we still would like to receive your input. The programs we will focus on are:

- Congregate Meals
- Home Delivered Meals
- Assisted Transportation
- Home Management (housekeeping, laundry, escort, non-medical personal care, etc.)
- Respite (Alzheimer's) Care (relief, companionship, non-medical personal care, caregiver support, etc.)
- Durable Medical Equipment (walkers, wheelchairs, shower chairs, etc.)
- Grandparents Raising Grandchildren
- Volunteer Programs (Foster Grandparent Program, Retired Senior Volunteer Program, Senior Companion Program)
- Recreation Functions (Senior Olympics, advanced fitness, exercise classes, etc.)

If possible, we are requesting that you send us written comments before the hearing on February 1<sup>st</sup> on why you feel any of the programs mentioned above are important to you. You may send the letter with your driver or caregiver or mail it to:

City of Santa Fe  
Division of Senior Services  
Lugi Gonzales, DSS Interim Director  
P.O. Box 909  
Santa Fe, NM 87504-0909

Thank you for being a valuable client and for your continued support. If you have any questions, please feel free to call me at 955-4711.

Sincerely,

Lugi Gonzales

Lugi Gonzales, Interim Director  
Division of Senior Services

Meals on Wheels is a life saver  
for me - an 87 yr old widow with  
poor health.



For everything you do

Transportation personnel,

I just want to thank  
all of you for all the  
help you have given  
~~Me~~ over the years.

I don't know what I  
would do without you.  
You have made a wonderful  
difference in her quality of  
life. God Bless all of you, Sandy  
Havens

Sandy Havens  
←



Jan 11, 2017

I use to dump services as my  
only method of billing + I hope  
#1 the City will continue this most  
needed separate office.

Very truly yours,  
Dorothy A. West

Senior Transport Service is  
a great and necessary ride  
service for me since I do not  
drive any more

great people and customer service

Thanks Carla Rame

5/12/17

to whom it may  
concern:

I am most  
appreciative for  
the Senior Services  
all deans have  
been courteous and  
(some) gentlemen!!  
Thanks

Bethune Rones

1-12-17

To Whom it may Concern,

~~Transportation~~ is a  
great Service. The  
Staff are Very nice  
and helpful.

Thank you, for the  
rides.

Mike Coakley A

Feb 11, 2017

I use Tramp Service as my  
only method of delivery & I hope  
#1 the City will continue this most  
needed & affordable service.  
Very truly yours,  
Dory L. Webb



11/18/2017

It's wonderful to have  
the Senior Van to take me  
where I need go.

Muchas Gracias  
a todos los drivers  
delos bus de pasajeros  
con nosotros!

"Mil Gracias!"

Conrado Garcia  
(Connie)

1/26/17

City of SF  
Director of Senior Services  
Jaei Hongalee

Hi Jaei:  
I'm not able to attend meeting on Feb 1, 2017, because I'm handicapped. I was down on <sup>my foot</sup> SF Board in early Jan. I'm a long time volunteer. I have been in SF office. I also submit 1980 and volunteered, ensuring phone in SF office. I also submit volunteer form monthly. I'm able to go at this time to get mail delivered, since I'm able to shop at grocery stores and also make to C&C. I'll send a donation for meals delivered every month. I'm now 84 years old.

Thank you!  
Eileen Opatka

1/26/17

1/26/17

WOULD LIKE TO TAKE THIS  
MOMENT TO THANK THE  
TRANSPORTATION DEPARTMENT

TO ALL OF YOU WHO SERVE AND  
ARE FOR US, SENIORS WITHOUT  
YOU ~~MANY~~ OF OUR LIVES, FOR  
MANY OF US WOULD BE FORGOTTEN!  
MAY LIFE BRING YOU A REFLECTION  
OF THE KINDNESS YOU'VE SHOWN  
TO US.

THANK YOU AGAIN FOR  
YOUR KINDNESS!!

January 18, 2007

To: Older Americans Act - Public Hearing  
From: Danna K. Metzger  
Re: Senior transportation

I witnessed again today how senior transportation comes through for us seniors. <sup>One</sup> ~~that~~ way I saw <sup>was when</sup> a van driver come through, ~~was~~ when he offered to work overtime with picking people up from a dance at the Eagle's Club when their driver had a flat tire.

I also appreciate very much the courteousness, helpfulness, and flexibility (whenever possible) of drivers and dispatchers.

When I remember hearing a few months ago that there were 100 ~~new~~ ~~clients~~ ~~for senior transportation~~ without any additional drivers or vans and <sup>also</sup> hearing of personnel getting <sup>injured or</sup> sick, maybe from stress, I feel concerned, because I value wellness. I would like to see more support for providing them with a healthy work environment. That benefits all!

(p. 1 of 2)

To: Older Americans Act - Public Hearing  
From: Danna K. Metzger  
Re: Senior Transportation  
Date: 1/18/14

Also, when I see an inevitable increase in wait-time with the afore-mentioned conditions, I feel torn, because I'm conscious of time. On the one hand, I appreciate very much the support you already provide with affordable door to door transportation, as I'm unable to use the city bus for health reasons. On the other hand, I would like more support for us seniors with being active and productive citizens with more time efficient transportation. (I no longer as a senior companion). ~~to get~~ <sup>and depend</sup> on senior transportation to get me there. Thank you for listening.

Sincerely,  
Danna K. Metzger

(p. 2 of 2)

To whom it May Concern;

Senior Transportation is

Very important for me. -

Please continue the service.

Sincerely

Luis C Herrmann

Dear Senior Services,

This program is a God-send to me and my husband John has Parkinson's and his DR's continue to tell him to exercise. Twice a week (2) two caregivers take him to the M.E.H. Senior Center and he uses the new exercise equipment.

Those are the highlights of his week. His (2) caregivers are superb! They are attentive, kind, and very responsible! During the time John is with Chris or Leslie I'm having

my respite time. Those hours of caregiver relief mean the world to me. With caregiving being a 24/7 involvement, having the respite time-outs mean the world to me. I have been able to count on the Senior Services program. How all this started is when I went to see Theresa at M.E.U. for a cane for John. We filled out my paper work and I went home w/a cane for John. Time went by and one day Theresa called to offer me respite services. I said



yes! Thank you so much!!

also we have used the  
recit services too. Going  
to some offices can be  
difficult. The lack of park-  
ing, like downtown, is an  
issue. So we ask to be  
driven to, and waited for,  
in those situations.

also the attendants take John  
to some personal care apt's,  
which saves time for me.  
all in all we are very happy  
with our contact, xhosa, and  
the (2) caregivers, Chusa and  
Joolia. We are Blessed w/ Senior  
Services. Thank you so much!

Sincerely, John & Carol Wheeler,

1/11/2017

Go Whom it may Concern

We Saw at Green Bay Bodis  
would like to give  
thanks to our Transporter

Staff for all the  
food work that they  
do in Trans party in  
when ever we are in

Need to go to grocery  
Stores or Dr. Appointments.

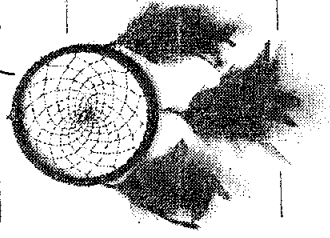
With out this programs  
all of us seniors  
would be lost.

Congratulations to all  
Trans participants for the  
Good job you all do

Mr and Mrs. Spedding


TO MEG CENTER

I HAVE to tell you how  
much the SENIOR Buss  
means to me. I am almost  
Blind and so I don't  
drive and need help getting  
out + ABOUT. to the LIBRARY  
where I gett Audio + LARGE PRINT  
Books AND DVD movies. Things  
to Do. the Buss drivers ARE  
my life lines, Take me to the STORE.  
Very Fond love for them -



Thank you all of you!  
Elizabeth Lopez  
2315 CEDRO CL.

Santa Fe



Luzi Gonzalez, DDS  
City of Santa Fe  
Senior Services

Dear Luzi,

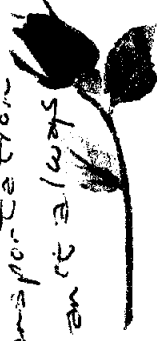
Thank you so much for assisted  
transportation, home delivered meals  
and computer room services. I have  
used all of them often and I appre-  
ciate that they are offered to  
Senior Services.

Thank you for the programs. They are  
invaluable.

Sincerely, *Sylvia Chavez*

Sylvia Chavez  
512 Garcia St.  
Santa Fe, NM 87505  
505-983-2967

PS - I don't have a computer at  
home, need help in transportation  
and am bedridden - can't always  
do my own cooking.



JAN. 12-2017  
Jance - 8176

To Whome it  
May Concern

Whom: Pickin US up

~~if they are OK~~

But when getting in the  
Van they should make  
show they have their  
ID. Let them before taking  
off. And one more  
thing they should make  
sure the van clean.

Jancy  
Mr. Ma Trussell

Rec'd 11

TRUJILLO, THERESA P.

---

**From:** GONZALES, LUGARDITA  
**Sent:** Monday, January 30, 2017 2:56 PM  
**To:** TRUJILLO, THERESA P.  
**Subject:** FW: sentior funding

**From:** [kleesfe@aol.com](mailto:kleesfe@aol.com) [<mailto:kleesfe@aol.com>]  
**Sent:** Monday, January 30, 2017 11:33 AM  
**To:** GONZALES, LUGARDITA  
**Subject:** sentior funding

To whom it may concern

I have been benefiting from senior services since I turned sixty, nine years ago. As a senior with a disability, I am unable to drive and must rely on the Senior van to get out during the week when I may have doctors' appointments or need to grocery shop or occasionally get out of the house to meet with a friend-just for fun. Without this service I would be forced to rely on my husband who runs a small business in town which employs people and brings in tax revenue to our state. As I'm sure you are well aware, each local business recirculates each dollar six to eight times within our community. It is a hardship on his business to have to abandon his job to care for his wife during business hours when doctors' appointments occur.

I also receive the benefit of homemaker services once a week. I get help bathing, light housekeeping, shopping and moral support.

Without these services I would likely be unable to remain at home and be a vibrant member of our community, engaging in our society.

I realize that we all need to be very careful with how we spend our tax dollars. I do appreciate how difficult it is to balance all

the different needs of New Mexico citizens. The senior services I receive are absolutely essential to allow me to thrive during these closing chapters of my life.

Thank you for your careful consideration.  
Best wishes,

Katharine J Lee

[www.onemorechancesantafe.com](http://www.onemorechancesantafe.com)

<https://www.createspace.com/3832774>

The bilingual children's book which helps children thrive when facing life's many challenges

505 466 8493

1-12-17

To Whom it concerns,

As a 66 year old, disabled, Senior (who can not drive for medical reasons - As per doctor's orders) the senior transportation van(s) make a huge difference in my life. Without this wonderful service, I genuinely do not know ~~how~~ how I would survive in Santa Fe.

Additionally, the drivers and dispatchers are perpetually, extremely, friendly, courteous and helpful.

Overall, I hope + pray that ~~that~~ both the Santa Fe Senior centers and Vans continue to provide their great services for us Santa Fe Seniors. These services are simply wonderful!

You folks genuinely help to improve the quality-of-my-life each and every week!

Thank you again,

Dr. Walt Winkelman  
Dr. WALT Winkelman, Ph.D.  
469-1777  
drwink13@gmail.com



Jan. 11, 2017

To Whom It May Concern

Subject Senior Service Van Rides

I, Patricia Celebcigil greatly appreciate the rides that I have used in regard to the M.E.G. Senior Center in Santa Fe,

They have been a life saver in my case as I have never had a car in Santa Fe for my ownership or rentals!

At my age, approaching eighty seven years I cannot walk the distances that require me to cover.

I use the service mostly to buy groceries and do volunteer work at our public library.

All the drivers are very good and have pleasant personalities. I also appreciate the dispatchers & mechanics who support the services of our Santa Fe Trails.

Sincerely,

Patricia Celebcigil

505-982-6479

1/11/17  
TO whom it may Concern,  
The Senior transportation is great  
and I really appreciate the service.

Jeanita Quintana

1-11-17

To Whom it may CONCERN

I have Been Using the Van  
For many years. Because of the Van  
I am able to get to DR. Appts., The  
Blood Bank, Social events, shopping,  
Santa Fe Club house; Restaurants, &  
lastly I'm able to babysit my grand-  
children. Hopefully you won't cut the  
Van hours + make things difficult for  
many seniors  
Fee is affordable

Marge Kosola  
2704 Galisteo Rd #3  
Santa Fe, NM 87505  
474-4298

To whom it may concern  
I am writing on behalf  
of the Seguin survivors of the  
Omanah to seek our friends  
they prepare for all the  
Seguin's homecoming of Santa Fe  
and all the survivors we have  
here at all the 51 centers  
Especially the Transportation  
dept, Franco editing work  
despatchers & the Van drivers  
they are the best, the way  
they treat you & care for you,  
I value their lives &  
careers. If it was not for  
them, we wouldn't go to  
the doctors, the store  
or much more ~

I thank you  
very much for your  
great service.

Romona Griggs  
La Cimpuke

01/09/17

To Whom it may Concerns,

I am very glad to take this opportunity to express my deep appreciation for the senior van services.

I volunteer at the Santa Fe Guidance Center something I would not possibly be able to do if I were not driven there thanks to the senior van service.

Due to my age (90) I receive very much the courteous and helpful assistance which all the drivers always provide.

With many thanks to all persons who make this service possible.

Sincerely,  
Carolyn Grant  
110 Soledad Dr.  
Santa Fe, N.M.

Jan. 11, 2017

Ms. Sheila Epstein

To whom it may concern,

My wife & I both

find the seniors van

service invaluable. I

use it to get to some

of my work & we both

use it to get to doctor's

appointments. The drivers

have always been helpful

& friendly. Although

we are fortunate to live

near downtown with

good access to buses,

we find the seniors

Bringing the hope of Jesus  
to light at Christmas



To Whome Cornice.

When the Van Picker Us

Up: They Are OK

Except When they are ena  
+ easy See my Wife Needs

To Take Her Wisdom

They Say OK But you,

OK With Us When They

Pick us up =

Jheresa John

Roj, 11/6

Sta Fe' N. M.  
Enero 12-2017.

Estoy escribiendo ésta carta y estoy pensando que cada día necesito salir temprano de mi casa. Trabaja a diario, y para mí sería muy difícil si no tuviéramos el transporte de las Vens.

Es muy bueno para las personas mayores, todas lo necesitamos.

Gracias estoy muy agradecida.

Soy Lilia Arroyo

Me olvidaba a las personas que trabajan en esto las quiero mucho!



To All Shoppers

I do like the  
Van Rides An not  
only that it is  
to far to walk  
An that you do  
have your bad ~~days~~  
days But that you  
do have your good  
have good days

Hellen I have heard  
that you are going  
to Retire Well god  
Bless you

~~Stella~~  
Nina Wilms

I do Like you  
Shoppers Because that  
you Are nice  
nina Wilma Stetts

TRAILS

THE TRANSPORT that you provide is  
so very for my life

THIS SERVICE IS MY ONLY TRANS-  
PARTITION, I ~~W~~ WOULD BY AT A  
LOSE. THANK YOU — NANCY BARTINE

January 18, 2017

RE: Public Hearing focus of Older Americans Act

From: Rosina Garcia  
2713 Via Caballero Del Sur  
Santa Fe, New Mexico 87505  
(505) 983-9174

To Whom It May Concern:

I currently have a caregiver, Diana Dean, who is provided to me by the City of Santa Fe Division of Senior Services Department for a couple of hours, one day a week, at this time. As I am now 88 years old, I am extremely limited in caring for myself and I am in need of Home Management Personal Care, which the City of Santa Fe provides. Diana assists with my personal care, hygiene care, and bathing. I am able to do this only with the assistance of the City of Santa Fe's programs and with the help of Diana.

The service has been cut back from two days a week to one day a week due to short funding for the program. Diana is extremely hardworking, knowledgeable, and physically and emotionally supportive. She helps me with light household chores that I am not able to perform for myself any longer; changing linens, light laundry, light cleaning, sweeping. Diana bathes/showers me and helps me dress.

It is extremely important that the City of Santa Fe continues to provide the comprehensive Programs through the Senior Citizen Services. I rely on the nurturing, emotional support, physical assistance, dedication, professional attention, and so much more that employees like Diana Dean provide. I am extremely appreciative by this caregiver who enjoys her job and wants the best care for her seniors and I strongly suggest that additional funding be provided for the much needed care of our Santa Fe Seniors.

Sincerely,

Rosina Garcia



**facsimile transmittal**

**To:** Theresa—In Home Care  
**From:** Linda A. Tijerina  
**Re:** Public Hearing Letter  
**Cc:**

**Fax:** 505-955-4797  
**Date:** 01/26/17  
**Pages:** 2 including cover

Hi Theresa,

Attached is a letter for the Public Hearing focus of Older Americans Act.

Please let me know if I can help with anything else.

Thank you,

Lindy Tijerina

For Rosina Garcia

505-660-5335

**confidential**

City of Santa Fe  
Div. of Senior Services  
Lugi Gonzales, DDS Interim Director  
PO BOX 909  
SF, NM 87504-0909

Thank you so much for the services you offer.  
I will comment on each of the items on your list:

- Congregate meals - I can't eat because I'm diabetic + your meals are not diabetes-friendly.
- Home delivered meals - same as above
- Assisted Transportation - have never used
- \* Home Management - EXCELLENT, I have a wonderful housekeeping helper due to my illnesses and she is very friendly + helpful. Her name is Diane Dean and she deserves many gold stars!
- Respite Care - haven't used
- Durable Medical Equipment - The one time I asked to borrow a walker there were none available
- Grandparents - haven't used
- Volunteers Programs - don't know what they do
- Recreation Functions - I used to go to Chair yoga + acupuncture for Veterans, <sup>for their families</sup> but I was told these were stopped (?); that the acup. group no longer serves families of veterans which I am.

Thanks Lugi and Diane!

Maureen Chase

To whom it may concern;

The closure is real helpfull, because he doesn't eat alot sometimes.

Also the meals on wheels, help martin, Vivian and I when we can't cook for Tommy, and he enjoys them.

Sometimes Martin has apts with his Dr., also Vivian has a full time job and I have my husband who has V.A. Apts in Albuquerque, so every other week he has two apts.

The hours Chris comes to help with him gives us a rest time to go to bank and take care of his finances and Groc's.

The program is free and that helps us.

The family gets a little stressed sometimes, but with your help its real nice.

Also the respite is good for all of us, and Chris Lucero is verry good help with my brother and make shure he does Eat and Take Meds and does make shure his food is liquids and make shure he eats his food, also helps ~~with~~ with showers when we can not.

Thank you  
Patsy GABALDON



January 14, 2017

To Whom It May Concern:

This letter is to address the possible budget cuts to our states Senior Programs.

I am very concerned to hear that our senior programs are in jeopardy of losing their funding. The programs that concern me the most are the programs and classes offered at the senior centers, meals on wheels and the transportation service, as these are the programs I utilize on a daily basis.

The transportation services help me to get to and from doctor appointments and errands, as I'm dependent on a walker to get around. The drivers are professional, helpful and respectful of my needs. I also enjoy the classes provided at the local centers and the fellowship with other seniors.

During the upcoming legislative session, please keep me and my concerns in mind when evaluating the budgets of all senior programs.

Thank you,

*Rosalie Martinez*

January 31, 2017

Lugi Gonzales, DSS Interim Director  
Division of Senior Services  
City of Santa Fe  
P. O. Box 909  
Santa Fe, NM 87504-0909

Ms. Gonzales:

As you host a public hearing on the request for proposals for Older American Act services on February 1, 2017, I want to share comments on behalf of Eduardo Catanach and his immediate family. Mr. Catanach, my father-in-law is a client of the City of Santa Fe Respite Care program.

Mr. Catanach has been experiencing the effects of Alzheimer's disease and requires home care and supports. The Respite Care services, primarily provided by Chris Lucero, have been an essential part of his home care. The program provides companionship and transportation to the community. Because Mr. Catanach and his wife live in the county they have no access to public transportation. So having access to the Respite Care services has provided the occasional transportation for shopping and other purposes.

Mr. Catanach's family provides other help in keeping him at home, but because all immediate family members work, the day-time services from the City have been critical to his care. This program has been essential for his ability to remain at home with his wife.

I believe that the Respite Care services are important for Mr. Catanach and other City/County residents who benefit from these services. I encourage the City and the Area Agency to continue to provide funding and to continue to offer these services throughout the County.

Please feel free to contact me at 505-629-9374 if you have any questions.

Sincerely,



Gene Varela  
2903 Pueblo Tsankawi  
Santa Fe, NM 87507



Rebecca Wurzburger

505 -982-6351 1614 Camino Cruz Blanca Santa Fe, New Mexico USA [rebeccawurzburger@gmail.com](mailto:rebeccawurzburger@gmail.com)

January 11, 2016

Dear Brian:

I am writing to you to document the excellent service provided by the City's Senior Ride Program. In mid- December I experienced rotator cuff – cuff surgery which has required me to avoid driving for a yet-to-be determined date. With some trepidation about "needing help" I signed up for this program. What a relief !

Senior Services staff -from administrative to dispatch( Fran Rodriguez) to drivers - have uniformly been amazingly kind, competent , and professional. In particular, I would like to commend the following drivers: Ernest Romero , Louis Chavez, and Don Bell - who have carefully and cheerfully shuttled me to doctors appointments and personal errands/ meetings. Thanks to this service I have not gone completely insane during my house confinement and I can focus upon my recovery and getting back to work.

Gratefully,

Rebecca Wurzburger

Former City Councilor Mayor-Pro tem , City of Santa Fe , New Mexico

cc Robert Chavez

Jan 10, 2017

To whom it may concern:

I think that Senior Transportation is the best that Santa Fe has to offer. I do not drive so I use it whenever I go to doctors + shopping. It is a God-send!

The staff is fabulous and the drivers are wonderful + caring. I could not do without it! So please keep the funds going.

Thank you.

Sincerely yours,

Barbara Arlen

BARBARA ARLEN

986 AGUA FRIA #109

SANTA FE, NM 87501

505-428-0124

Jan 11, 2017

My dear friends,

I haven't been here for 6 months.

Thank God I'm doing good. I want to thank  
everybody that prayed & asked for me.

I'm coming on the Van & they're all

very good to me. Thank you & keep the  
good work.

Mary

I use the Van and I am very pleased  
to say that without the drivers & van  
I couldn't go anywhere. The drivers are very  
beautiful & take good care of their passengers.

Thank you Loretta B. Sykes

January 11, 2017

To Whom This May Concern,

I have been using the Senior Transportation Service since March 2016.

I would like you to know how much better my life now is. I am now able to be more independent, as I can no longer drive. I would not be able to keep my many medical appointments without this service.

The drivers have all been very polite and helpful to me.

I hope to use more of your wonderful services in the future, taken to the senior centers by your vans.

Thank you so very much.  
Arlayne Baymiller  
(505) 982-8308

January 12, 2017

to whom it May Concern,

I wish to Express my Gratitude for  
the Senior Vans who have helped me most  
graciously to whatever errands I need to go.

Each of the drivers are delightful  
its such a joy to have them get to my destination

I no longer wish to drive and totally  
depend on their service.

Thank you so much for saving them  
for me + every Senior without transportation  
they are a Blessing each one.

Love,  
Joro Tequazian

133 Villa Alegre  
Santa Fe.



January 30, 2017

Luzi Gonzales, Interim Director  
Division of Senior Services  
City of Santa Fe

This is in response to the letter I got from you.

Being that it is impossible for me to attend the public hearing on February 1, 2017 as I have my sick husband for that I can't leave alone and is strictly on a wheel chair which is pretty difficult for me.

First of all we really appreciate the home delivered meals which we enjoy.

I thank you for the Respite Care support that we get on Monday and Thursday mornings. It gives me a chance to get out of the house and run errands get rid of my Cabin Fever.

Also I want to thank you and Chris for the excellent care with my husband Joe which he is very kind with. Chris Lucero also helps me with some work that I can't do myself.

If you need any more information feel free to contact me at 505-660-1756

Thank you for everything you do to help us.

Linda Briel

City of Santa Fe Division of Senior Services  
1121 Alto Street,  
Santa Fe, NM 87501

January 11, 2017

To whom it may concern,

I just want to let you know how happy I am Santa Fe Senior Citizens Program. All the staff at the center is much appreciated. Especially the Transpiration Services. Without them I would not be able to attend the senior center, do my shopping or pick up my medications. I am very grateful for this program. It is very affordable for us seniors that are on a fixed income. In my option I think you need more transportation vans so more seniors could attend the centers and do their shopping etc. Services should be available on weekends as well.

Sincerely,

*Patricia De Vargas*

*Petsy De Vargas*

Patricia De Vargas

January 10, 2017

To Whom It May Concern:

I would like to thank the Senior Transportation Services Dept. I use your services regularly. Your services helps me continue an active quality of life. It allows me the opportunity to go to doctor appts, the banks, walmart and to the grocery store. I also get to attend the many different functions offered at the senior center. Without this service I would not be able to get around as much on my own.

The senior transportation staff are very respectful and always willing to help. They are kind, professional and will go give 110% (that extra mile) of their time and energy.

Thank you for everything you do for me.

May Lee Lee

Laura Parrish

2095 S. Pacheco St., B.16

Santa Fe, NM 87505

January 20, 2017

Re: Senior Van Transportation Services for City of Santa Fe, NM

TO WHOM IT MAY CONCERN:

I rely extensively on the wonderful transportation services provided by the Senior Center through the City of Santa Fe. I do not drive. I am 66 years old and have been a resident since 2010. This service is necessary to me to enable me to be independent, help me with grocery shopping, going to the doctor, going to school at SFCC and generally just makes life here in Santa Fe more convenient and enriching.

Please do whatever is necessary to enable the Senior Van Transportation Service to continue to grow and acquire the necessary personnel and vehicles to provide this service into the unforeseeable future.

Thank you.

A handwritten signature in black ink, appearing to read "Laura Parrish", with a large, sweeping flourish at the end.

Laura Parrish

# **Memo**

**Jo-Ann Scott**  
**4499 San Ignacio Rd. No. 5107**  
**Santa Fe, NM 87505**  
**(505) 919-9352**

**January 11, 2017**

To Whom it May Concern

Re: Senior Van :

The rides I receive from Senior Van are so important to me. I do not have an automobile and no way to get to necessary food, prescriptions, Doctors Appointments without the Senior Van. I am 81 years old, on oxygen 24/7 and no way other than the Senior Van to get me to these places. The Senior Vans are necessary to help get me others to get to their needs.

Thank You, Jo-Ann Scott

1-13-17

To Whom It May Concern

I have been involved with the Senior services for seven years

I use the Senior Van Service to come to and from work at the MEG Senior Center. I use the van service to go to Doctor appointments and for grocery shopping.

Other activities I enjoy at the Center are the monthly movies, the Exercise room, the Knitting class.

I am also taking lessons to learn how to use the computer

For someone who is 67 and a widow there are many activities to keep me learning and entertained.

It is nice to be surrounded by a staff who are helpful and friendly. It would be too lonely if these activities were not available.

Thank you,  
Lucy E. Romero

1/4/17

To whom it may Concern;

I would like to personally,  
thank the staff in the transportation services for seniors  
who deliver the highest quality service to  
our seniors in our community. For their  
respect and kindness shown always. I hope  
that it will continue to provide the best  
services, because without them we would  
go now where or see our community in all of  
its beautiful areas. I am truly grateful  
for these blessing. For the drivers for  
being the hardest working group of people  
and with their compassionate in their  
job contribute much to our elderly  
population

My <sup>grateful</sup> ~~grateful~~ thanks and  
blessing to all. I remain  
respectfully in our lords  
service  
+ Robert Duman, Jr

January 24, 2017

City of Santa Fe

Division of Senior Services

Lugi Gonzales, DSS Interim Director

P.O. Box 909

Santa Fe, NM 87504-0909

To Whom It May Concern,

I am 86 years old. I have been receiving services from the City of Santa Fe through the Senior Services Home Management program for the last several months. I waited for 2 years to move up the waiting list to receive help one day a week. I live alone in my home and need assistance performing many of my daily activities. My caregiver is one of the kindest individuals I have encountered. Her cheery attitude makes my day every time she comes to my home. There is no task she is unwilling to perform. To lose her help would be a great loss for me.

I would like to voice my support for the programs the Senior Services program provides and encourage not only continuation but additional funding. These services are vital to our aging community. I am aware that funding and budget issues are always concerning, however I hope the well-being of the senior community in Santa Fe is of paramount concern.

Thank you for your attention to this matter. If you have any questions or wish to further discuss this issue, please feel free to contact me.

Sincerely,

A handwritten signature in cursive script that reads "Virginia Gorman".

Virginia Gorman

2086 Avenida de las Alturas

Santa Fe, NM 87505

(505) 424-3934



January 26, 2017

Lugi Gonzales, DSS Interim Director  
City of Santa Fe  
Division of Senior Services  
Post Office Box 909  
Santa Fe, NM 87504-0909

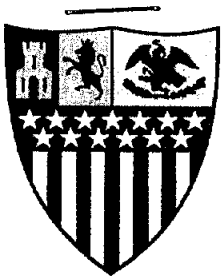
Dear Mr. Gonzales:

I am writing in support of the City of Santa Fe Senior Services. My Dad, Joe Friday, has been receiving services for about three years. He was approved for a respite care giver (Debbie Cardiel) for my Mother who had dementia; this service was invaluable and gave my Dad a much needed break every week. After my Mom passed away and my Dad's health deteriorated he was granted home care services. This service has also proved to be invaluable. He is not able to do most household chores and having help (Sophia Barefoot) has been a tremendous help for him, both financially and emotionally. He has also utilized the Senior Transportation Services to get to Doctor appointments. City provided Senior Services are valuable and are utilized widely by qualified city residents. This is a service that should be continued.

Sincerely



Diana Hesch  
505-473-7799



# City of Santa Fe, New Mexico

200 Lincoln Avenue, P.O. Box 909, Santa Fe, N.M. 87504-0909  
www.santafenm.gov

Javier M. Gonzales, Mayor

Councilors:

Signe I. Lindell, Mayor Pro Tem, Dist. 1  
Renee Villarreal, Dist. 1  
Peter N. Ives, Dist. 2  
Joseph M. Maestas, Dist. 2  
Carmichael A. Dominguez, Dist. 3  
Chris Rivera, Dist. 3  
Ronald S. Trujillo, Dist. 4  
Mike Harris, Dist. 4

January 12, 2017

Dear Senior Services Client:

On February 1, 2017, the City of Santa Fe Division of Senior Services will host a public hearing on the Older Americans Act in regards to the Request for Proposal that we have to submit for funding to run our programs.

On that day, we have invited many senior citizens from the community to join us for the public hearing at the Mary Esther Gonzales Senior Center to discuss the services that we provide and get their input. We understand that many of our senior clientele are unable to attend but we still would like to receive your input. The programs we will focus on are:

- Congregate Meals ✓
  - Home Delivered Meals ✓
  - Assisted Transportation
  - Home Management (housekeeping, laundry, escort, non-medical personal care, etc.) ✓
  - Respite (Alzheimer's) Care (relief, companionship, non-medical personal care, caregiver support, etc.)
  - Durable Medical Equipment (walkers, wheelchairs, shower chairs, etc.)
  - Grandparents Raising Grandchildren
  - Volunteer Programs (Foster Grandparent Program, Retired Senior Volunteer Program, Senior Companion Program) ✓
  - Recreation Functions (Senior Olympics, advanced fitness, exercise classes, etc.)
- Thank you Sen*  
*some respite from chopped chicken*  
*Yes*  
*Sen is interested*

If possible, we are requesting that you send us written comments before the hearing on February 1<sup>st</sup> on why you feel any of the programs mentioned above are important to you. You may send the letter with your driver or caregiver or mail it to:

City of Santa Fe  
Division of Senior Services  
Lugi Gonzales, DSS Interim Director  
P.O. Box 909  
Santa Fe, NM 87504-0909

Thank you for being a valuable client and for your continued support. If you have any questions, please feel free to call me at 955-4711.

Sincerely,  
Lugi Gonzales  
Lugi Gonzales, Interim Director  
Division of Senior Services

*Thank you for all your support.*  
*I am physically weak and legally blind.*  
*What would I do without you. But I can eat meat other than chicken!*  
*Thanks again! again for your support*  
*Sen Sanchez*

January 26, 2017

Lugi Gonzales, DSS Interim Director  
City of Santa Fe  
Division of Senior Services  
Post Office Box 909  
Santa Fe, NM 87504-0909

Dear Mr. Gonzales:

I am writing in support of the City of Santa Fe Senior Services. I have been receiving services for about three years. I was first approved for a respite care giver (Debbie Cardiel) for my wife, Rebecca Friday who had dementia; this service was invaluable. After Rebecca passed away and my health deteriorated I was able to receive home care services. I am not able to do most household chores and having help (Sophia Barefoot) has been a tremendous help. She has also taken me shopping when needed. I have recently started using the Senior Transportation Services to get to Doctor appointments. City provided Senior Services are valuable and are utilized widely by qualified city residents. This is a service that should be continued.

Sincerely



Joe Friday  
505-474-5948

To Whom It May Concern -

I feel it a privilege to extol several of the services the City of Santa Fe offers that I have been blessed to take advantage of. I'll be 77 in February, and I live alone.

I greatly appreciated the meals and the transportation services I received when I couldn't drive after foot surgery on both feet and my bi-lateral hip replacement. The City of Santa Fe was very responsive when I was in need.

After my hip replacement in 2013, Delilah has kept my apartment clean. While we chitchat, she tootles around wiping down my kitchen and bathroom mops the floors, vacuums. I feel like a fresh start every other Tuesday. Because of De's support, I can still do my grocery shopping, fix my meals, attend a few social get togethers, do my laundry, and get a little walking into my day. I live on Social Security, Section 8, Food Stamps, and Bienvenidos

food pantry. I'm fairly healthy, although recently I had bacterial pneumonia; I declined to go to the hospital and was able to stay in my apartment for the recovery period, which lasted only about a week. I attribute my quick recovery to De's efforts to keep my apartment clean.

I continue to use my walker when walking any distance because I run out of gas quickly without it. My right foot gives out from time to time, so my walker helps me to keep from falling.

I guess what I'm saying is that I'm trying my best to stay <sup>out</sup> of the hospital and in my apartment. I don't even want to think about the possibility of losing De or even making it more difficult for her to do her job. She is very committed to doing her tasks well and still maintains a cheery disposition. She doesn't need to be punished for being an excellent caregiver, an angel, and a friend.

Thank you for listening,

Julie Guise

2323 Casa Rufina Rd Apt 226  
Santa Fe, NM 87507

Jan. 23, 2017

City of Santa Fe,  
Senior Services Division,

We are extremely grateful for the help  
provided by these service for seniors, etc.

We are a couple ages 90 or 93 yrs. old. we  
both have problems getting around in order  
to continue a healthy and active livelihoods.

my wife manages to get around by use of a cane and  
her knees are bad and hurt her limbs an week.

The old man has worst problems - his arms  
are restricted on their movement - his legs cannot  
support his equilibrium and uses a rollator to  
get around. we both have a heart pacer, also

a diabetic. we think that this program has  
extended our life as we live healthier,  
and happy. Thanks to meals on wheels and the  
two ladies Dorlene & Sofia who certainly  
know how to deal with us and seniors with

their needs.

Thank you once again and always!

Sincerely

Matilda Romero

Joe & Owens

\* Meals on Wheels are from SF County  
live in Sombrello

January 23, 2017

City of Santa Fe  
Lugi Gonzales, DSS Interim Director  
PO Box 909  
Santa Fe, NM 87504-0909

Dear Mr. Gonzales:

This letter responds to your January 12, 2017 letter requesting comments on why we feel certain senior programs are important.

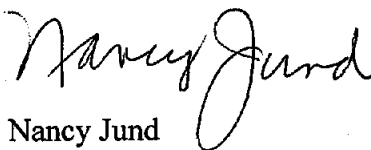
I receive home delivered meals and home care. As we all know, and hate to admit, age and other health issues occur beyond our control. Before you know it you can't drive to get groceries or maybe ever be able to cook or stand at the stove for any length of time. One on one human contact even becomes limited.

It has been a blessing to receive a hot meal every day and to have a trusted person come to my home to take me to doctor appointments, assist with chores, and help keep my home clean so I can live in my home with dignity.

It is wonderful to have these services available on a consistent basis, and I hope they continue for me and any other future Santa Fe seniors that may need them.

Thank you for the opportunity to provide my view.

Sincerely,



Nancy Jund  
2400 Calle Loma Bonita  
Santa Fe, NM 87507  
(505) 471-6035

01-26-2017

To Whom it May Concern,

It is imperative that we continue to have Home maker support services, Van services, meals on wheels that are helping the elderly and the disabled.

I am indebted to Senior Services has and continue to do for me. Without them I would not be able to go to the doctors, the hospital, buy groceries for myself.

It would be a great injustice if these services would be taken away I am in a wheelchair and I desperately need these services. Thank you for all that you do for me.

Respectfully, I am

Donna M. Storch



January 15, 2017

Lugi Gonzales  
P.O. Box 909  
Santa Fe, NM 8750

Dear Mr. Gonzales,

I want to thank you and your employees for the many things you do to make life much more pleasant for oldsters like me. Your senior rides program takes alot of worry away for many seniors, some of whom might not be able to stay in their homes without that service.

The social and educational activities also are run so smoothly, a great example of Santa Fe's friendly reputation.

Best of all, people giving us this service are so helpful and do their jobs well!

Sincerely,

Hayl S. Parker

To Whom it may Concern,  
I Juan E Bustos receive Services  
with the City of Santa Fe Senior Services.  
These programs are vital to my life.  
I get help with home delivered meals  
Also with home management care.  
These programs are instrumental to  
my life. I am able to live at home  
instead of at a nursing home. I have  
a clean house and a full stocked fridge.  
I am so happy that I don't have to be in a  
nursing home.

Thank You  
Juan E Bustos  
Dated 1-19-17