



Agenda

CITY CLERK'S OFFICE

DATE 2/19/15 TIME 10:35am

PREPARED BY Terrie Rodriguez

APPROVED BY Alicia Battaglia

HUMAN SERVICES COMMITTEE MEETING

**Monday, February 23, 2015
Market Station Offices
500 Market Street, Suite 200
Round House Conference Room
3:00pm – 5:00pm**

1. Call to Order
2. Roll Call
3. Approval of Agenda
4. Approval of Minutes of January 23, 2015
5. New Business
 - a. Discussion with La Familia Medical Center representatives
 - b. Review of Indicators for adoption and use in 2015-16
 - c. Approval of RFP and calendar for fund allocation process
6. Old Business

No old business
7. Matters from the Committee
8. Matters from Staff
9. Matters from the Floor
10. Adjournment

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CITY OF SANTA FE
HUMAN SERVICES COMMITTEE MEETING

February 23, 2015

<u>ITEM</u>	<u>ACTION</u>	<u>PAGE (S)</u>
CALL TO ORDER		1
ROLL CALL	No Quorum	1
APPROVAL OF AGENDA	No approval	1
APPROVAL OF MINUTES OF: January 23, 2015	No approval	2
NEW BUSINESS		
a. Discussion with La Familia Medical Center Representatives		2-4
b. Review of Indicators for adoption and use in 2015-2016		4-6
c. Approval of RFP and Calendar for fund allocation process		
	Informational/discussion	6
OLD BUSINESS	None	6
MATTERS FROM THE COMMITTEE	None	6
MATTERS FROM STAFF	None	6
MATTERS FROM THE FLOOR	None	6
ADJOURNMENT	Adjourned at 4:15 p.m.	6

NEW BUSINESS

a. Discussion with La Familia Medical Center Representatives

The Representatives from La Familia Medical Center were asked to join the group in discussing ways that the Committee could continue to fund health services.

La Familia informed the Committee that they were going through a community-planning process. Ms. Rodriguez was asked to participate in this process and she agreed to attend the meetings to discuss the planning process.

Ms. Rodriguez explained that the City is interested in how they can prove that the funds are creating positive health outcomes for our community. She said they would like La Familia Medical Center to provide reports about the outcomes or perhaps be part of another reporting process. She asked how they can capture this information and asked if La Familia Medical Center is asked to provide information from federal funding organizations about things like changes in diabetes, etc.

Ms. Flores-Lopez noted that there is a new data reporting process that La Familia Medical Center is going through and at some point they could pull this information for the uninsured population. However, at this time the system is too new and is not populated enough to provide this sub-group information.

Ms. Rodriguez said perhaps the Committee does not need sub-group information because there is information across the entire clinic system about how we are doing in terms of birth outcomes, diabetics and the Suboxon program.

Ms. Montoya-Gansel said the City/Committee wants to know what they received with the funding, for example; if dental care was provided for the many people who are underinsured or uninsured. They would like to see some kind of measurement that is used for all of the patients.

In response, Mr. Jolly said they rely on the clinicians who look at other risk factors to determine what the indicators would be that could be measured appropriately.

Mr. Serna explained that this would help the City know what is not being funded by other funding sources.

Ms. Flores-Lopez said the most obvious would be OB/GYN and dental services.

Mr. Serna asked if La Familia Medical Center had information on dental services that would be easy to identify as a service that was purchased by City funds.

Mr. Jolly explained that there are challenges in getting reimbursed from Medicaid for things like crowns, dentures and root canals.

Ms. Flores-Lopez said they would take back this information to staff and determine

what indicators would be appropriate.

Ms. Montoya-Gansel said the City/Committee could look at another project, if La Familia Medical Center has one.

Ms. Flores-Lopez said they are trying to survive in offering their core services.

Ms. Rodriguez mentioned that the City participated in a "REACH" grant in the past, but the City did not receive this funding this grant cycle. She said this may be appropriate for La Familia Medical Center. She said the goals fit well with the Southside Quality of Life initiative that Councilor Dominguez is working on.

Ms. Flores-Lopez noted that there was a meeting with Senator Heinrich at La Familia Southside Clinic.

Ms. Rodriguez said the analysis of the food system and the trail system will continue to be used in the development of the Quality of Life project and the Food Policy Council report.

Ms. Rodriguez asked if La Familia Medical Center had a project that they would like the City to fund.

Mr. Jolly said the City funding for operations is too important. He said they are half-way through the planning project and there are a few things that are continuing to show up. However, they need to determine the priorities and align the funding requests with those priorities.

Mr. Serna asked when they expect to be done with their project.

Mr. Jolly said they should be done in early April.

Ms. Rodriguez mentioned that La Familia Medical Center takes approximately 15% of the City's Human Services funds. She said it is an important relationship with the City and La Familia - to assist with the health care of Santa Fe residents who have nowhere else to turn.

She noted that the City Human Services Department has asked the Governing Body to consider putting La Familia Medical Center in the City of Santa Fe's budget, so that the funding does not continually come from the Human Services funding. However, it seems that this year would not be a good year to bring that conversation up again, but perhaps next year would be. Freeing up this funding would allow Human Services to fund other projects, and La Familia would be able to count on this funding.

Ms. Rowe said the funding applications/proposals this year have to be tied to outcomes and cannot be the same as usual. The City invests in these organizations and this Committee wants to make it clear how they can continue to work with La Familia.

Mr. Jolly said they are very appreciative of the City's investment and the

community support of their operations.

Ms. Davidson noted that La Familia was worried last year about the clinic that St. Vincent's Regional Medical Center was opening at DeVargas Mall but it doesn't seem that their numbers have gone down. She said La Familia reports that 70% of their clients do not have insurance and they are reporting now that 40% of their clients do not have insurance.

In response, Ms. Rodriguez said she heard that at the onset of the new clinic La Familia's numbers did go down. She noted that the Medicaid expansion has made the big difference for them and they serve the immigrant community, which is 14% of their population. However, the City wants to look at the balance of services to immigrants across the providers in the community. It is important for the immigrant community to access community services, so that they do not fall through the cracks and end up having to seek the most costly services that could have been avoided.

a. Review of Indicators for adoption and use in 2015-2016

Ms. Rodriguez noted that she sent the last iteration of the indicators to her colleagues in the community who are more familiar with the RBA language. They suggested that goals be added in the broad, overall community-wide statements. The idea is that the broad statements would be used to move to the more-focused strategies and then to the indicators that show the strategies are being met, which could contribute to the community-based goals. Ms. Rodriguez said although these is very idealistic, it is a good exercise to work through these options.

The first priority that the Committee reviewed was the Adult Health and Behavioral Health, where everyone in the community will have access to health and behavioral health services regardless of the ability to pay. This has been the underlying mission of the Human Services Committee, to ensure that everyone in the community can obtain services. This would create a level playing field for everyone who wanted to obtain health and behavioral health services.

The second priority used to be "Crisis Services". The word "Services" implies that the next steps and services should not be in the goals section. Ms. Rodriguez suggested that the goal for the community in this area would be "Safety", therefore the second priority was changed to "Community Safety". This would be for everyone in the community to be safe, housed and stable. This can be used to address homelessness, mental health and violence issues.

Ms. Rodriguez said this category will cover the majority of the grants and the City should be able to provide statistics on domestic violence, sexual assaults and hate crimes.

Ms. Rodriguez noted that Mr. Serna provided information that indicated that domestic violence and sexual assaults are under-reported and therefore, they should be able to show an increase in these reported crimes. However, the increase of reported crimes would be difficult to justify as a win. Now with the Affordable Care Act requiring that questions be asked regarding domestic violence and sexual assaults, they should hopefully

be able to obtain this information.

The third priority is “Social Justice”, where all people are recognized with respect, dignity and equality. This will address LGBT, culturally relevant, veterans’ services and the ability to earn a living wage.

The final priority is “Quality of Life”, where all people have healthy options in their environment, access to healthy food, trails and parks for exercise and healthy weight. This category would also include persons with mental and physical disabilities. However, the issue is how this would be measured.

Ms. Davidson noted that there has been a report done that questions the training of people who support families with disabilities. She said people with disabilities should be included under Social Justice because it affects a specific group of people and the Committee could ask people in the community about support services for families with children, throughout the entire system. She said she has heard that people speak about leaving Santa Fe because they cannot get services for their children.

Ms. Rodriguez agreed with Ms. Davidson, however, the Committee should be concerned how adults and families with disabled person would obtain services. She noted that there has been a decrease in services in the community. Challenge New Mexico has drastically cut down in the services they provided and Santa Maria El Mirador has closed down. In addition, there are also the people with mental health needs who would not face the same challenges of a physically disabled person, but they still could not function well at a high pressure, full-time job. They may be disabled due to their mental illness but could have an “in-and-between” job.

The Committee discussed the programs that they have seen in other communities and it was determined that most of the services for the disabled in other communities is paid for by the State.

Ms. Rodriguez asked the Committee Members if they felt that there have been additional issues with the priorities and indicators.

The Committee Members discussed who in the community do not receive services because of some kind of barrier and agreed that they do not want to use language that may exclude a group of people. For example people with disparities. Presently the data is showing that people with the greatest health disparities are the LGBTQ population, immigrants, and behavioral health and developmental disabilities populations.

Ms. Rodriguez asked the Committee Members if they had better indicators for people with developmental disabilities and they suggested that the developmental disabilities councils and services in the State be identified.

Ms. Rodriguez offered to do some research into the needs and services to see if the needs are being met.

Ms. Davidson said the Committee needs more information on developmentally

disabled as well as the services for seniors.

Ms. Montoya-Gansel noted that many people have parents who can no longer care for themselves or they can no longer care for them and they end up in nursing homes because Medicaid will pay for this. However, the question remains about the capacity to care for people as they age.

Ms. Rodriguez mentioned that the homeless service providers, mental health service provides and MCO's will be meeting on Thursday to discuss how to work better with the Interfaith Community Shelter and look at long-range plans for homeless services. This is the final piece of the requirements that City Council wants her to look at in terms of the Shelter's operations.

Ms. Rodriguez thanked the Committee for a very interesting meeting.

b. Approval of RFP and Calendar for fund allocation process

The calendar for the fund allocation process was reviewed and there was consensus that the Committee would meet on May 4th and 5th to hear the presentations.

OLD BUSINESS

There was no old business.

MATTERS FROM THE COMMITTEE

There were no matters from the Committee.

MATTERS FROM STAFF

There were no matters from staff.

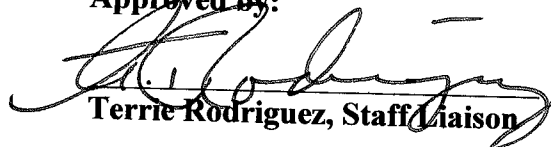
MATTERS FROM THE FLOOR

There were no matters from the floor.

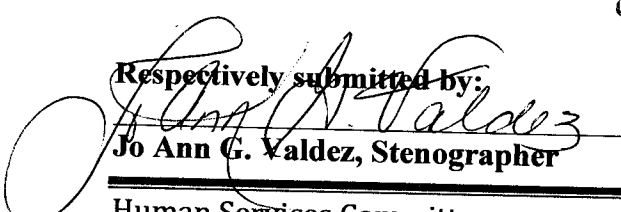
ADJOURNMENT

This working session concluded at 4:15 p.m.

Approved by:


Terrie Rodriguez, Staff Liaison

Respectively submitted by:


Jo Ann G. Valdez, Stenographer