

**SECURITY SERVICES CITY OF SANTA FE WATER FACILITIES & BDD FACILITIES  
'15/06/B**

Listed below are the questions that have been raised concerning the aforementioned RFP.

As per "Information To Bidders" #5.

**QUESTION (1):**

**Which are the hours for the BDDB Facilities? You have listed on page 12 hours of service are 24 hours a day 7 days a week. In the same paragraph you state. However, it is listed except for M-F 8am-5pm. Which is it 24 hours or 17hours a day M-F?**

**In addition, you have under the "Bid Form" only 5496 hours...this does not add up to  $24 \times 365 = 8760$ .**

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**BDDB Facilities:**

**\*....Services shall be provided 24 hours a day, 365 days a year, except for non-City of Santa Fe holidays and Mondays-Fridays during the hours of 8AM and 5PM. Answer below.**

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**BID FORM**

**BUCKMAN DIRECT DIVERSION:**

**HOURLY RATE FOR 5496 REGULAR HOURS:**

**Also, under "Buckman Direct Diversion Board Professional Services Agreement With" under Scope of services 1, it again refers to services shall be provided 24 hours a day, 365 days a year.**

**QUESTION (2):**

**Under "Requests for Bids Professional Services Agreement, A8 & B8 you have listed Contractor shall supply Level III OR unarmed security services. My understanding is that you are requiring all services to be Level III. Is that correct?**

**ANSWER:**

**The BDD doesn't require security services when normal BDD staff is on site. Normal BDD Staff works 7 am until 5 pm. Security are needed 5 pm until 7 am and 24 hour service is required on weekends and 11 City of Santa Fe recognized holidays. All of this service shall be performed by a level III Security Guard. Please let me know if you need additional information.**